

[REDACTED]
[REDACTED]

Date 14 July 2026
Your Ref FOI-2026-3405
Our Ref FOI-2026-3405

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED],

Freedom of Information Reference FOI-2026-3405

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 16 June 2026. We have now completed the search of our records and can provide you with the following information:

4 Further information required

4.1 In order that our client can consider the Authority's compliance or otherwise with its duties under the 2015 Regulations, please provide the following additional information:

4.1.1 The contents of any records held by the Authority of the assessment of any product (with commercially sensitive information redacted if necessary);

Please find attached evaluation documentation in relation to the assessment of products. Comments detailing where the product failed to satisfy the required criteria are noted within the documents.

Please note that some information has been redacted from the disclosed documents under section 38(1)(b) of the Freedom of Information (Scotland) Act 2002 (FOISA), as it constitutes personal data of third parties. Disclosure of this information would contravene the data protection principles set out in the UK General Data Protection Regulation and the Data Protection Act 2018.

Documents are as follows:

- Appendix 1 - Lisclare Lot 6 Page 1 of 2_Redacted
- Appendix 2 - Lisclare Lot 6 Page 2 of 2_Redacted
- Appendix 3 - Lot 6 Feedback for Lisclare sling
- Appendix 4 - Lot 6 Lisclare feedback_Redacted

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

4.1.2 The minutes of any consensus meeting held between members of the evaluation panel;

Under Section 17 of the Freedom of Information (Scotland) Act, 2002 (FOISA) an organisation does not have to provide information if it does not hold it. Public Services Delivery Scotland (PSD Scotland) does not hold the requested information. Whilst not a formal minute, the consensus of the evaluation panel outcome is reflected in appendices 1-4.

4.1.3 A precise statement of what part of the “current requirements” Lisclare’s product failed to satisfy and the precise place in the tender documents in which those “current requirements” are stated in those terms; and

Please find attached evaluation documentation in relation to the assessment of products, comments on where the product failed to satisfy are noted. Also attached is communication between PSD Scotland and Lisclare regarding the outcome of the assessment.

Please note that some information has been redacted from the disclosed documents under section 38(1)(b) of FOISA, as it constitutes personal data of third parties. Disclosure of this information would contravene the data protection principles set out in the UK General Data Protection Regulation and the Data Protection Act 2018.

Documents are as follows:

Appendix 1 - Lisclare Lot 6 Page 1 of 2_Redacted

Appendix 2 - Lisclare Lot 6 Page 2 of 2_Redacted

Appendix 3 - Lot 6 Feedback for Lisclare sling

Appendix 4 - Lot 6 Lisclare feedback_Redacted

Appendix 5 - 20260619 CLO to Brodies (obo Lisclare) - attachment_Redacted

Appendix 6 - 20260622 NP to Lisclare info we gave pre legal challenge_Redacted

Appendix 7 - 20260702 CLO to Brodies (obo Lisclare) - attachment_Redacted

4.1.4 The following particular details of the assessment process:

4.1.4.1 Whether the same “patient” was used for the evaluation of every tenderer’s product and the height (top of head to coccyx) and waist size (width at hips) of that person (or if different, of each person who acted as a “patient” for this purpose);

PSD Scotland used the same acting ‘patient’ for all evaluation products used. The height and waist size of the ‘patient’ for the purpose of evaluation was head to coccyx – 87cm, width at hips – 42cm.

4.1.4.2 Whether the Arjo product used was size L (consistent with the size of the Lisclare product used) and if not, why not;

The assessment panel used a size large for all products. The size medium sling was tested but deemed too small for the ‘patient’.

4.1.4.3 Whether any slippage was observed as regards any other product assessed or the “patient” expressed any feelings regarding whether they did or did not feel adequately supported by any such product;

All products were assessed within the methodology of tender.

4.1.4.4 Whether any part of the assessment process was repeated for any tenderer;

Where clinicians found a 0 score, they called the whole group into the room to repeat the assessment and get final agreement on the scoring.

4.1.4.5 Whether each member of the assessment panel performed the exact same role in relation to each assessment (operating the sling, assisting with adjustment of the “patient”, etc.);

This was not part of the evaluation process. The attached document, Appendix 8 - NP59225 Evaluation Guide for Bidders April 2026 (1)_Redacted was followed by all assessors on the day of evaluation.

Please note that some information has been redacted from Appendix 8, under section 38(1)(b) of FOISA, as it constitutes personal data of third parties. Disclosure of this information would contravene the data protection principles set out in the UK General Data Protection Regulation and the Data Protection Act 2018.

4.1.4.6 Whether each member of the assessment panel had experience using each of the products that were assessed (and the nature of this experience);

All assessors were NHS manual handling leads nominated by their Health Boards.

4.1.4.7 Whether the assessment panel attempted to use a different size of sling with the “patient”, if so what the result of that was, and if not, why this was not done despite we understand being normal practice during a sling assessment; and

The assessment panel attempted to use a size medium sling with the ‘patient’ however this was deemed too small.

4.1.4.8 Whether any representative of any other tenderer was present during the assessment of that tenderer’s (or any other tenderer’s) product and if so, which tenderer(s) were so represented.

Tenderers were not invited to demonstrate their product or present their product to the evaluation panel. PSD Scotland can confirm no tenderer was asked or invited to speak to their product, respond to any concerns, or provide any additional detail as to the functionality of the submitted product.

4.2 Please also provide a compliant notice under regulation 85 (or at a minimum the scores obtained by Lisclare against any question for which its product was scored).

Please find attached evaluation documentation in relation to the assessment of products, comments on where the product failed to satisfy are noted.

Documents are as follows

Appendix 1 – Lisclare Lot 6 Page 1 of 2_Redacted

Appendix 2 – Lisclare Lot 6 Page 2 of 2_Redacted

Appendix 3 – Lot 6 Feedback for Lisclare sling

Appendix 4 – Lot 6 Lisclare feedback_Redacted

Appendix 7 - 20260702 CLO to Brodies (obo Lisclare) - attachment_Redacted

Please note that some information has been redacted from the disclosed documents under section 38(1)(b) of FOISA, as it constitutes personal data of third parties. Disclosure of this information would contravene the data protection principles set out in the UK General Data Protection Regulation and the Data Protection Act 2018.

Please note that none of the appendices will be published on the PSD Scotland FOI Disclosure Log due to possible substantial prejudice to your client's interests.

From 1 April 2026, NSS and NHS Education for Scotland (NES) joined to form PSD Scotland, enabling transformation in health, social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

[Public Services Delivery Scotland \(PSD Scotland\)](#)

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

