

Dear Contractor,

E-Schedule Details for May Dispensing

All payments made for May 26 dispensing paid July 26 were Actuals.

E-schedule Heading: Net Payment to bank (found on Dispenser details tab)

Your payment will be paid on 31st July 26, and this reflects your actual payment.

E-schedule Heading: Out of course payment (found on Dispenser details tab)

This is a memorandum field therefore this is not included in the Net Payment to Bank, it reflects payments made in the current month which relate to a prior period.

Reminder: New Rejected Items Report

A new Rejected Items Report containing rejection reasons was included in last month's e-schedule. This report will now be part of the monthly suite of e-schedule reports going forward.

Guidance about the most commonly rejected items is available on our website, including those related to online brands in both hosiery (for example, Activa prescribed or supplied) and appliances (such as Clinimed swabs).

Please note that the e-schedule cannot host hyperlinks. To access the guidance, copy and paste this URL into your browser and select the Rejected Items Report tab:

<https://www.nss.nhs.scot/browse/pharmacy-services/pharmacy-eschedules>

If you have a query about a rejected item that is not covered on the webpage and feel it requires follow-up, you can contact us via email at: nss.sdpaymentenquiriesolutions@nhs.scot

Service update

From 1 April 2026, **Public Services Delivery Scotland (PSD Scotland)** formally came into being following the coming together of NHS National Services Scotland and NHS Education for Scotland. **There is no change to the services provided by Practitioner Services**, and your existing points of contact, processes and communication channels remain the same. We are including this note simply to provide clarity and reassurance as organisational changes take place in the background.

More detail about the new organisation is available at <https://publicservicesdelivery.scot/>. As the eSchedule cannot host hyperlinks, please copy and paste the weblink into your browser to access the information.

Outstanding Defects and known issues with e-schedules

We are aware of known defects relating to the following:

- Omission of dummy dispensed descriptions— partial fix has been applied, and work is ongoing

Public Health Scotland are currently working on fixes and will provide updates as soon as known.

The Smoking Cessation & Emergency Hormonal Contraception (EHC) report tab has been updated in line with the new EHC services which commenced from 1st November 2024. This page now includes the number of patients where EHC Consultations (PHSEHCCON) or Referrals (PHSEHCREF) took place. The payment values for these are reported in the Supplementary & Service Payments tab.

The Service Efficiency report tab was updated in November 24 dispensing month. The fields for AMS items claimed re Instalment dispensing, Care Homes and Stoma have been deleted as these have not been discounted from other AMS items used to calculate the Service Efficiency level achieved since September 2018. Since then, the Service Efficiency target to achieve payment for this is to electronically claim at least 80% of **all** AMS items in that dispensing month.

E-Schedules

If you require to make changes to your e-schedule recipient list, either additions or deletions you can do so by completing the e-mandate form which is available from the link below.

https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmjWn887xWChAsDj_oowchQBUNUQxMU9INEpRSEQ5NEhBTfI0TTMyQTJSTy4u

Prescription Collection & Submission Dates

*DATE FOR SINGLE SUBMISSION

August 2026	6th Thursday
September 2026	3rd Thursday
October 2026	8th Thursday
November 2026	5th Thursday
December 2026	3rd Thursday

Deliver to: Practitioner Services Scanning Centre, Gyle Square. 1 South Gyle Crescent. Edinburgh. EH12 9EB.

For further Information please contact 01506 705100