

Date: 21 November 2025
Our ref: K: FOI/Ref: 2025-3163
Email: NSS.DevServicesFOI@nhs.scot

Freedom of Information Reference: FOI-2025-3163 – Automatic Fire Alarm Actuations.

I refer to your freedom of information request that we received on 05 November 2025 requesting the following information.

Dear NHS Team,

I am doing some work around the impact of Automatic Fire Alarm Actuations (AFAs) and the impact on health care delivery. I understand that the fire service is not always alerted, as some alarms will be investigated before the call is made.

Over and provided by the 11 health board areas for the period 24/25, are you able to advise of:

1. The number of AFAs where the fire service was not requested.
2. The number of these attributed to smoking or vaping

I am unsure of the size of the ask, and should it be significant I am looking specifically at Ayrshire and Arran, Greater Glasgow and Clyde areas.

We have now completed the search of our records and can provide you with the following information:

Under Section 17 of the Freedom of Information Act Scotland, 2002 (FOISA) an organisation does not have to provide that information if it does not hold it. NHS National Services Scotland (NSS) does not hold some of the information requested, this is because the National Fire Safety Management System (NFSMS) has not yet been fully populated. This is due to the territorial Health Boards (HBs) transitioning from their own in-house systems to the national system.

What we can provide you with is Appendix 1 – Automatic Fire Alarm Actuations, which highlights the information we hold for NHS Ayrshire and Arran, NHS Forth Valley, NHS Greater Glasgow and Clyde, NHS Lothian and NHS Tayside.

As each health board maintains its own recording system, we would recommend contacting individual HBs directly for more comprehensive information:

NHS Ayrshire & Arran - foi@aaaht.scot.nhs.uk

NHS Borders - foi.enquiries@borders.scot.nhs.uk

NHS Dumfries & Galloway - dg.feedback2@nhs.scot

NHS Fife - fife.foirequestfife@nhs.scot



Chair Keith Redpath
Chief Executive Mary Morgan

*NHS National Services Scotland is the common name of the
Common Services Agency for the Scottish Health Service*

NHS Forth Valley - fv.freedomofinformation@nhs.scot

NHS Grampian - gram.foi@nhs.scot

NHS Greater Glasgow & Clyde - foi@ggc.scot.nhs.uk

NHS Highland - nhsh.foirequestshighland@nhs.scot

NHS Lanarkshire - foi@lanarkshire.scot.nhs.uk

NHS Lothian - loth.freedomofinformation@nhs.scot

NHS Orkney - ORK.FOIrequests@nhs.scot

NHS Shetland - shet.foi@nhs.scot

NHS Tayside - tay.foisa@nhs.scot

NHS Western Isles - wi.infogov-wihb@nhs.scot

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Governance and Board Services (Board Secretary) at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely,

[Redacted signature]

[Redacted name]



Chair
Chief Executive

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