

[REDACTED]
[REDACTED]

Date 23 October 2026
Your Ref FOI-2026-3539
Our Ref FOI-2026-3539

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3539

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 21 October 2026 requesting the following information:

I would like to request the standard operating procedure for patients who are discharged following a nephrostomy operation.

After a search of our paper and electronic records I can confirm that under Section 17 of FOISA for "Information not held" Public Services Delivery Scotland (previously NHS National Services Scotland) does not hold the information that you have requested.

It is important to note that Public Services Delivery Scotland is not NHSScotland and do not hold records on behalf of the other Health Boards within NHSScotland. Public Services Delivery Scotland does not provide direct patient facing services.

In order to obtain the information that you have requested I suggest that you contact NHS Greater Glasgow & Clyde's FOI team directly using the email address foi@ggc.scot.nhs.uk, as under the terms of FOISA we are unable to transfer this request on your behalf.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

Yours sincerely,

