

Dear Contractor,

E-Schedule Details for July Dispensing

E-schedule Heading: Net Payment to bank (found on Pharmacy details tab)

All payments made for July 26 dispensing paid September 26 were paid on 30th September 2026.

E-schedule Heading: Out of course payment (found on Dispenser details tab)

This is a memorandum field therefore this is not included in the Net Payment to Bank, it reflects payments made in the current month which relate to a prior period.

Creon

Contractor payments for special price endorsements for Creon have been calculated for the months of May 2026 and are included in the July 26 dispensing paid September 26 payment. These appear in the Supplementary & Service Payment section of the e-schedule as CREON0526.

PFS Calculation Report Update

The PFS calculation report tab has now been amended to include the individual fields specifying the number of fees for the Prescribing, Consultation (advice only) and Referral to GP activities for the recent PGD additions of Inflammatory Skin and Oral Thrush.

The PFS glossary has been updated in line with the above and a new PFS Plus glossary table added to the same report page.

The Supplementary and Service payments Glossary is currently under review and will be updated in due course.

Underpayment adjustments

The June 2026 dispensing month most cost-effective payment adjustment was included in last month's e-schedule as **COSTEF0626**. This is the final adjustment made under the current methodology, which was agreed with Community Pharmacy Scotland (CPS) following identification of an issue where nDCVP did not apply the previous cascade pricing methodology and instead selected the most cost-effective reimbursement price. Under this approach, payments were distributed across all contractors using shares based on dispensing pool shares rather than being targeted to those affected.

From the July 2026 dispensing month onwards, monthly CPS analysis will identify affected contractors and adjustments will be paid only to those contractors.

As part of the transition to this new approach, no adjustment relating to this will be included in the September 2026 e-schedule. Payments relating to the July 2026 dispensing month will instead be made one month in arrears, with the first targeted payments appearing in the October 2026 e-schedule.

Assessment is also underway to determine whether changes can be made within nDCVP to align reimbursement calculations with the intended pricing methodology and reduce the need for future adjustments.

Action required – payment claims for Not Collected/Not Dispensed items

Please make sure you only claim for items you have dispensed and that claims are submitted when the item has been collected. Items marked “Not Collected” (NC) or “Not Dispensed” (ND) should not be claimed, and endorsements should accurately reflect the item’s status at the time of claim.

This helps make sure your payments are right first time, supports a fair and consistent approach for all contractors, and reduces the need for follow-up payment checks and adjustments later. Routine overpayment adjustments on these claims were paused for a period while other priority work was carried out. These adjustments are now starting again. This means that if an item has already been paid but is later found to be marked as NC or ND, your payment will be reviewed and recovered if it was made in error. These adjustments will appear in your e-schedule on the Supplementary and Service Payments page as PVNCND.

Medicines: Care & Review (MCR) payment adjustments – what you need to know

There was a known system issue which meant some MCR (previously Chronic Medication Service) instalment claims were priced using the full prescribed quantity instead of the amount dispensed at each instalment. Because these prescriptions cover a full course of treatment, this led to overpayments over the life of the prescription. System changes have now been made to fix this, with further checks in place to improve barcode validation and processing accuracy. Where overpayments are found, the payment will be recovered, and you will see adjustments in your e-schedule (with an adjustment code of CMS Master) going forward. These changes help make sure payments are in line with policy, improve system controls, and reduce the risk of this happening again.

In the July 2026 dispensing month paid in the September e-schedule, adjustments were partially completed for March and April 2025. These adjustments will appear in your e-schedule on the Supplementary and Service Payments page as CMSMASTER.

Further affected months will be progressed through future e-schedules. You do not need to take any action.

Additional PFS dressing products accepted for payment

The Pharmacy First Scotland data reference file has been updated to include 10 additional dressing products. This change means that prescriptions for these items dispensed from August 2026 onwards will be accepted for payment, reducing avoidable claim rejections.

PMR suppliers are being informed and asked to remove any warning messages associated with these products. Work is also underway to add the items to the Pharmacy First Scotland Approved List from 1 September 2026.

A full list of affected products and dm+d codes is available on the website. Please note that the eSchedule cannot host hyperlinks. To access guidance, copy and paste this URL into your browser –

<https://www.nss.nhs.scot/pharmacy-services/communications/pharmacy-first-scotland-additional-dressing-products-accepted-for-payment/>

Pharmacy First Scotland adjustments update

Average value adjustments for Pharmacy First Scotland (PFS) rejected items stopped after the January 2026 dispensing month. Final average adjustments were made and these were documented in the April 2026 e-schedule.

A small number (less than 150 claims across Scotland) of Pharmacy First items remain rejected despite being eligible for payment. A system change is being implemented; however, until this is applied, an adjustment for these items (from February 2026 dispensing onwards) will be applied on a line-by-line basis using the actual item payable price. These transactions will appear in your May 2026 e-schedule, and monthly thereafter. Please

note this issue is distinct from the majority of Pharmacy First rejections, which are valid against the current Scottish Drug Tariff Part 17 formulary.

Continue to review your Rejected Items Report regularly, check rejection reasons carefully, and ensure your PFS claims are accurate so that payments are not delayed.

Please note that the e-schedule cannot host hyperlinks. To access guidance, copy and paste this URL into your browser and select the Rejected Items Report tab:

<https://www.nss.nhs.scot/browse/pharmacy-services/pharmacy-eschedules>

Retrieve a copy of a submitted prescription

Practitioner Services are happy to provide dispensing contractors with a scanned copy of prescriptions submitted for processing.

Email: nss.psd-pscriber-statnry@nhs.scot

Outstanding Defects and known issues with e-schedules

We are aware of known defects relating to the following:

- Omission of dummy dispensed descriptions— partial fix has been applied, and work is ongoing

Public Health Scotland are currently working on fixes and will provide updates as soon as known.

The Smoking Cessation & Emergency Hormonal Contraception (EHC) report tab has been updated in line with the new EHC services which commenced from 1st November 2024. This page now includes the number of patients where EHC Consultations (PHSEHCCON) or Referrals (PHSEHCREP) took place. The payment values for these are reported in the Supplementary & Service Payments tab.

The Service Efficiency report tab was updated in November 24 dispensing month. The fields for AMS items claimed re Instalment dispensing, Care Homes and Stoma have been deleted as these have not been discounted from other AMS items used to calculate the Service Efficiency level achieved since September 2018. Since then, the Service Efficiency target to achieve payment for this is to electronically claim at least 80% of **all** AMS items in that dispensing month.

The **Pharmacy First Plus** activity has been added to the PFS calculation table to ensure all activity calculations and fees add up to the total activities reported.

Online Reporting - In line with new fields now available in the reporting warehouse due to the move to DM&D pricing file, the items paid report in online reporting has been updated. If you have access to Online Reporting and have previously set up a monthly schedule for the Items paid report, this report is now out of date and you will need to log into your online reporting/Business Objects account and set up a new recurring schedule for the new version of the report, titled "Items paid Report NEW (Latest Year and Month available)". If you require further information or help regarding this, please contact Keli Unsworth – email keli.unsworth@nhs.scot

E-Schedules

If you require to make changes to your e-schedule recipient list, either additions or deletions you can do so by completing the e-mandate form which is available from the link below.

https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmjWn887xWChAsDj_oowchQBUNUQxMU9INEpRSEQ5NEhBTfI0TTMyQTJSTy4u

Prescription Collection & Submission Dates

*DATE FOR SINGLE SUBMISSION

October 2026	6th Tuesday* 20th Tuesday
November 2026	3rd Tuesday* 17th Tuesday
December 2026	3rd Thursday* 17th Thursday
January 2027	7th Thursday*

Deliver to: P&CFS Scanning Services, Gyle Square. 1 South Gyle Crescent. Edinburgh. EH12 9EB.
For Further Information please contact 01506 705100