

PMS supplier position for Dental Reform Prior Approval clinical criteria changes

The Prior Approval clinical criteria changes are effective from 1 November 2026.

All PMS suppliers are aware of the changes and timescales required.

The following table is an indication of the dates each PMS supplier is targeting for delivery:

PMS Supplier/System	PMS Supplier Readiness				
	Development completion date	System testing completion date	Commence Fit for Purpose testing with ATOS	Commence Accreditation testing with PSDS	Implementation date
Carestream	Complete	Complete	Complete	Complete	Release available
Dentally	Complete	Complete	Complete	Complete	28 Oct 2026
Pearl	Complete	Complete	Complete	Complete	w/c 19 Oct 2026
Software of Excellence	Complete	Complete	Complete	Complete	Release available
Systems for Dentists	Complete	Complete	Complete	Complete	27 Oct 2026

Note: Public Services Delivery Scotland will release their changes on Tuesday 27 October 2026.

The following table provides additional information to support practices with implementation:

	PMS Supplier Implementation Notes
Carestream	Release is currently available in version 9.1.3. Users must download and install this version prior to 28 Oct to avoid interruption to prior approval responses and inaccuracies to prior approval calculations. If the version containing PA changes has not been installed, calculation of accurate prior approval thresholds might be unreliable, and it will not be possible to receive prior approval update responses.
Dentally	Release will be applied out of hours early Wed 28 Oct. No user action is required.
Pearl	Once PSDS have confirmed their release has successfully completed Pearl will apply their changes and re-start Prior Approval updates. No user action is required.
Software of Excellence/EXACT	Release is currently available in version 26.172 or above. Users must download and install this version prior to Wed 28 Oct to avoid interruption to prior approval responses and inaccuracies to prior approval calculations. If the version containing PA changes has not been installed, there will be delays in receiving prior approval responses and calculating accurate prior approval thresholds until such time as this is applied.
Systems for Dentists	The release will be applied by SfD. No user action is required.

All PMS Suppliers have confirmed that there will be a level of communication/guidance advising practices of changes and any impact to software. This will be carried out nearer the point of implementation.

If you have any questions or concerns over the dates included in the table above, please contact your PMS supplier.

Please be aware that dates are subject to change.

Date Last Updated –23/10/2026