

Ophthalmic Schedule Communications

May paid
June 2026

Welcome to the schedule communications, where you will find useful information and helpful tips

Access the schedule close dates and payment timescales [here](#)

June paid July 2026 cut-off date: Sunday 12 July at 5pm

PCA(O)2026(04)

[This PCA](#) advises on:

- Ophthalmic Practice Data Access system
- Optometry practice information enhancements on NHS Inform and NHS 24 websites
- General Ophthalmic Services (GOS) – new 'Frequently Asked Questions' and 'Clinical Conditions' GOS claim form guidance
- Cataract referrals
- Community Glaucoma Service (CGS) – procedure when suspected ineligible patient is identified

Providing Patient Identifiable Information (PII) in email

Patient identifiable information (PII) should always be sent from an NHS email which has additional encryption making sure the information is safe. Please note that we cannot process any PII received from a non-NHS email, and we also cannot send any PII details to a non-NHS email.

If we receive PII data from a non-NHS email, we will send a separate email to advise that the respondent will have to resend their enquiry using an NHS email. Any email correspondence with Practitioner Services that contains PII data, will be labelled as: **OFFICIAL-SENSITIVE**

Webform Guidance

CGS

The 'Enhanced Services' section of our [website](#) contains useful information to assist you with becoming a CGS Accredited Provider, the patient registration/deregistration process, and the submission of your CGS claims. This is also where you will find the CGS Claim adjustment form if you have submitted a claim in error or a claim containing errors.

GOS, GOS-SS, HES

Following the changes introduced in August 2025, the 'Enhanced Services' section of our [website](#) provides useful information to assist you with the submission of your GOS, GOS-SS, and HES claims. [This guidance](#) provides a step-by-step guide on using the eOphthalmic webform.

Practitioner Service Website

[Our website](#) is designed to help you find useful information. You can access information and guidance on important areas, including [claims and allowances](#), [eSchedule reports](#), and [schedule close and payment dates](#). We update our website regularly and invite you to please take time to familiarise yourself with the information that is available. If you have any suggestions for any improvements or changes to the information that is available to you, please email us at nss.psdophthalmic@nhs.scot.

Telephone: 0345 034 2458 |

Email: NSS.psdophthalmic@nhs.scot

Visit [Ophthalmic services page on the NSS website](#)

Visit [Scotland's national website for eyecare services and eye health information – For the public For professionals](#)

