Ophthalmic Schedule Communications

August paid September 2025

Welcome to the schedule communications, where you will find useful information and helpful tips

Access the schedule close dates and payment timescales [here](#)

September paid October 2025 cut-off date: Sunday 12 October 2025

PCA(O)2025(05)

This PCA advises on:

- Remuneration increases for GOS;

- Remuneration increases for CGS;

- An increase to the pre-registration trainee optometrist supervisor grant amount, and the claims process for trainee optometrists taken on by a supervisor on or after 1 April 2025;

- An update on the recording of the 2 July 2025 online Scottish optometry sector event.

You can access PCA(O)2025(05) **[here](#)**.

Update to "Evidence Shown" for GOS3 and GOS4 forms

We have updated the new version of eGOS for indicating whether or not a patient has produced evidence of their entitlement to a GOS3 or GOS4 voucher. Please see screenshot below.

Evidence?* ● Shown ○ Not Shown

GOS Claim Errors due to browsers' default "Auto complete" options

A small number of eOphthalmic users have experienced an issue submitting GOS forms on the new version of eOphthalmic web form. On submission, users experiencing the issue were brought to a page stating:

"Error. An error occurred while processing your request."

Our development team have investigated the issue and discovered that it had been caused by visual acuity information being auto-populated by the web-browser when the user entered their PIN.

If you experience this error while submitting GOS claims, please try going into your **browser settings** and **switching off "auto-fill"** or **"auto complete"**. Please see instructions below.

In the Chrome browser, click the three-dot menu at the top right, select Settings > Autofill and passwords, and then toggle off Password Manager, Payment methods, or Addresses and more to disable their respective autofill features.

In the Edge browser, click the three-dot menu (More actions) icon, select Settings, then go to Profiles. In the left-hand menu, select Personal info, Payment info, or Passwords and toggle off the respective "Save and fill" or "View and autofill" options to disable autofill for those types of data.

Once this has been done, submit the claims again without the prescription information. Please make sure that the visual acuity fields are all blank and that nothing has accidentally auto-populated.

For any further support or queries on this error, please contact the customer services team: **NSS.psdophthalmic@nhs.scot**

GOS 3 & 4 Point of Treatment Payment – 1st Aug to 17th Sept 2025

We are aware that there has been an issue with the point of treatment payment not having been applied to GOS 3 and GOS 4 claims with an acceptance date between 1st August and 17th September. This has now been resolved. Claims created from 17th September onwards will have the payment applied.

All point of treatment payments missed on both the July paid August and August paid September will be paid in an upcoming schedule.

We apologise for any inconvenience caused.

NHS National Services Scotland

Telephone: 0345 034 2458 | email:
NSS.psdophthalmic@nhs.scot

Visit Ophthalmic services page on
the NSS website

Visit Scotland's national website for
eyecare services and eye health
information – For the public For
professionals