

From: [John Jones](#)
To: [John Jones](#)
Cc: [John Jones](#)
Subject: Re: Helium supply resilience (FOR PQ)
Date: 03 August 2024 12:18:44
Attachments: [Gillespie.stu](#)
[Gillespie.stu](#)

From: [REDACTED] <[REDACTED]@nhs.scot>
Sent: Tuesday, April 7, 2026 12:23
To: Kenny Rea <[REDACTED]@nhs.scot>
Cc: Bethany Lindsay <[REDACTED]@nhs.scot>; Dominika Kolodziejczyk <[REDACTED]@nhs.scot>
Subject: FW: Helium supply resilience

Hi Kenny,

Finally got a response from Philips re helium resilience.

Commodity Specialist | Public Services Delivery Scotland
National Distribution Centre | 2 Swinhill Ave
Leith | M6 9 2QX
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[publicservices.scot](#)

From: Gillespie, Stuart <[REDACTED]@philips.com>
Sent: 07 April 2026 12:13
To: [REDACTED] <[REDACTED]@nhs.scot>; [REDACTED] <[REDACTED]@philips.com>
Cc: Dominika Kolodziejczyk <[REDACTED]@nhs.scot>; Bethany Lindsay <[REDACTED]@nhs.scot>; [REDACTED] <[REDACTED]@philips.com>
Subject: RE: Helium supply resilience

Hi [REDACTED]

Thanks for your patience and apologies for the overall delay in responding to your points.

- Your current resilience measures relating to helium supply for MRI systems.
- **At this stage, we are not seeing material impact on our supply chain. We continue to monitor developments and have mitigation measures in place to safeguard business continuity.**
- Any anticipated risks to product availability, service delivery, or lead times should global helium supply become constrained.
This is a global, unexpected supply disruption linked to Qatar's LNG shutdown. The industry is adapting, and Philips has > 90% mitigation buffers already secured to maintain continuity and uptime. It should also be noted that Philips already has the BlueSeal product available at 1.5T and now at 3T. BlueSeal uses just 7 liters of helium—<0.5% of a conventional magnet (1500L). This Removes exposure to helium price spikes, supply shortages, and logistics delays.
- Your mitigation strategies, including alternative sourcing and contingency planning.
- **Philips has a long time supplier agreement in place which has secured buffer supply and we do not expect disruption to our ability to support existing systems.**

If I can assist with anything further please let me know.

Kind Regards

Stuart

From: Gillespie, Stuart
Sent: 02 April 2026 16:35
To: [REDACTED] <[REDACTED]@nhs.scot>; [REDACTED] <[REDACTED]@philips.com>
Cc: Dominika Kolodziejczyk <[REDACTED]@nhs.scot>; Bethany Lindsay <[REDACTED]@nhs.scot>; [REDACTED] <[REDACTED]@philips.com>
Subject: RE: Helium supply resilience

Hi [REDACTED]

Thanks for your time on the phone there. As discussed, we will come back to you on Tuesday with a response.

Apologies again for the delay.

Kind Regards

Stuart

From: [REDACTED] <[REDACTED]@nhs.scot>
Sent: 02 April 2026 16:34
To: [REDACTED] <[REDACTED]@philips.com>
Cc: Dominika Kolodziejczyk <[REDACTED]@nhs.scot>; Bethany Lindsay <[REDACTED]@nhs.scot>; Gillespie, Stuart <[REDACTED]@philips.com>; [REDACTED] <[REDACTED]@philips.com>
Subject: RE: Helium supply resilience
Importance: High

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Hi [REDACTED]

Hope this finds you well?

We have been trying to get a response on Philips position in regard to Helium supply resilience. Detail on the initial request attached.

Point to Note, Philips are the only company we haven't had a response from as yet.

If you are unable to advise can you please direct this email to the person who can.

We would ask that a response is given by close of play Tuesday, 7th of April.

Look forward to hearing from you.

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t [\[REDACTED\]](#)
[publicservices.scot](#)

From: [REDACTED]
Sent: 03 March 2026 14:13
To: [REDACTED] <[REDACTED]@philips.com>
Cc: Dominika Kolodziejczyk <[REDACTED]@nhs.scot>; Bethany Lindsay <[REDACTED]@nhs.scot>
Subject: RE: Helium supply resilience
Importance: High

Hi Stuart,

Please can you update us on the Philips position to Helium supply resilience?

Stephen did advise you would be inTouch .

Kind Regards

[REDACTED]

Commodity Specialist
Medical Equipment
National Procurement
NHS National Services Scotland
Tel: [REDACTED] <[REDACTED]@nhs.scot>

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From: [REDACTED]
Sent: 26 March 2026 10:35
To: [REDACTED] <[REDACTED]@philips.com>
Subject: RE: Helium supply resilience

Thanks Stephen, I'll await confirmation from Stuart,

Have a nice break.

Kind Regards

[REDACTED]

Commodity Specialist

Medical Equipment
National Procurement
NHS National Services Scotland
Tel: [REDACTED] [REDACTED] @nhs.scot |

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[REDACTED]

From: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Sent: 26 March 2026 06:36
To: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Subject: RE: Helium supply resilience

H [REDACTED]

Afraid we still do not have a final response which is very frustrating.

I am on leave from today so will get Stuart Gillespie to come back to you as soon as he has the final response. So sorry for the ongoing delay.

Many Thanks/ Míran Telling

[REDACTED]
Imaging Systems Account Manager, Scotland. (CT, MR, DXR, Interventional)

Ascent 1, Aerospace Boulevard, Farnborough,
GU14 6XW
Tel: [REDACTED]

[REDACTED]

From: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Sent: Wednesday, March 25, 2026 11:42 AM
To: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Subject: RE: Helium supply resilience

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Thanks [REDACTED]

Kind Regards

[REDACTED]
Commodity Specialist
Medical Equipment
National Procurement
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[REDACTED]

From: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Sent: 25 March 2026 10:50
To: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Subject: Re: Helium supply resilience

I [REDACTED]

No problem at all, it's understandable. Just chasing again now. Will get it to you today.

Many thanks

[REDACTED]
Key Account Manager – Imaging Systems, Scotland
Health Systems
Philips UK
Mobile: [REDACTED]

Philips Electronics UK Limited, Ascent 1, Aerospace Boulevard, Farnborough, GU14 6XW

Registered in England No. 446897, Mob: [REDACTED] [REDACTED] <[\[REDACTED\]@philips.com](mailto:[REDACTED]@philips.com)>

[REDACTED]

Sent from Outlook for iOS

From: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Sent: Wednesday, March 25, 2026 10:20:26 AM
To: [REDACTED] <[\[REDACTED\]@nhs.scot](mailto:[REDACTED]@nhs.scot)>
Subject: RE: Helium supply resilience

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Morning [REDACTED].

I am sorry to bother you, being chased from my end! can I get any further updated please?

Kind Regards

[REDACTED]
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NHS National Services Scotland
Tel: [REDACTED] [REDACTED] @nhs.scot |

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[REDACTED]

From [REDACTED] <[REDACTED]@philips.com>
Sent: 20 March 2026 16:57
To: [REDACTED] <[REDACTED]@philips.com>
Subject: Helium supply resilience

Hi [REDACTED]

Just got below back from Stuart will come back next week with further update

'Just discussed this on our call this morning. I think we will have a response to this next week, apparently there have been some internal comms on this that SDMs have not been brought into yet, but something coming to us next week.

I believe globally, we are putting some controls in place just to manage the use of helium appropriately. I also think the UK do not directly source Helium from Qatar, but we may fall in line to help manage the global impact.'

Hope this is helpful for now and will get back to you as soon as possible with full position.

Many thanks

[REDACTED]
Key Account Manager – Imaging Systems, Scotland
Health Systems
Philips UK
Mobile: [REDACTED]

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