

# WHAT'S NEW IN PCR VERSION 17.0.0

## 1. Overview

This document outlines the key changes introduced in PCR version 17.0.0, including updates to patient management functionality and reporting behaviour.

## 2. Functional Changes

### 2.1. Patient Status Indicator

A new patient status indicator has been introduced to improve patient management:

- Users can now mark a patient as **“Stopped Visiting the Pharmacy”** directly from the **“Patient Details”** page. This indicator could be used when community pharmacy is aware that the patient does not visit their pharmacy anymore.

Pharmacy: 1234 - Pharmacy  
User: TestUser - Jane Smith  
Last login: Mon, Jun 1, 2026 12:56

Pharmacy Care Record **NHS**  
SCOTLAND

Home Search Protocols Reports Change password Manage profile Yellow card Help Hospital Logout

### Patient Details

Patient Demographics \* Means a field requires data

CHI	<input type="text" value="102031231"/> *	Title	<input type="text" value="Mr"/>
Given name	<input type="text" value="Johnathan"/> *	Family name	<input type="text" value="Smith"/> *
Preferred name	<input type="text" value="John"/>	Gender	<input type="text" value="Male"/>
Date of birth	<input type="text" value="01-02-2003"/> *	Patient Deceased	<input type="checkbox"/>
<small>e.g: 31-07-2015 for the 31st of July 2015</small>		<b>Stopped visiting pharmacy</b>	<input type="checkbox"/>

Patient Address

Address 1	<input type="text" value="3 Appleton Parkway"/>	Contact Details	
Address 2	<input type="text" value="Livingston"/>	Home phone number	<input type="text" value="01506 000-000"/>
Address 3	<input type="text" value="West Lothian"/>	Mobile phone number	<input type="text" value="0777 000-000"/>
Address 4	<input type="text" value="UK"/>	Work phone number	<input type="text"/>
Address 5	<input type="text"/>	Email address	<input type="text" value="JohnSmith@home.com"/>
Postcode	<input type="text" value="EH54 7EZ"/>		

Figure: Edit Patient details page

## What's new in PCR 17.0.0

- This status provides additional context alongside existing indicators (e.g. deceased) and is used to control system behaviour across PCR.

### **2.2. Restrictions on Care Planning Initiation**

System controls have been enhanced to prevent unnecessary initiation of care activities:

- PCR will prevent users from initiating new pharmaceutical care planning activities, including:
  - Support tools
  - Care issues
  - Medication reviews
  - etc
- This restriction applies to patients who are marked as either:
  - Deceased, or
  - Stopped Visiting the Pharmacy
- Existing records remain unaffected:
  - Any previously created assessments or care plans can still be updated and completed as per current workflows.

## **3. Reporting Changes**

### **3.1. Home Tab Totals**

Updates have been made to improve the accuracy and relevance of dashboard totals:

- Totals displayed on the Home tab (per report line) will now exclude patients marked as:
  - Deceased
  - Stopped Visiting the Pharmacy
- Users can override this behaviour by applying filters available at the top of the Pharmacy Home page to include these patients when required.

# What's new in PCR 17.0.0

Pharmacy: 1234 - Pharmacy  
 User: TestUser - Jane Smith  
 Last login: Mon, Jun 1, 2026 16:38

Pharmacy Care Record

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Home Search Protocols Reports Change password Manage profile Yellow card Help Hospital Logout
[Set as default page](#)

Pharmacy Home  
 Last accessed: Mon, Jun 1, 2026 17:46

Include deceased patients   
 Include patients who no longer use this pharmacy

[Refresh counts](#)

<p><b>Totals</b></p> <table border="0" style="width: 100%; border-collapse: collapse;"> <tr><td><b>Patients for associated pharmacy</b></td><td style="text-align: right;">[239]</td></tr> <tr><td><b>Initial stage 1 medication review completed</b></td><td style="text-align: right;">[9]</td></tr> <tr><td><b>Stage 1 medication review due</b></td><td style="text-align: right;">[6]</td></tr> <tr><td><i>(to reassess if patient suitable for serial prescribing)</i></td><td></td></tr> <tr><td><b>Care Issues</b></td><td></td></tr> <tr><td>Total</td><td style="text-align: right;">[1960]</td></tr> <tr><td>Outstanding</td><td style="text-align: right;">[26]</td></tr> <tr><td><b>By Type</b></td><td></td></tr> <tr><td>Standard</td><td style="text-align: right;">[145]</td></tr> <tr><td>Stage 1 medication review</td><td style="text-align: right;">[214]</td></tr> <tr><td>Stage 2 medication review</td><td style="text-align: right;">[694]</td></tr> <tr><td>Stage 3 medication review</td><td style="text-align: right;">[872]</td></tr> <tr><td>High Risk Medicines</td><td style="text-align: right;">[6]</td></tr> <tr><td>New Medicine Interventions</td><td style="text-align: right;">[7]</td></tr> <tr><td>Gluten-free foods annual health check</td><td style="text-align: right;">[18]</td></tr> <tr><td>Smoking Cessation</td><td style="text-align: right;">[4]</td></tr> <tr><td><b>Core Service Registrations</b></td><td></td></tr> <tr><td>MCR registered patients with a record in PCR</td><td style="text-align: right;">[6]</td></tr> <tr><td>MCR registered patients with NO record in PCR</td><td style="text-align: right;">[2]</td></tr> <tr><td>MCR registered total</td><td style="text-align: right;">[8]</td></tr> <tr><td>MCR registered patients with initial stage 1 medication review NOT completed</td><td style="text-align: right;">[3]</td></tr> <tr><td>MCR registered Patients with Annual Stage 1 Medication Review Due/Overdue</td><td style="text-align: right;">[2]</td></tr> </table>	<b>Patients for associated pharmacy</b>	[239]	<b>Initial stage 1 medication review completed</b>	[9]	<b>Stage 1 medication review due</b>	[6]	<i>(to reassess if patient suitable for serial prescribing)</i>		<b>Care Issues</b>		Total	[1960]	Outstanding	[26]	<b>By Type</b>		Standard	[145]	Stage 1 medication review	[214]	Stage 2 medication review	[694]	Stage 3 medication review	[872]	High Risk Medicines	[6]	New Medicine Interventions	[7]	Gluten-free foods annual health check	[18]	Smoking Cessation	[4]	<b>Core Service Registrations</b>		MCR registered patients with a record in PCR	[6]	MCR registered patients with NO record in PCR	[2]	MCR registered total	[8]	MCR registered patients with initial stage 1 medication review NOT completed	[3]	MCR registered Patients with Annual Stage 1 Medication Review Due/Overdue	[2]	<table border="0" style="width: 100%; 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Figure: Pharmacy Home Page

## 3.2. Reports Tab Totals

Consistent behaviour has been applied to the "reports" tab:

- Totals shown on the Reports tab (per report line) will now exclude patients marked as:
  - Deceased
  - Stopped Visiting the Pharmacy
- These patients can be optionally included using the filtering options provided on the page.

Page 3

# What's new in PCR 17.0.0

Pharmacy: 1234 - Pharmacy  
 User: TestUser - Jane Smith  
 Last login: Mon, Jun 1, 2026 16:38

Pharmacy Care Record

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Home Search Protocols Reports Change password Manage profile Yellow card Help Hospital Logout

### Reports

Include deceased patients 
Include patients who no longer use this pharmacy

Refresh counts

<b>Care issue and patient report</b>	
<u>Outstanding care issues</u>	
<u>Patient report for associated pharmacy</u>	
<u>All SBARs for associated pharmacy</u>	[5]
<b>Core service registrations reports</b>	
<b>MCR</b>	
<u>MCR registered patients with a record in PCR</u>	[5]
<u>MCR registered patients with NO record in PCR</u>	[2]
<u>MCR registered patients with initial stage 1 medication review completed</u>	[2]
<u>MCR registered patients with initial stage 1 medication review not completed</u>	[3]
<u>MCR registered Patients with Annual Stage 1 Medication Review Due/Overdue</u>	[2]
<b>Stage 1 medication review reports</b>	
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<u>All open stage 1 medication reviews</u>	[6]
<u>All completed stage 1 medication reviews</u>	[8]
<u>All stage 1 medication reviews with open care issues</u>	[4]
<u>Stage 1 medication review due (To reassess if patient suitable for serial prescribing)</u>	[6]
<b>Stage 2 medication review reports</b>	
<u>All stage 2 medication reviews</u>	[147]
<u>All open stage 2 medication reviews</u>	[136]
<u>All completed stage 2 medication reviews</u>	[11]
<u>All stage 2 medication reviews with open care issues</u>	[121]
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<u>All open stage 3 medication reviews</u>	[4]
<u>All completed stage 3 medication reviews</u>	[7]
<u>All stage 3 medication reviews with open care issues</u>	[8]
<b>Care issues</b>	
<u>Open care issues with review date set</u>	[51]
<u>Open care issues with reviews due in next 7 days</u>	[14]
<u>Open care issues with reviews due in next 14 days</u>	[34]
<u>Open care issues with reviews outstanding</u>	[15]
<u>Open care issues with no outcome ever recorded</u>	[1750]
<u>Open care issues with no review date set</u>	[133]
<b>New medicine intervention support tool reports</b>	
<u>All new medicine interventions for the pharmacy</u>	[28]
<u>All open new medicine interventions</u>	[20]
<u>Follow ups scheduled up to TODAY</u>	[4]
<u>Follow ups scheduled up to 7 days from today</u>	[6]
<u>Follow ups scheduled up to 14 days from today</u>	[9]
<u>Follow ups scheduled up to 28 days from today</u>	[13]
<u>Open new medicine interventions without any follow ups</u>	[1]

Figure: Reports Page

## 3.3. Individual Report Outputs

Further alignment has been applied across detailed reporting views:

- Most individual reports will not display results for patients marked as:
  - Deceased
  - Stopped Visiting the Pharmacy

## What's new in PCR 17.0.0

- Where necessary, users can include these patients in report outputs by applying the relevant filters within each report.

### **4. Summary of Impact**

- Introduces improved patient lifecycle tracking through a new status indicator.
- Ensures care planning is only initiated for active patients.
- Enhances reporting accuracy by excluding inactive or deceased patients by default.
- Maintains flexibility via filtering options to include excluded patients when required.