NHS Scotland National Cleaning Compliance Report

Domestic and Estates Cleaning Services Performance 2025/ 2026

ASR404-003 - Quarter 3 (October 2025 - December 2025)

Version 1 - February 2026

Contents

1.   Introduction

1.1.   Cleaning functions in NHS Scotland are carried out as part of the duties of a number of healthcare professionals; this includes Nurses, Domestics, Estates Officers, and Ambulance staff to name a few. Specific responsibilities for cleaning duties vary by NHS board and sometimes within each NHS board.

1.2.   This report covers the cleaning functions carried out by domestic staff and estates staff.

1.3.   As one part of their duties domestic staff clean parts of the ward environment like the floors, toilets, sinks, and so on. They also clean other areas of the healthcare facility such as corridors, offices, and foyer. They generally do not clean near patient equipment such as the patient bed tray, the upper half of the patient bed or drip stands for example.

1.4.   In the context of this report, 'Estates' reporting refers to issues with the fabric of the building which impede effective cleaning activity. This report does not present information on the whole of the Estates function such as water systems, heating or ventilation across all healthcare facilities.

1.5.   This report presents data on compliance with the requirements set out in the NHS Scotland National Cleaning Services Specification (NCSS). The NCSS set out the requirements for the minimum frequency and methods of cleaning carried out by Domestic staff. It sets out the same requirements for Estates staff when cleaning the Estates fabric.

1.6.   The report includes data on the 18 Scottish NHS boards that offer inpatient services or deal directly with patients, as follows:

- the 14 NHS Scotland territorial boards
- 4 Special NHS boards - Golden Jubilee National Hospital, The State Hospitals Board for Scotland, Scottish Ambulance Service and the Scottish Blood Transfusion Service (part of NHS National Services Scotland (NSS))

1.7.   All healthcare facilities and component parts, such as wards, treatment rooms and corridors, are expected to be at least 90% compliant with the requirements set out in the NCSS. NHS boards, zones or major sites (A1 and A2 hospitals) which receive an Amber or Red compliance rating must develop an action plan to address the issues identified through the monitoring process.

This will be submitted to NHS Scotland Assure, and a summary of the action plan will be included in this report.

1.9.   The report indicates the status of each NHS board using a traffic light system as below:

- Green - compliance level 90% and above - 'compliant'
- Amber - compliance level between 70% and 90% - 'partially compliant'
- Red - compliance level below 70% - 'non-compliant'

2.   Background

2.1.   Healthcare Associated Infection (HAI) is a priority issue for NHS Scotland, in terms of the safety and well-being of patients, staff and the public.

2.2.   The HAI Task Force was established in 2003 to take forward the Ministerial HAI Action Plan 'Preventing Infections Acquired While Receiving Healthcare' (October 2002). Cleaning services are an essential part of the multidisciplinary approach to tackling HAI. For prevention and control of infection to work effectively, critical activities such as cleaning and hand hygiene have to be embedded into everyday practice.

2.3.   As part of its work programme, the HAI Task Force developed the 'NHS Scotland Code of Practice for the Local Management of Hygiene and HAI' and the 'NHS Scotland National Cleaning Services Specification'. These documents include guidance on cleanliness and hygiene, effectively setting minimum standards for the healthcare environment. They were issued to NHS boards in May 2004.

2.4.   The HAI Task Force commissioned NHS Scotland Assure (previously known as Health Facilities Scotland (HFS) to develop a monitoring framework for the NHS Scotland National Cleaning Services Specification (NCSS). This was developed in consultation with a range of stakeholders within NHS Scotland and was implemented in April 2006. The first quarterly report was published in August 2006 and covered cleaning provided by Domestic Services in NHS facilities.

Estates monitoring

2.5.   In 2009 the HAI Task Force asked NHS Scotland Assure to look at extending the scope of the cleaning monitoring tool to cover Estates Services as well as Domestic Services. This work was carried out in partnership with NHS boards to build the Estates monitoring system as an extension to the existing domestic monitoring system.

2.6.   In the context of this report, 'Estates' reporting refers to issues with the fabric of the building which impede effective cleaning activity. This report does not present information on the whole of the Estates function such as water systems, heating or ventilation.

Monitoring and improvement

2.7.   Monitoring, in this context, is defined as the ongoing assessment of the outcome of cleaning and estates maintenance processes to assess the extent to which corrective procedures are being carried out correctly, to identify any remedial action which is required and to provide an audit trail.

2.8.   An essential component of any monitoring framework is the fundamental principle of continuous improvement. Therefore, the monitoring framework not only provides a reporting mechanism, but a rectification process that can be used locally to identify, prioritise and address issues of non-compliance.

2.9.   Further information on the monitoring framework (Scottish Health Facilities Note (SHFN 01-01)) is available from the National services Scotland (NSS) website. The methodology behind the monitoring process is described in Appendix A.

Facilities monitoring tool

2.10.   In April 2012 a digital Facilities Monitoring Tool (FMT) became operational across Scotland. The tool moved data collection from a paper and spreadsheet-based data collection to an online system that uses handheld devices and web-based data transfer. This report is produced using data from this national system.

Facilities support team

2.11.   The Facilities Support Team within NHS Scotland Assure is available to NHS boards as an additional support mechanism, to provide day-to-day support to FMT system users, and training and guidance where needed. In addition to this activity, the support team can provide site or board specific support if areas are experiencing issues meeting the compliance levels described in this report or are seeking to improve the overall quality and consistency of audit practice.

3.   NHS Scotland domestic and estate results Q3 2025/ 26

Figure 3.1 - Map showing domestic and estate scores by NHS board and zone

	Health Board	Domestic Result	Estates Result
	NHS Shetland	96.8	99.7

	Health Board	Domestic Result	Estates Result
	NHS Orkney	95.9	99.9

	Health Board and Zones	Domestic Result	Estates Result
Non-Territorial Boards	NHS Scottish Ambulance Service	96.5	94.0
	East Central Region	97.0	96.5
	North Region	96.7	96.5
	South East Region	95.5	94.1
	West Region North	96.4	92.8
	West Region South	96.9	92.6
	NHS State Hospital	96.5	98.9
	NHS Golden Jubilee	97.7	96.4
	NHS NSS – SNBTS	94.4	95.3
	Clinical	94.4	95.3

Health Board and Zones	Domestic Result	Estates Result
NHS Highland	96.2	96.4
A&B CHP	95.8	97.5
New Craigs	98.1	97.1
North & West Highland	95.2	92.2
Raigmore	96.8	97.8
South & Mid Highland	96.3	99.2

	Health Board	Domestic Result	Estates Result
	NHS Western Isles	96.0	99.7

	Domestic Result	Estates Result
NHS Grampian	93.4	93.6
Aberdeen Maternity Hospital & Royal Aberdeen Children's Hospital	92.3	93.9
Aberdeen Royal Infirmary	93.6	94.9
Aberdeenshire North & Moray	95.5	92.2
Aberdeenshire South & Aberdeen City	93.1	91.1
Dr Grays Hospital	93.8	93.2
Foresterhill Campus	94.5	93.8
Royal Cornhill Hospital	93.5	92.6
Woodend Hospital	90.5	92.3

Health Board and Zones	Domestic Result	Estates Result
NHS Forth Valley	94.9	93.8
Bells'dyke	95.3	90.5
Bo'ness	92.8	96.7
CCHC	93.4	95.4
Falkirk Community Hospital	94.6	89.0
FV North Sector	94.3	94.6

Health Board and Zones	Domestic Result	Estates Result
NHS Tayside	94.9	99.4
Brechin-Montrose-Links	N/A	N/A
Kings Cross Community	96.3	98.2
Kingsway Care Centre	95.3	99.8
Ninewells Hospital	93.3	99.5
Perth Royal Infirmary	96.7	100.0

	Domestic Result	Estates Result
FV North Sector	94.3	94.6
FV South Sector	94.7	93.5
FVRH	95.5	94.8
SCH	93.7	94.3

Health Board and Zones	Domestic Result	Estates Result
NHS Greater Glasgow and Clyde	94.4	93.8
Admin Bases	96.5	94.8
Hospitals	94.3	93.1
East Dunbartonshire HSCP	96.2	96.3
East Renfrewshire HSCP	96.7	99.9
Glasgow City HSCP – North East Sector	94.9	98.2
Glasgow City HSCP - North West Sector	94.7	99.2
Glasgow City HSCP - South Sector	94.8	99.5
Inverclyde HSCP	94.8	94.0
PFIs and SPS Services	93.0	93.9
Renfrewshire HSCP	95.9	99.7
West Dunbartonshire HSCP - Lomond	95.8	95.3
West Dunbartonshire HSCP - Glasgow	N/A	N/A

Health Board and Zones	Domestic Result	Estates Result
NHS Lanarkshire	96.7	94.1
Hairmyres	97.8	98.2
Monklands	96.2	86.8
North	97.0	96.0
South	97.7	99.7
Wishaw	96.1	95.3

Health Board and Zones	Domestic Result	Estates Result
NHS Ayr and Arran	95.5	96.4
East	95.8	95.8
North	94.6	96.7
South	95.5	97.0

Health Board and Zones	Domestic Result	Estates Result
NHS Dumfries and Galloway	95.0	99.8
CRH	95.4	100.0
DGRI	94.7	99.9
PCCD East	94.4	99.4
PCCD West	96.2	99.9

	Domestic Result	Estates Result
Perth Royal Infirmary	96.7	100.0
Perthshire Community Hospitals & H.C	97.6	100.0
Royal Victoria Hospital	95.8	99.9
Stracathro	97.1	99.5
Strathmartine-Dudhope	96.1	98.1
Whitehills-Arbroath-Kirriemuir-Carnoustie	96.1	97.5

Health Board and Zones	Domestic Result	Estates Result
NHS Fife	96.4	96.8
Central Fife	96.5	96.4
Lynebank Hospital	97.6	95.9
North East Fife	96.0	97.4
Queen Margaret Hospital	97.3	96.8
Stratheden	95.4	94.9
Victoria Hospital	96.1	97.1

Health Board and Zones	Domestic Result	Estates Result
NHS Lothian	96.1	97.3
East & Mid Lothian	96.2	97.9
Edinburgh Acute	96.3	96.5
Edinburgh Community	95.5	98.6
Edinburgh Royal Infirmary	96.0	97.2
External Contractors Sites	93.1	98.6
West Lothian	96.7	97.3

Health Board and Zones	Domestic Result	Estates Result
NHS Borders	95.5	97.5
Borders General Hospital	94.7	96.8
Community	97.8	99.4
Mental Health	97.4	98.2
Non-Clinical	N/A	N/A

Compliance Key	less than 70%	between 70% - 90%	90% or higher

4.   Domestic services - key findings

Key findings - Pan Scotland

4.1.   Scotland's overall total score in Quarter 3 for 2025/ 26 was Green at 95.3%, which is the same score achieved in the previous quarter at 95.3%.

NHS board level data

- All NHS boards have achieved an overall Green compliance rating for Domestic Services.
- All A1 sites have achieved an overall Green compliance rating for Domestic Services.
- All A2 sites have achieved an overall Green compliance for Domestic Services.

Zone level data

4.2.   In each NHS board there are a number of zones reflecting how domestic cleaning is managed and reported locally across the NHS board. In larger NHS boards there are a number of zones, in smaller NHS boards there may only be one zone, which covers the whole of the NHS board.

4.3.   All zones across Scotland have achieved an overall Green compliance rating for Domestic Services for Quarter 3.

4.4.   NHS board and zone level cleaning audit data is presented graphically in Section 3.

5. Domestic services - quarterly data

Domestic services monitoring - NHS board performance

5.1. The following bar chart shows the quarterly domestic scores for each NHS board.

Figure 5.1 - Chart showing cumulative quarterly domestic scores by NHS board
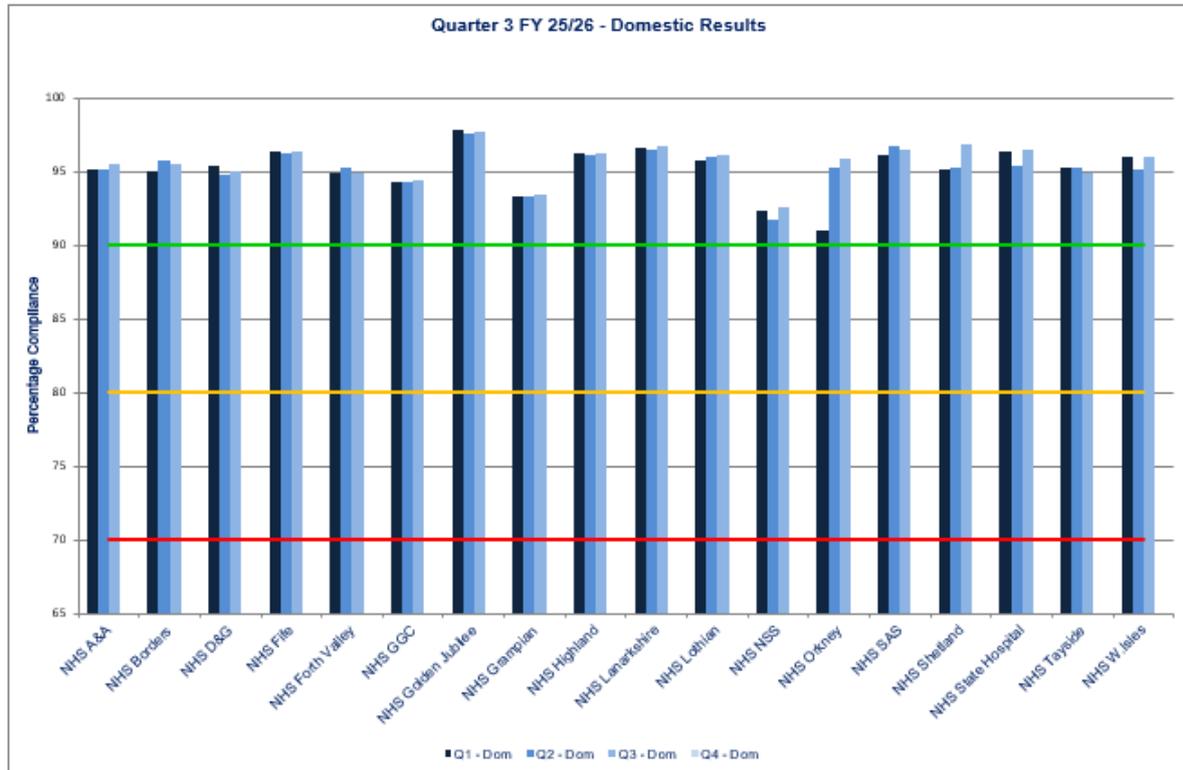
5.2. The following table shows the quarterly domestic scores for each NHS board.

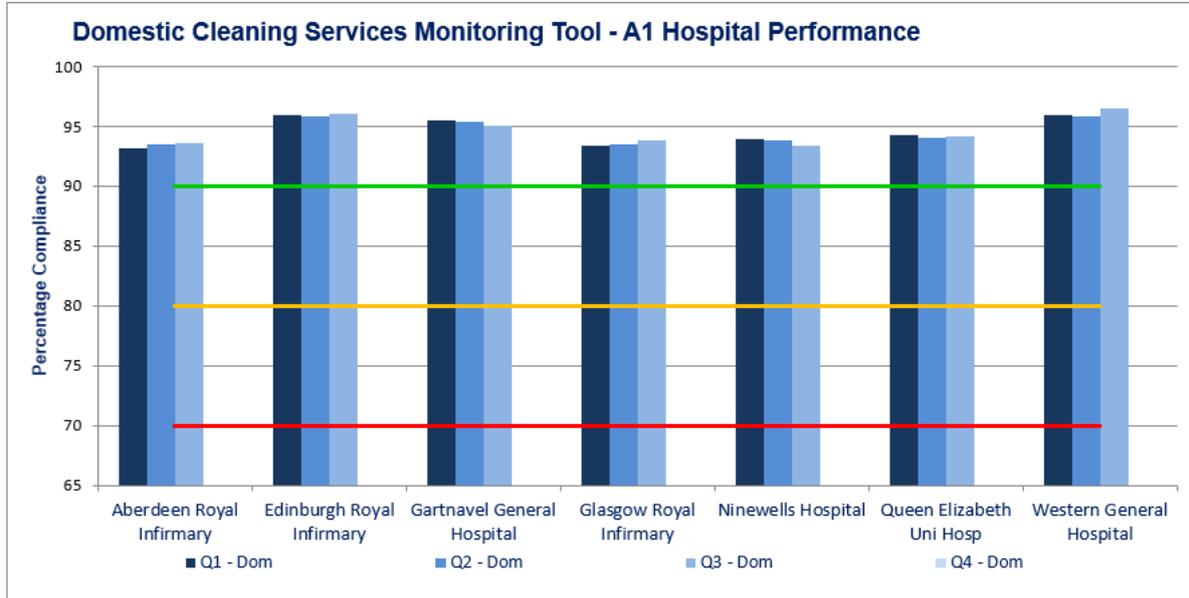Table 5.1 - Table showing cumulative quarterly domestic scores by NHS board

NHS board	Quarter 1 Apr - Jun 25/26	Quarter 2 Jul - Sep 25/26	Quarter 3 Sep - Dec 25/26
NHS Scotland National Score	95.2	95.3	95.3
NHS Ayrshire and Arran	95.2	95.2	95.5
NHS Borders	95.0	95.7	95.5
NHS Dumfries and Galloway	95.4	94.8	95.0
NHS Fife	96.4	96.2	96.4
NHS Forth Valley	95.0	95.3	94.9
NHS Greater Glasgow and Clyde	94.3	94.3	94.4

NHS board	Quarter 1 Apr - Jun 25/26	Quarter 2 Jul - Sep 25/26	Quarter 3 Sep - Dec 25/26
NHS Golden Jubilee	97.8	97.6	97.7
NHS Grampian	93.3	93.3	93.4
NHS Highland	96.2	96.1	96.2
NHS Lanarkshire	96.7	96.5	96.7
NHS Lothian	95.7	96.0	96.1
NHS National Services Scotland (NSS) - Scottish National Blood Transfusion Service (SNBTS)	95.5	96.3	94.4
NHS Orkney	91.9	95.3	95.9
NHS Scottish Ambulance Services	96.1	96.8	96.5
NHS Shetland	95.1	95.2	96.8
NHS State Hospital	96.3	95.4	96.5
NHS Tayside	95.3	95.3	94.9
NHS Western Isles	96.0	95.1	96.0

Domestic services monitoring - A1 hospital performance

5.3.   The following bar chart shows the quarterly domestic scores for A1 Hospitals.

Figure 5.2 - Chart showing cumulative quarterly domestic scores for A1 hospitals

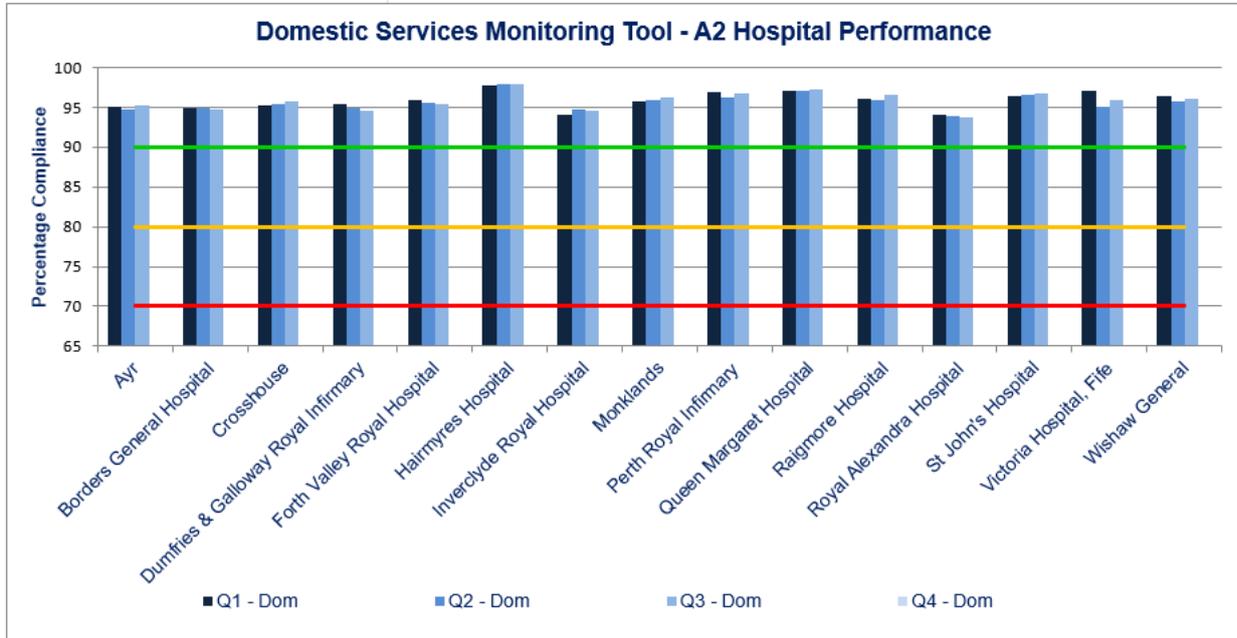5.4.   The following table shows the quarterly domestic scores for A1 Hospitals.

Table 5.2 - Table chowing cumulative quarterly domestic scores for A1 Hospitals

NHS board	Quarter 1 Apr-Jun 25/26	Quarter 2 Jul-Sep 25/26	Quarter 3 Sep- Dec 25/26
Aberdeen Royal Infirmary	93.1	93.4	93.6
Edinburgh Royal Infirmary	96.0	95.8	96.0
Gartnavel General Hospital	95.5	95.4	95.0
Glasgow Royal Infirmary	93.4	93.4	93.8
Ninewells Hospital	94.0	93.8	93.4
Queen Elizabeth University Hospital	94.3	94.1	94.1
Western General Hospital	95.9	95.9	96.5

Domestic services monitoring - A2 hospital performance

5.5.   The following bar chart shows the quarterly domestic scores for A2 Hospitals.

Figure 5.3 - Chart showing cumulative quarterly domestic scores for A2 hospitals

5.6.   The following table shows the quarterly domestic scores for A2 Hospitals.

Table 5.3 - Table showing cumulative quarterly domestic scores for A2 Hospitals

NHS board	Quarter 1 Apr-Jun 25/26	Quarter 2 Jul- Sep 25/26	Quarter 3 Sep-Dec 25/26
Ayr Hospital	95.1	94.8	95.2
Borders General Hospital	94.8	95.0	94.7
Crosshouse Hospital	95.3	95.4	95.7
Dumfries and Galloway Royal Infirmary	95.4	95.0	94.5
Forth Valley Royal Hospital	95.9	95.6	95.5
Hairmyres Hospital	97.7	98.0	97.9
Inverclyde Royal Hospital	94.1	94.7	94.6
Monklands Hospital	95.7	95.9	96.2
Perth Royal Infirmary	97.0	96.2	96.7
Queen Margaret Hospital	97.1	97.0	97.3
Raigmore Hospital	96.0	95.8	96.5

NHS board	Quarter 1 Apr- Jun 25/26	Quarter 2 Jul- Sep 25/26	Quarter 3 Sep- Dec 25/26
Royal Alexander Hospital	94.0	93.9	93.7
St John's Hospital	96.4	96.5	96.7
Victoria Hospital	95.6	95.9	96.1
Wishaw General Hospital	96.4	95.8	96.1

Missed Audits

5.7.   A missed audit occurs when audits have not taken place within the hospitals of a specific zone. This missed audit will impact the domestic and estates scores and will be visible within the map in Figure 3.1.

Three NHS boards had missed audits, in quarter three, for entire zones and these are detailed below.

5.8.   NHS Greater Glasgow and Clyde (GG&C), West Dumbartonshire, HSCP, Glasgow. GG&C have provided the following explanation:

Areas of responsibility were realigned within the sector, particularly within our many community sites. As on oversight of the realignment, these audit areas were not completed. Additional control measures have been put in place to ensure all audits are captured.

5.9.   NHS Tayside, Tayside Brechin, Montrose Links. Tayside have provided the following explanation:

There was a new Domestic Supervisor who had been shadowing audits. On this occasion they carried out the audit on their own and once completed, the audit was not saved and signed off. Checking sheets have now been set up and issued to all areas and must be checked off once an audit is completed.

5.10.   NHS Borders, non-clinical. Borders have provided the following explanation:

Due to sickness absence this zone was missed. NHS Borders are putting a process in place to ensure all areas are captured in the event of future staff shortages.

6.   Estate services - key findings

Key findings - Pan Scotland

6.1.   Scotland's overall total score in Quarter 3 for 2025/ 26 was Green at 95.7% which is a 0.3% decrease from 96.0% achieved in the previous quarter.

NHS board level data

- All NHS boards have achieved an overall Green compliance rating for Estates Services.
- All A1 sites have achieved an overall Green compliance rating for Estates Services except from Glasgow Royal Infirmary.
- All A2 sites have achieved an overall Green compliance for Estates Services except from Monklands Hospital.

Zone level data

6.2.   In each NHS board there are a number of zones reflecting how domestic cleaning is managed and reported locally across the NHS board. In larger NHS boards there are a number of zones, in smaller NHS boards there may only be one zone, which covers the whole of the NHS board.

6.3.   All zones across Scotland have achieved an overall Green compliance rating for Estates Services, except for the zones detailed below.

6.4.   NHS board and zone level cleaning audit data is presented graphically in Section 3.

NHS Greater Glasgow and Clyde

6.5.   NHS Greater Glasgow and Clyde have reported an Amber (partially compliant) for Estates in Quarter 3 at a score of 86.3%. This is a 1% increase from Quarter 2, which was 85.3%.

Table 6.1 - Table showing the last two quarters result for the Amber scoring area

Zone	Q1 Apr-Jun 25/26	Q2 Jul-Sep 25/26	Q3 Sep- Dec 25/26
Glasgow Royal Infirmary	89.9	85.3	86.3

6.6.   NHS Greater Glasgow and Clyde have provided the following explanation:

In relation to the amber Facilities Monitoring Tool scores at Glasgow Royal Infirmary, local Operational Estates were unable to obtain bed closures to progress a ward refresh

program. Some funding was released to cover Healthcare Improvement Scotland actions however this has now been reallocated to another project within the board. Minor works supported by the Estates team continue to progress with tenders to appoint contractors to address building fabric defects with areas being prioritised according to the clinical need.

In the interim, Operational Estates carry out reactive repairs to fabric as requested by clinical teams in accordance with Infection Prevention and Control Teams priorities and funding availability.

NHS Scotland Assure perspective

NHS Greater Glasgow and Clyde have identified the issues within this zone which led to a partial complaint audit score for Q3, including the challenges around securing bed closures and the impact this has had on progressing the ward refresh programme. The reallocation of funding originally intended for Healthcare Improvement Scotland actions has also limited the ability to address the issues identified. However, the NHS board acknowledges that works are continuing and tenders are being prepared to tackle building fabric defects and reactive repairs in order to improve the scoring for the next quarter.

NHS Forth Valley

Table 6.2 - Table showing the last two quarters result for the Amber scoring area

Zone	Q1 Apr-Jun 25/26	Q2 Jul-Sep 25/26	Q3 Sep- Dec 25/26
Bells'dyke	89.2	88.1	90.5
Falkirk Community Hospital	87.7	88.1	89.0

6.7.   NHS Forth Valley has provided the following explanation:

Estates continue to focus on our two lowest scoring and most challenging sites in an effort to drive improvement at these sites. Estates continue to resolve the higher risk items as well as a focus on improving some of the environments of these wards/ areas with redecoration and general improvement works. The scores show that this focus has driven a continues slight improvement at our Falkirk site, however, Bellsdyke has now moved into the compliant category because of this work and focus and we will continue this going forward and hope to keep the score in this category as well as continue to push forward with the Falkirk site over the next quarter.

NHS Assure perspective

6.8.   NHS Forth Valley continue to report a partial compliant score within Falkirk Community Hospital, however, there has been an improvement within Bells'dyke now moving into the compliant category. The Estates team continues to focus on the higher risk items and carry out improvement works in some of the environments, when possible, to drive improvement. NHS Forth Valley is aware of their audit score, within Falkirk Community Hospital, and continue to strive for improvement within the next quarter.

NHS Lanarkshire

Table 6.3.3 - Table showing the amber scoring area

Zone	Q1 Apr-Jun 25/26	Q2 Jul-Sep 25/26	Q3 Sep- Dec 25/26
Monklands Hospital	94.0	95.3	86.9

6.9.   NHS Lanarkshire has provided the following explanation:

Peer auditor retraining: The peer auditors recently underwent refresher training, which has strengthened the assessment process. This has resulted in additional actions being identified during this quarter's audits.

Age and condition of the Monklands Site: University Hospital Monklands is an ageing site and is planned for full replacement. Some of the inherent limitations of the existing infrastructure continue to present challenges that impact FMT outcomes, that will continue to be a challenge across its remaining lifespan.

Action plan: We have identified a series of quick-win remedial actions that are already underway across several painting and flooring items. These are expected to bring compliance back above 90% within the next 3 months.

NHS Scotland Assure perspective

6.10.   NHS Lanarkshire have identified the issues within this zone which led to a partial complaint audit score for Q3. This quarter, the refresher training for the auditors at Lanarkshire has made a noticeable difference. Their assessments are now more detailed, which has led to more actions being picked up during audits.

At the Monklands site, the condition of the building continues to cause challenges that affect the FMT result. Since the site is due for full replacement, certain issues are a part of working in an older building and will remain until the new facility is in place.

Lanarkshire is aware of this and aims to improve compliance by starting a number of quick fix jobs, including painting and flooring. These improvements are already underway, and Lanarkshire expects that this will bring overall compliance back above 90% within the next three months.

7. Estate services - quarterly data

Estate services monitoring - NHS board performance

7.1. The following bar chart shows the quarterly estate scores for each NHS board.

Figure 7.1 - Chart showing cumulative quarterly estate scores for NHS boards
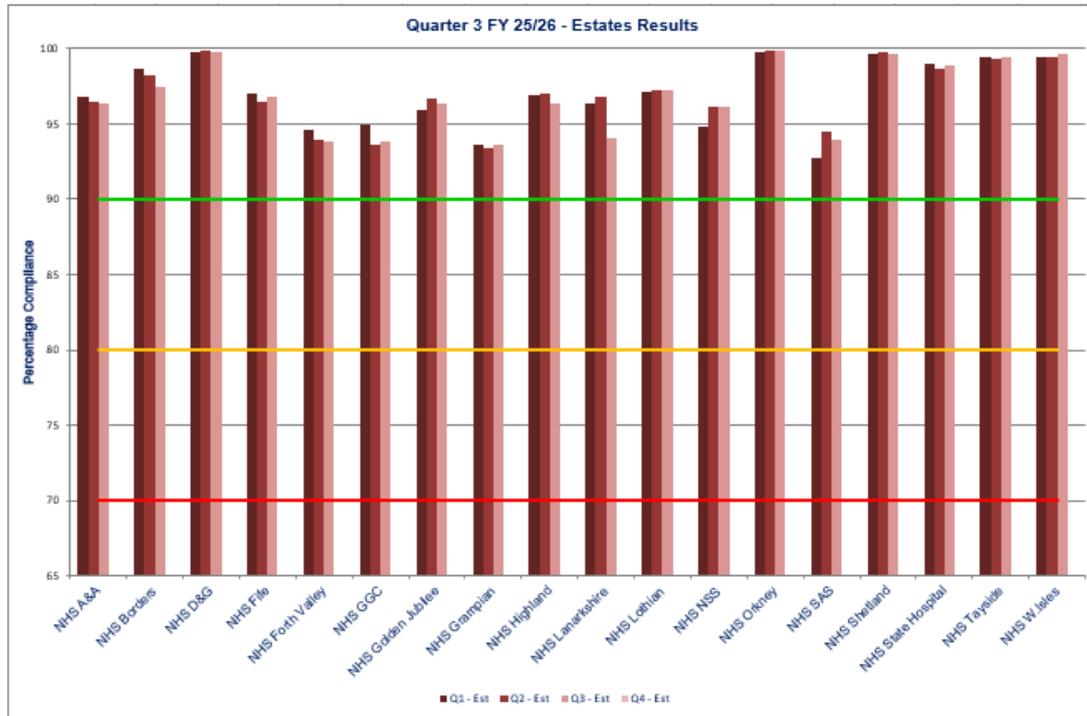
7.2. The following table shows the quarterly estate scores for each NHS board.

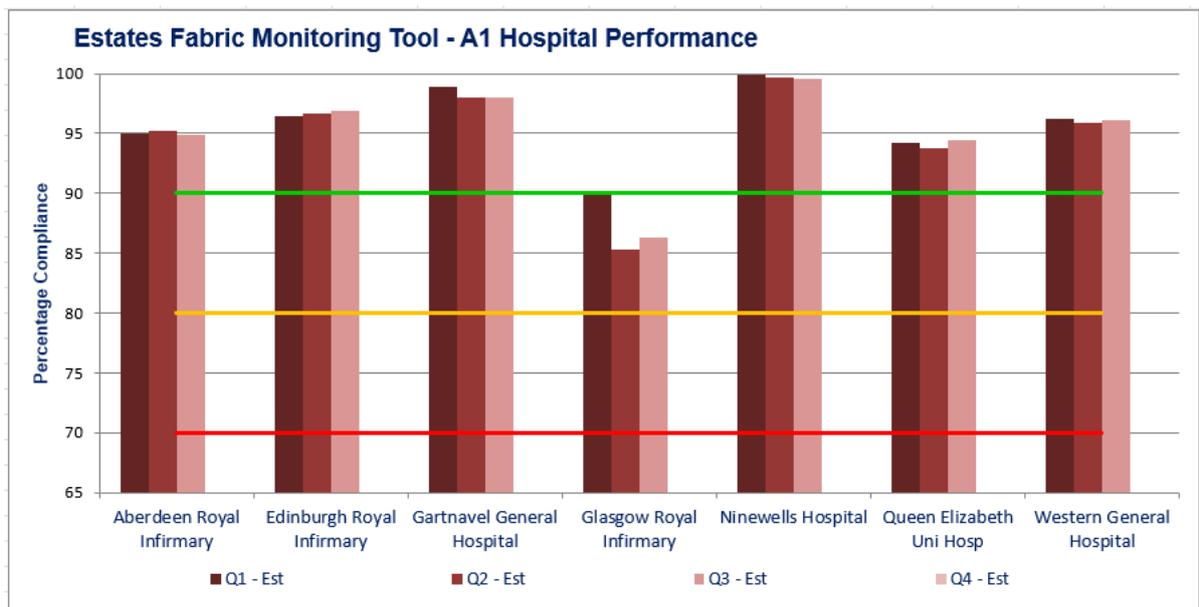Table 7.1 - Table showing cumulative estate scores by NHS board

NHS board	Quarter 1 Apr-Jun 25/26	Quarter 2 Jul-Sep 25/26	Quarter 3 Sep- Dec 25/26
NHS Scotland National Score	96.4	96.1	96.2
NHS Ayrshire and Arran	96.8	96.5	96.4
NHS Borders	98.7	98.2	97.5
NHS Dumfries and Galloway	99.8	99.9	99.8
NHS Fife	97.0	96.5	96.8
NHS Forth Valley	94.6	94.0	93.8
NHS Greater Glasgow and Clyde	95.0	93.6	93.8
NHS Golden Jubilee	96.0	96.7	96.4

NHS board	Quarter 1 Apr-Jun 25/26	Quarter 2 Jul-Sep 25/26	Quarter 3 Sep- Dec 25/26
NHS Grampian	93.6	93.4	93.6
NHS Highland	96.9	97.0	96.4
NHS Lanarkshire	96.4	96.8	94.1
NHS Lothian	97.1	97.3	97.3
NHS National services Scotland (NSS) - Scottish National Blood Transfusion Service (SNBTS)	94.9	96.1	96.1
NHS Orkney	99.8	99.9	99.9
NHS Scottish Ambulance Services	92.8	94.5	94.0
NHS Shetland	99.7	99.8	99.7
NHS State Hospital	99.0	98.7	98.9
NHS Tayside	99.5	99.3	99.4
NHS Western Isles	99.5	99.4	99.7

Estate services Monitoring - A1 hospital performance

7.3.   The following bar chart shows the quarterly estate scores for A1 Hospitals.

Figure 7.2 - Chart showing cumulative quarterly estate scores for A1 hospitals

7.4.   The following table shows the quarterly estate scores for A1 hospitals.
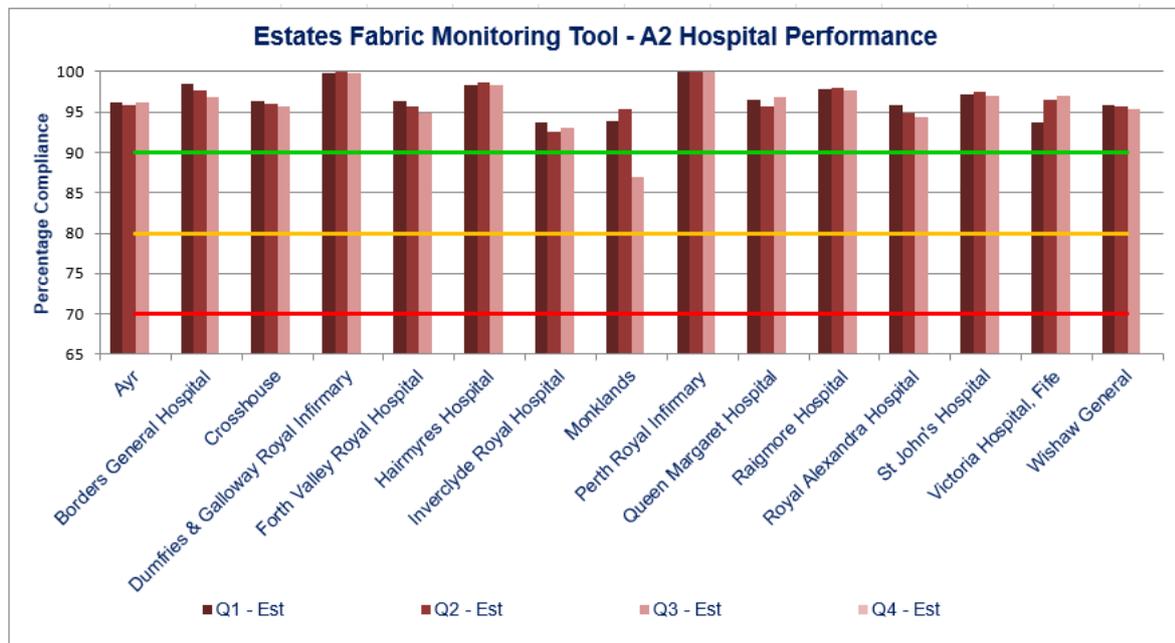
Table 7.2 - Table showing cumulative quarterly estate scores for A1 hospitals

A1 Hospital	Quarter 1 Apr-Jun 25/26	Quarter 2 Jul-Sep 25/26	Quarter 3 Sep- Dec 25/26
Aberdeen Royal Infirmary	95.0	95.2	94.9
Edinburgh Royal Infirmary	96.5	96.7	96.9
Gartnavel General Hospital	98.9	98.0	98.0
Glasgow Royal Infirmary	89.9	85.3	86.3
Ninewells Hospital	99.9	99.6	99.6
Queen Elizabeth University Hospital	94.2	93.8	94.5
Western General Hospital	96.3	95.8	96.2

Estates services monitoring - A2 hospital performance

7.5.   The following bar chart shows the quarterly estate scores for A2 Hospitals.

Figure 7.3 - Chart showing cumulative quarterly estate scores for A2 hospitals

7.6.   The following table shows the quarterly estate scores for A2 Hospitals.

Table 7.3 - Table showing cumulative estate scores for A2 hospitals

A2 Hospital	Quarter 1 Apr-Jun 25/26	Quarter 2 Jul-Sep 25/26	Quarter 3 Sep- Dec 25/26
Ayr Hospital	96.2	95.8	96.3
Borders General Hospital	98.6	97.7	96.8
Crosshouse Hospital	96.3	96.0	95.8
Dumfries and Galloway Royal Infirmary	99.8	100.0	99.9
Forth Valley Royal Hospital	96.4	95.7	94.8
Hairmyres Hospital	98.3	98.7	98.3
Inverclyde Royal Hospital	93.8	92.6	93.0
Monklands Hospital	94.0	95.3	86.9
Perth Royal Infirmary	100.0	100.0	100.0
Queen Margaret Hospital	96.6	95.7	96.8
Raigmore Hospital	97.8	98.0	97.6
Royal Alexandra Hospital	95.9	94.8	94.3
St John's Hospital	97.2	97.5	97.1
Victoria Hospital	97.4	96.7	97.1
Wishaw General Hospital	95.9	95.7	95.4

Appendix A   Methodology

A.1   Over the year, NHS boards will monitor all facilities. Each quarterly report covers monitoring of a proportion of the facilities/ areas within an NHS board area.

A.2   Compliance is assessed within NHS boards using a standardised monitoring system, available online or offline on a handheld device. There are two components to the monitoring:

- audits carried out on a routine basis by Domestic Services Managers
- audits carried out by Peer Review teams, incorporating a public involvement element

A.3   Cleanliness and the state of the estate fabric are assessed using an observational process and according to the technical requirements set out in the NHS Scotland National Cleaning Services Specification (NCSS). The requirements vary depending on the type of area being assessed and the scores are weighted to reflect risk. For example, an operating theatre receives a higher weighting.

A.4   The rooms to be audited within the audit areas are selected at random by the monitoring system in accordance with the monitoring framework guidance.

A.5   NHS board results are available to NHS Scotland Assure via the live online system. This data is used to compile the national quarterly report and for local NHS board reporting.