

[REDACTED]
[REDACTED]

Date 26 October 2026
Your Ref FOI-2026-3531
Our Ref FOI-2026-3531

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3531

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 18 October 2026 requesting the following information:

I am writing to request information regarding women's healthcare services within your Health Board/NHS service area.

Specifically, I would be grateful if you could provide information on the following:

a) Gynaecology

- **Current waiting list durations for gynaecology appointments and treatment.**
- **Average waiting times for first outpatient appointments and subsequent treatment.**

b) Fertility Services

- **The number of patients refused access to assisted conception treatment in the last three years.**
- **The reasons for refusal where recorded.**
- **Any policies relating to access to fertility treatment following pregnancy loss or miscarriage.**

c) Miscarriage and Early Pregnancy Care

- **Details of after-miscarriage support and follow-up care available to patients.**
- **Average waiting times for referral to specialist support services following miscarriage.**

d) Early Pregnancy Units (EPU)

- **Average waiting time for an initial six-week viability or dating scan.**

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

- **Current waiting times for assessment within Early Pregnancy Units.**

e) Maternity Services

- **The number of maternity-related complaints received in the last three years.**
- **A breakdown of complaint themes, including communication, safety, staffing, delays in care, postnatal care, and bereavement care where available.**

After a search of our records, I can confirm that under [Section 17 of FOISA for “Information not held”](#) has been applied to your request as Public Services Delivery (PSD) Scotland do not hold this information.

It is important to note that PSD Scotland is not NHSScotland and do not hold records on behalf of the other Health Boards within NHSScotland.

In order to obtain the information that you have requested we suggest that you contact each of the NHSScotland Health Boards who have patient direct patient facing services directly using the email addresses listed below as under the terms of FOISA I am unable to transfer this request on your behalf.

NHS Ayrshire & Arran	foi@aaaht.scot.nhs.uk
NHS Borders	foi.enquiries@borders.scot.nhs.uk
NHS Dumfries & Galloway	dg.feedback2@nhs.scot
NHS Fife	fife.foirequestfife@nhs.scot
NHS Forth Valley	fv.freedomofinformation@nhs.scot
NHS Grampian	gram.foi@nhs.scot
NHS Greater Glasgow & Clyde	foi@ggc.scot.nhs.uk
NHS Highland	nhsh.foirequestshighland@nhs.scot
NHS Lanarkshire	foi@lanarkshire.scot.nhs.uk
NHS Lothian	loth.freedomofinformation@nhs.scot
NHS Orkney	ORK.FOIrequests@nhs.scot
NHS Shetland	shet.foi@nhs.scot
NHS Tayside	tay.foisa@nhs.scot
NHS Western Isles	wi.infogov-wihb@nhs.scot
The State Hospital	TSH.FOI-mailbox@nhs.scot

In relation to question a) we suggest that you also contact Public Health Scotland using the email address phs.foi@phs.scot.

Also, for the 3rd bullet point under question b) we suggest that you also contact the Scottish Government using the email address foi@gov.scot.

If you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

