

CONTRACT AWARD NOTICE – OFFICIAL JOURNAL

Section I: Contracting Authority

I.1) Name, Address and Contact Point(s)

Official Name: NHS National Services Scotland		
Postal Address: Gyle Square, 1 South Gyle Crescent		
Town: Edinburgh	Postal Code: EH12 9EB	Country: UK
For the attention of: Mark Salveta		Telephone: +44 1312756000
E-Mail:		Fax:
General Address of the contracting authority (URL) http://		
Address of the Buyers Profile (URL) http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12442		

I.2) Type of contracting Authority and Main Activity or Activities

<input type="checkbox"/> Ministry or any other national or federal authority, including their regional or local sub-divisions	<input type="checkbox"/> General public services
<input type="checkbox"/> National or federal agency/Office	<input type="checkbox"/> Defence
<input type="checkbox"/> Regional or local Authority	<input type="checkbox"/> Public order and safety
<input type="checkbox"/> Regional or local Agency/Office	<input type="checkbox"/> Environment
<input type="checkbox"/> Body governed by public law	<input type="checkbox"/> Economic and financial affairs
<input type="checkbox"/> European Institution/Agency or International Organisation	<input type="checkbox"/> Health
	<input type="checkbox"/> Housing and community amenities
	<input type="checkbox"/> Social protection
	<input type="checkbox"/> Recreation, culture and religion
	<input type="checkbox"/> Education

The contracting authority is purchasing on behalf of other contracting authorities: Yes

Scottish Prison Service

The Scottish Government Core Directorates

Aberdeen City Council

Aberdeenshire Council

Angus Council

Argyll and Bute Council

City of Edinburgh Council

Clackmannanshire Council

Comhairle nan Eilean Siar

Dumfries and Galloway Council

Dundee City Council

East Ayrshire Council

East Dunbartonshire Council

East Lothian Council

East Renfrewshire Council

Falkirk Council
Fife Council
Glasgow City Council
Highland Council
Inverclyde Council
Midlothian Council
Moray Council, The
North Ayrshire Council
North Lanarkshire Council
Orkney Islands Council
Perth and Kinross Council
Renfrewshire Council
Scottish Borders Council
Shetland Islands Council
South Ayrshire Council
South Lanarkshire Council
Stirling Council
West Dunbartonshire Council
West Lothian Council
Golden Jubilee Hospital (National Waiting Times Centre Board)
NHS 24
NHS Ayrshire and Arran
NHS Borders
NHS Dumfries and Galloway
NHS Education for Scotland
NHS Fife
NHS Forth Valley
NHS Grampian
NHS Greater Glasgow and Clyde
NHS Health Scotland
NHS Highland
NHS Lanarkshire
NHS Lothian
NHS Orkney
Healthcare Improvement Scotland
NHS Shetland

NHS Tayside
NHS Western Isles
Scottish Ambulance Service
The Common Services Agency for the Scottish Health Service
The State Hospital for Scotland
Other Scottish Public Sector Organisations

Section II: Object of the Contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority

Mainframe Solutions Transformation Programme

II.1.2(a)) Type of works contract

II.1.2(b)) Type of supplies contract

II.1.2(c)) Type of service contract

Service category 7

In case of contract for service categories 17 to 27 (see Annex C), do you agree to the publication of this notice?

II.1.2) Main site or location of works, place of delivery or performance

Scotland & connection of associated organisations outside Scotland

NUTS Code UKM

II.1.3) This notice involves a framework agreement

The conclusion of a framework agreement ☐

Contracts based on a dynamic purchasing system (DPS) ☐

II.1.4) Short description of the contract or purchase(s)

The Common Services Agency (more commonly known as National Services Scotland), a statutory body constituted pursuant to the National Health Service (Scotland) Act 1978 (“NSS”) intends to procure on behalf of NHS Scotland software and/or service solutions (“Solutions”) designed to modernise the legacy mainframe applications which support a number of key systems used within NHS Scotland and which may extend for use in the wider public sector.

The current set of mainframe software solutions have served NHS Scotland exceptionally well over the past (in some cases) 25-plus years, but are now expensive to maintain and are not effective in supporting a modern service that is dependent on fast electronic communications and paper-lite ways of working.

NSS intends to procure Solutions in two separate lots:

- Lot 1 Community Health Index
- Lot 2 Scottish Child Public Health and Wellbeing System

(“the Lots”)

Bidders may apply to be considered for one or more Lots.

NSS requires reliable, secure, flexible Solutions that will support the NHS in Scotland in delivering the highest standards of healthcare to the people of Scotland in a cost effective and efficient manner.

NSS is prepared to consider a range of Solutions that may be proposed by Bidders (defined below), including a service model. We are interested in exploring hosting options will ask bidders to provide a hosting proposal. Accordingly, NSS is conducting this procurement as a negotiated procedure under the Public Contracts (Scotland) Regulations 2012.

NSS will separately procure an implementation partner to facilitate the implementation and integration of the Solutions with each other and with other NHS solutions and services. This procurement will be conducted once the Solutions are sufficiently established to enable the role of the implementation partner to be scoped. Awarded contracts will be

conditional on the appointment of an implementation partner for the applicable Lot.

Data security is crucial and Solutions must be compliant with NHS data security requirements and data protection legislation.

The NHS in Scotland requires long term stability for these crucial applications. Accordingly, long term contracts of ten (10) years are being sought with a commitment to provide support during this period. Options to extend the contracts and/or a right to continued use of the Solutions would be considered advantageous.

Solutions should be agile and flexible to meet developments in healthcare provision. Some developments can be anticipated, for example, as a consequence of current progress in the integration of health and social care, the expansion of telehealth and affording patients direct access to records and services. Solutions must be capable of cost effective development and enhancement throughout the contract term to meet the challenges facing NHS Scotland.

These Solutions will be crucial to the operation of the NHS in Scotland and must be fully supported with guaranteed availability round the clock, every day of the year.

These Solutions will require integration with each other and many existing legacy systems and interfaces. The Solutions must adopt open standards, current and future. Coordination and co-operation with providers of other services and systems to NHS Scotland will be essential. A range of support and implementation services will be required dependent on the Solution proposed and the proposed integration model.

II.1.5) Common Procurement Vocabulary (CPV)

	Main vocabulary	Supplementary vocabulary <i>(when applicable)</i>
Main object	72000000	
Additional objects	72200000	
	72261000	
	71356000	
	48000000	

II.1.6) Contract covered by the government procurement agreement (GPA)

Yes

II.2) Total final value of the contract(s)

II.2.1) Total final value of the contract(s)

Value: 19114000 Currency: GBP Excluding VAT

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Negotiated with a call for competition

IV.2) Award criteria

IV.2.1) Award criteria

Lowest Price ☐

The most economically advantageous tender in terms of ☐

	Criteria	Weighting
1	Lot 1 functional	21
2	Lot 1 functional Scenarios	13
3	Lot 1 Non-functional	26
4	Lot 1 Future Flexibility	5
5	Lot 1 Comm/legal & Price	35
6	Lot 2 Functional	32
7	Lot 2 Functional Scenarios	13
8	Lot 2 Non-functional	20
9	Lot 2 Future Flexibility	5

IV.2.2) An electronic auction has been used

No

IV.3) Administrative information**IV.3.1) File reference number attributed by the contracting authority****IV.3.2) Previous publication(s) concerning the same contract**

Contract notice

Notice Number in OJ 2015/S 94-170378 of 16-05-2015

Other previous publications

Section V: Award of contract**Contract No:****Title:**

CHI

Lot No:

1

V.1) Date of contract award:

13-02-2017

V.2) Numbers of offers received:

3

V.3) Name and address of economic operator to whom the contract has been awarded

Official Name: Wipro Technologies		
Postal Address: 3 Sheldon Square		
Town: London	Postal Code: W2 6HY	Country: UK
E-Mail:		Telephone:
Internet address (URL):		Fax:

V.4) Information on value of contract

Initial estimated total value of the contract: 12118000 GBP excluding VAT

Total final value of the contract 12118000 GBP excluding VAT

Annual or monthly value:12 Years

V.5) The contract is likely to be subcontracted

Yes

If yes, value or proportion of the contract likely to be subcontracted to third parties

Not Known

Short description of the value/proportion of the contract to be subcontracted

This was a Consortium Bid

Section V: Award of contract

Contract No:

Title:

Child Health

Lot No:

2

V.1) Date of contract award:

13-02-2017

V.2) Numbers of offers received:

3

V.3) Name and address of economic operator to whom the contract has been awarded

Official Name: Servelec Healthcare Limited		
Postal Address: The Straddle, Victoria Quays		
Town: Sheffield	Postal Code: S2 5SY	Country: UK
E-Mail:	Telephone:	
Internet address (URL): www.servelec-healthcare.com	Fax:	

V.4) Information on value of contract

Initial estimated total value of the contract: 6996000 GBP excluding VAT

Total final value of the contract 6996000 GBP excluding VAT

Annual or monthly value:

V.5) The contract is likely to be subcontracted

No

If yes, value or proportion of the contract likely to be subcontracted to third parties

Short description of the value/proportion of the contract to be subcontracted

Section VI: Complementary Information

VI.1) Contract related to a project and/or programme financed by community funds?

No

If yes, indicate the project/programme and any useful reference

VI.2) Additional Information

(SC Ref:485370)

VI.3) Procedures for appeal

VI.3.1) Body responsible for appeal procedures

Official Name:

Postal Address:

Town:

E-Mail:

Internet address (URL):

Postal Code:Country:

Telephone:

Fax:

Body responsible for mediation procedures

Official Name:

Postal Address:

Town:

E-Mail:

Internet address (URL):

Postal Code:Country:

Telephone:

Fax:

VI.3.2) Lodging of appeals

Precise information on deadline(s) for lodging appeals:

The Authority will notify economic operators who submitted a tender of its decision to make an award of the contract(s). In respect of unsuccessful economic operators, such notification will contain, amongst other information, a summary of the reasons why the economic operator was unsuccessful. The notification will incorporate a “standstill period” of a minimum of 10 clear calendar days (or a minimum of 15 calendar days if the communication method used is not electronic) between the date on which the Authority dispatches the notice and the date on which the Authority proposes to conclude the contract(s). The bringing of court proceedings against the Authority during the standstill period will automatically continue the prohibition on entering into the contract(s) until the court proceedings are determined, discontinued or disposed of, or the court, by interim order, brings to an end the prohibition. The remedies that may be awarded by the courts before the contract(s) has been entered into include the setting aside of the decision to award the contract(s) to the winning tenderer. The bringing of court proceedings against the Authority after the contract(s) has been entered into will not affect the contract(s) unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2012 can be established. Otherwise the remedies that may be awarded by the courts where the contract(s) has been entered into are limited to the award of damages. Economic operators are entitled to write to the Authority after receipt of the notification should they require further clarification. The Authority will respond within 15 days of such a written request, but it should be noted that receipt by the Authority of such request during the standstill period may not prevent the Authority from awarding the contract(s) following the expiry of the standstill period. Where an economic operator is dissatisfied with the Authority’s response to its request for clarification, or considers that the contract(s) has been concluded in breach of the Public Contracts (Scotland) Regulations 2012, such economic operator is advised promptly to seek independent legal advice.

VI.3.3) Service from which information about the lodging of appeals may be obtained

Official Name:

Postal Address:

Town:

E-Mail:

Internet address (URL):

Postal Code:Country:

Telephone:

Fax:

VI.4) Dispatch date of this Notice

01-03-2017