

Ophthalmic Schedule Communications

**August paid
September
2026**

**Welcome to the schedule communications, where
you will find useful information and helpful tips**

Access the schedule close dates and payment timescales [here](#)

**September paid October 2026 cut-off date: Sunday 11 October at
5pm.**

[PCA\(O\)2026\(06\)](#)

This letter advises on:

- GOS primary eye examination dilation rates for patients aged 60 and over between 1 August 2025 and 31 March 2026 inclusive;
- Practitioner and practice profile reports.

Unlocking eOphthalmic Account and Managing Security Questions

If you are locked out of your eOphthalmic account, please try to unlock your account using your security questions. Please note that the answers for your security questions are case-sensitive.

If you are unable to unlock the account with your security questions, please contact the Ophthalmic Helpdesk for support at nss.psdophthalmic@nhs.scot or 0345 034 2458.

Once you have logged in to your account you can update or create new security questions by selecting “Maintain Security Questions” under the User Administration section of the eOphthalmic Homepage.

eOphthalmic Options

[GOS Claims](#)
[Community Glaucoma Service](#)

GOS Options

[GOS Patient Examination History](#)

User Administration

[Maintain User](#) [Maintain Security Questions](#) [Change Password](#) [Change Practice](#)

After you have selected “Maintain Security Questions”, you will be presented with the page below. On this page, you will be able to select and add questions. To add a new question, click on the current question field to display the list of available questions in the drop-down and choose a question. Then enter your answer, ensuring to remember that the answer will be case-sensitive. Click “Add” which will add the question to your list of questions on the right-hand side.

You can also delete question and answer combinations you have previously set under “Questions already answered”.

Maintain Security Questions

Set questions and answers

Question

Who is your favourite television

Answer

Add

Questions already answered

You have specified the minimum number of security questions.

Question	Answer set on	
What is your favourite book?	08/08/2024 12:02:25	Delete
Name a fictional character you enjoy?	08/08/2024 12:02:19	Delete
Who is your favourite television character?	08/08/2024 12:02:05	Delete
What is your favourite television show?	08/08/2024 12:02:11	Delete
What was the model of your first car?	08/08/2024 12:02:31	Delete

Close

Telephone: 0345 034 2458 |

Email: NSS.psdophthalmic@nhs.scot

Visit [Ophthalmic services page on the NSS website](#)

Visit [Scotland's national website for eyecare services and eye health information – For the public For professionals](#)

