

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

# GOS Changes Guidance

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## Creating an account and accessing Ophthalmic Webforms

If you do not have an eOphthalmic account yet, you will need to complete a username and password form and send this form to practitioner services. To access the form and further information about this, please visit the following link:

<https://www.nss.nhs.scot/ophthalmic-services/eophthalmic/how-to-set-up-an-eophthalmic-account/>

After an account has been created for you, you will be able to access the eOphthalmic Web Payments page via this link:

<https://eophthalmics.mhs.scot.nhs.uk/>

Please remember that you will need a secure NHS network to access the eOphthalmic Web Payments. Alternatively, you can use an IPSec tunnel. These solutions allow a safe transfer of confidential data.

## General Ophthalmic Services (GOS) Changes

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## Step 1 – Logging in



### eOphthalmic Web Payments

Welcome to the eOphthalmic webforms service.

This service is for authorised users only. Anyone attempting unauthorised access will be considered for appropriate legal action.

By entering claim and patient data using this service you are able to store and submit payment claims electronically to Practitioner Services for processing. Under the Data Protection Act you are the data controller for such personal health data.

For general information, forms and guidance browse our National Services Scotland website at <https://www.nss.nhs.scot/browse/ophthalmic-services>

Alternatively contact Practitioner Services Customer Service team on 0131 275 6300 or email [nss.psdophthalmic@nhs.scot](mailto:nss.psdophthalmic@nhs.scot)

The Customer help desk hours are Monday to Thursday 0830 until 1630, Friday 0830 until 1600.

Other resources for professionals involved in providing eye care services in Scotland which include the Community Glaucoma Service are available at [www.eyes.nhs.scot](http://www.eyes.nhs.scot).

User Name

Password

Login

[Unable to login?](#)

### SYSTEM OUTAGE EXAMPLE MESSAGE

eOphthalmic web form has been updated to 3.0.0.0.

### Logging in

You need to log in to eOphthalmic Web Payments using the username and password provided by us.

If you have received a username and password, but do not remember the details or you have been locked out of your account, please contact Practitioner Services: [nss.psdophthalmic@nhs.scot](mailto:nss.psdophthalmic@nhs.scot) or 0345 034 2458

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## Step 2 – Selecting the Optometry Practice

### Select Optometry Practice

Optometry Practice:

Select Practice

Continue

#### Select Optometry Practice

Once you have logged in, select the practice you wish to submit a claim from. A drop down will appear when you click into the field. If you work in multiple practices they will show in the drop down.

If you do not see your practice on the list, the practice manager or staff will need to contact Practitioner Services on your behalf to have a practice location code added for you:  
[nss.psdophthalmic@nhs.scot](mailto:nss.psdophthalmic@nhs.scot) or 0345 034 2458

## General Ophthalmic Services (GOS) Changes

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### Step 3 – Selecting a Service

#### eOphthalmic Homepage

##### eOphthalmic Options

GOS Claims

Community Glaucoma Service

#### Selecting a Service

The eOphthalmic homepage will then allow you to select either GOS Claims or Community Glaucoma Service (CGS).

This guidance will cover GOS Claims only. A separate guidance is available via this link: [CGS Guidance | National Services Scotland](#)

##### User Administration

Maintain User

Maintain Security Questions

Change Password

Change Practice

#### Administration

This page also provides you with administrative options to manage your account. This includes:

- “Maintain User” which allows you manage your account details.
- “Maintain Security Questions” which allows you to manage the security questions to access your account
- “Change Password” which allows you to choose a new password
- “Change Practice” which allows you to select a different practice if you have selected the wrong practice by accident

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## General Ophthalmic Services (GOS) Changes

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## Step 4 – Creating a GOS Claim

### GOS Service

#### GOS Claim Options

[Create GOS Claim](#)

[GOS Claim Management](#)

[Back to Ophthalmic Homepage](#)

### Select a GOS Service

This page will present two options.

The first option is “Create GOS Claim” which will allow you to create a new GOS Claim.

The second option is “GOS Claim Management” which will allow you to manage your existing claims. This option will take you to the “Review Claims” page showing a list of claims that have either been submitted, parked, or failed to submit due to errors. This Review Claims page will be covered further below.

## General Ophthalmic Services (GOS) Changes

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### Step 5 – Identify Patient and History

#### Identify Patient and History



The screenshot shows a web form for identifying a patient. It contains the following fields and controls:

- CHI**: A text input field with a vertical cursor.
- Forename\***: A text input field.
- Surname\***: A text input field.
- Date of Birth\***: A date picker control with a calendar icon.
- Sex\***: Radio buttons for ☒ Male and ☐ Female.
- Postcode**: A text input field.
- \* - mandatory field**: A note at the bottom left of the form.
- Buttons**: A blue **Cancel** button on the bottom left and a dark blue **Submit** button on the bottom right.

#### Patient Search

When you select “Create GOS Claim”, you will be prompted to carry out a patient search. All fields marked with an asterisk are mandatory. If you fail to complete a mandatory field, an error message will appear.

Unlike CGS claims, the Community Health Index (CHI) number is not mandatory for GOS claims.



## General Ophthalmic Services (GOS) Changes

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### Patient Matching – Result 1

#### Identify Patient and History

CHI

000000000

Forename\*

Jane

Surname\*

Bloggs

Date of Birth\*

01/01/2001

Sex\*

☐ Male
 ☒ Female

Postcode

\* - mandatory field

Cancel

Submit

#### Search Results

Patient Details not Matched

- Press 'Cancel' to review / change Search Criteria.
- Press 'Proceed' to create a request based on Search Criteria.

Cancel

Proceed

### Patient Matching – Result 1

You may receive a result like the image above if the system is unable to match the patient details to an existing patient. This means that the patient has not previously received GOS.

In this case, you can create a new record for the patient when you select “Proceed”.

## General Ophthalmic Services (GOS) Changes

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### Patient Matching - Result 2

|   | Patient Search Criteria | Found Patient Details                |
|---|-------------------------|--------------------------------------|
| CHI                                       | 0000000000              | 0000000000                           |
| Forename                                  | Jane                    | Jane                                 |
| Surname                                   | Bloggs                  | Bloggs                               |
| Date of Birth                             | 00/00/0000              | 00/00/0000                           |
| Sex                                       |                         | Female                               |
| Post Code                                 |                         |                                      |
| Last GOS Primary Eye Examination          |                         | 01/01/2024                           |
| CGS Registered                            |                         | <a href="#">Yes - Details</a>        |
| Last CGS Primary Assessment               |                         | 01/02/2024                           |
| <a href="#">Proceed with Search Terms</a> |                         | <a href="#">Proceed with Patient</a> |

### Patient Matching – Result 2

If there is a patient with details that match what you have entered, you will be presented with this screen. The 'Patient Search Criteria' which are the details you entered, and the 'Found Patient Details' which is what the search has brought back.

If you are satisfied with this match, you can select the dark blue option "Proceed with Patient". If you are not satisfied with this match, you can select "Proceed with Search Terms" which is the light blue option. You can also click "Yes – Details" if it is a CGS Registered patient and you wish to see the CGS Provider details.

## General Ophthalmic Services (GOS) Changes

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## GOS Claim Selection

### Create GOS Claim

- GOS1 Ophthalmic Eye Examination Primary
- GOS1 Ophthalmic Eye Examination Supplementary
- GOS1 Ophthalmic Eye Examination Both
- GOS Specialist Supplementary Eye Examination
- GOS3 Optical Voucher & Patient Statement
- HES3 Optical Voucher & Patient Statement
- GOS4 Optical Repair/Replacement

[Back to Ophthalmic Homepage](#)

## Selecting a GOS Claim

After you have carried out the patient search, you will be presented with a list of GOS Claims and a HES3 Claim to choose from. As you can see “GOS Specialist Supplementary Eye Examination” is now also on the list.

**Please remember that you must be a GOS-SS approved IP in order to submit a GOS-SS. This option is available to all users, but please do not select this option unless you are a GOSS-SS approved IP.**

## General Ophthalmic Services (GOS) Changes

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### Selecting Old Format and the New Format of the webform

GOS3 Form

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Were the Glasses / Lenses ordered before **01 August 2025?**

To close this window, click anywhere outside its bounds.

GOS4 Form

---

Was the Repair / Replacement ordered before **01 August 2025?**

To close this window, click anywhere outside its bounds.

GOS1 Primary & Supplementary Form

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Was the activity carried out **BEFORE 1st August 2025**

To close this window, click anywhere outside its bounds.

#### Selecting Old Forms or New Forms

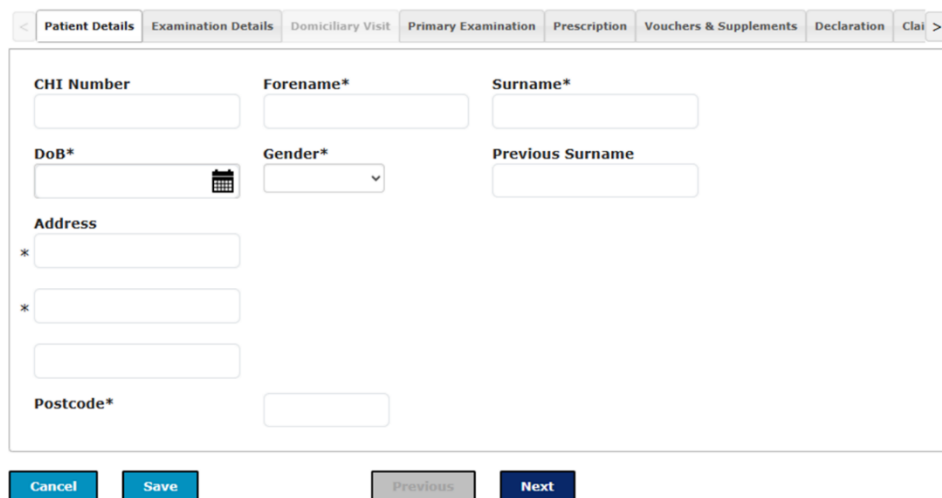
From the 1<sup>st</sup> of August 2025, if you select GOS1, GOS3 or GOS4, you will receive a pop-up. This is a prompt requesting you to indicate whether the activity was carried out before 1 August 2025. If the activity was carried out before 1 August 2025, please select “YES” which will then take you to the old form.

If the activity was carried out on or after 1 August 2025, please select “NO” which will then take you to the new form.

## General Ophthalmic Services (GOS) Changes

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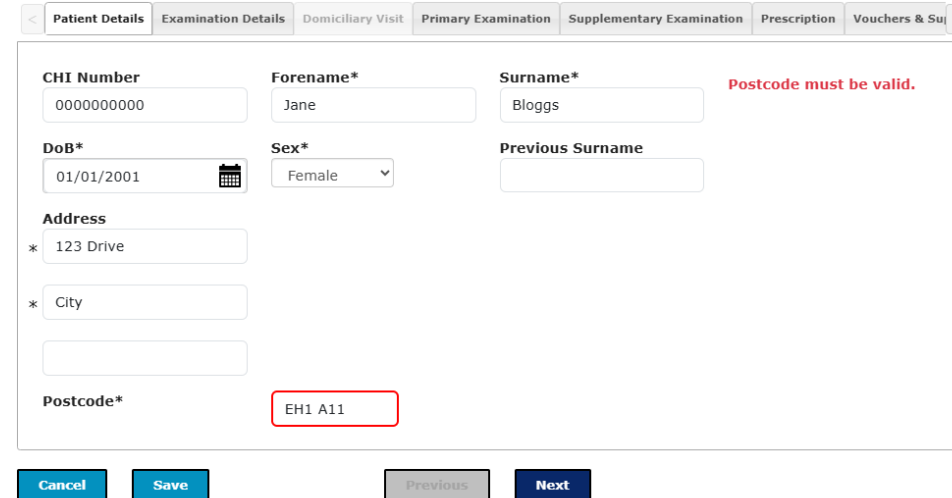
## Patient details (GOS1, GOS3, GOS4, GOS(SS), HES3)



The screenshot shows the 'Patient Details' tab selected. The form contains the following fields:

- CHI Number
- Forename\*
- Surname\*
- DoB\* (with a calendar icon)
- Gender\* (dropdown menu)
- Previous Surname
- Address (three lines, each with an asterisk)
- Postcode\*

Navigation buttons at the bottom: Cancel, Save, Previous, Next.



The screenshot shows the 'Patient Details' tab selected with sample data entered. The form contains the following fields:

- CHI Number: 0000000000
- Forename\*: Jane
- Surname\*: Bloggs
- DoB\*: 01/01/2001 (with a calendar icon)
- Sex\*: Female (dropdown menu)
- Previous Surname
- Address: 123 Drive
- City
- Postcode\*: EH1 A11

An error message is displayed in red text: "Postcode must be valid." Navigation buttons at the bottom: Cancel, Save, Previous, Next.

### Completing Patient details

When you have selected "No" for GOS1, GOS3, GOS4, or if you have selected GOS(SS) or HES3, you will be presented with a form that looks like the image above.

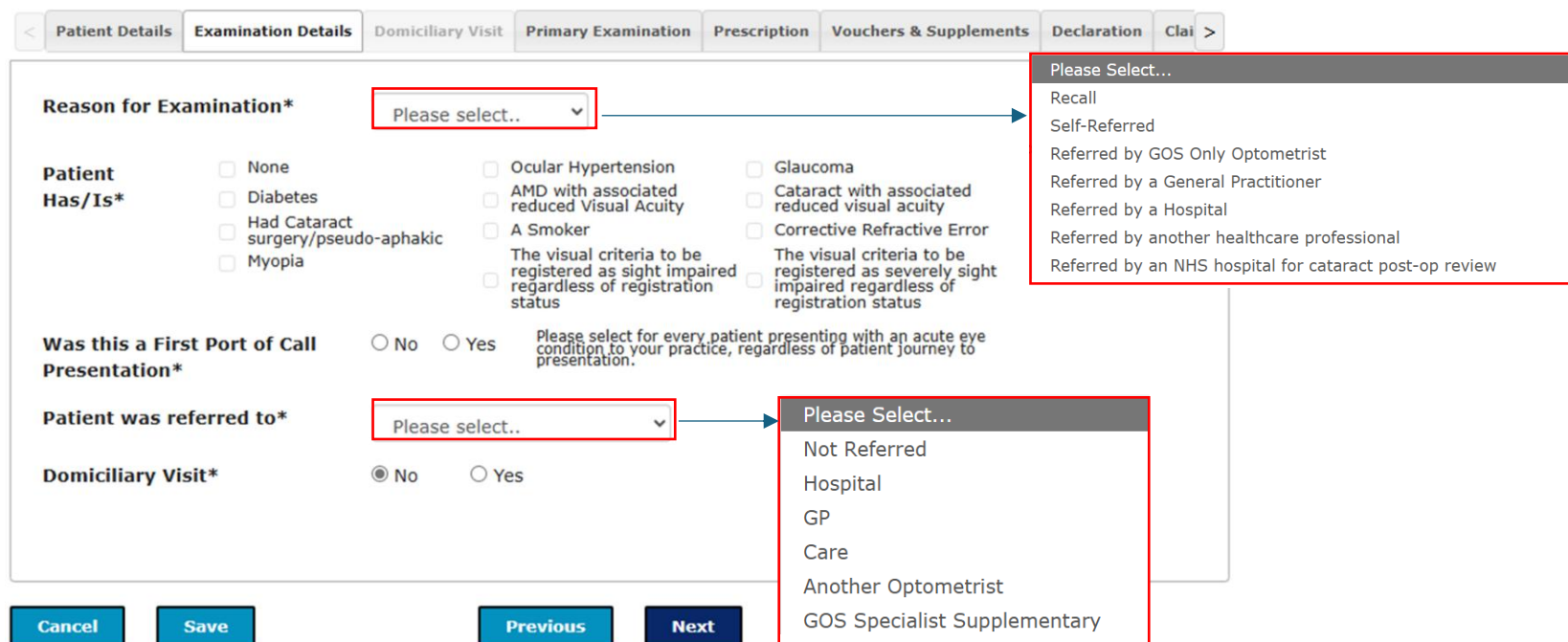
If you have entered invalid information, you will receive an error message on the right hand side of the screen (see image on the right above).

## General Ophthalmic Services (GOS) Changes

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# GOS1

## Examination Details



The screenshot shows the 'Examination Details' tab of the GOS1 form. The form includes several sections with mandatory fields marked with an asterisk (\*):

- Reason for Examination\***: A dropdown menu with the text 'Please select..' is open, showing a list of reasons: Recall, Self-Referred, Referred by GOS Only Optometrist, Referred by a General Practitioner, Referred by a Hospital, Referred by another healthcare professional, and Referred by an NHS hospital for cataract post-op review.
- Patient Has/Is\***: A group of checkboxes for various conditions: None, Diabetes, Had Cataract surgery/pseudo-aphakic, Myopia, Ocular Hypertension, AMD with associated reduced Visual Acuity, A Smoker, The visual criteria to be registered as sight impaired regardless of registration status, Glaucoma, Cataract with associated reduced visual acuity, Corrective Refractive Error, and The visual criteria to be registered as severely sight impaired regardless of registration status.
- Was this a First Port of Call Presentation\***: Radio buttons for 'No' and 'Yes'. A note states: 'Please select for every patient presenting with an acute eye condition to your practice, regardless of patient journey to presentation.'
- Patient was referred to\***: A dropdown menu with the text 'Please select..' is open, showing a list of referral sources: Not Referred, Hospital, GP, Care, Another Optometrist, and GOS Specialist Supplementary.
- Domiciliary Visit\***: Radio buttons for 'No' (selected) and 'Yes'.

At the bottom of the form are buttons for 'Cancel', 'Save', 'Previous', and 'Next'.

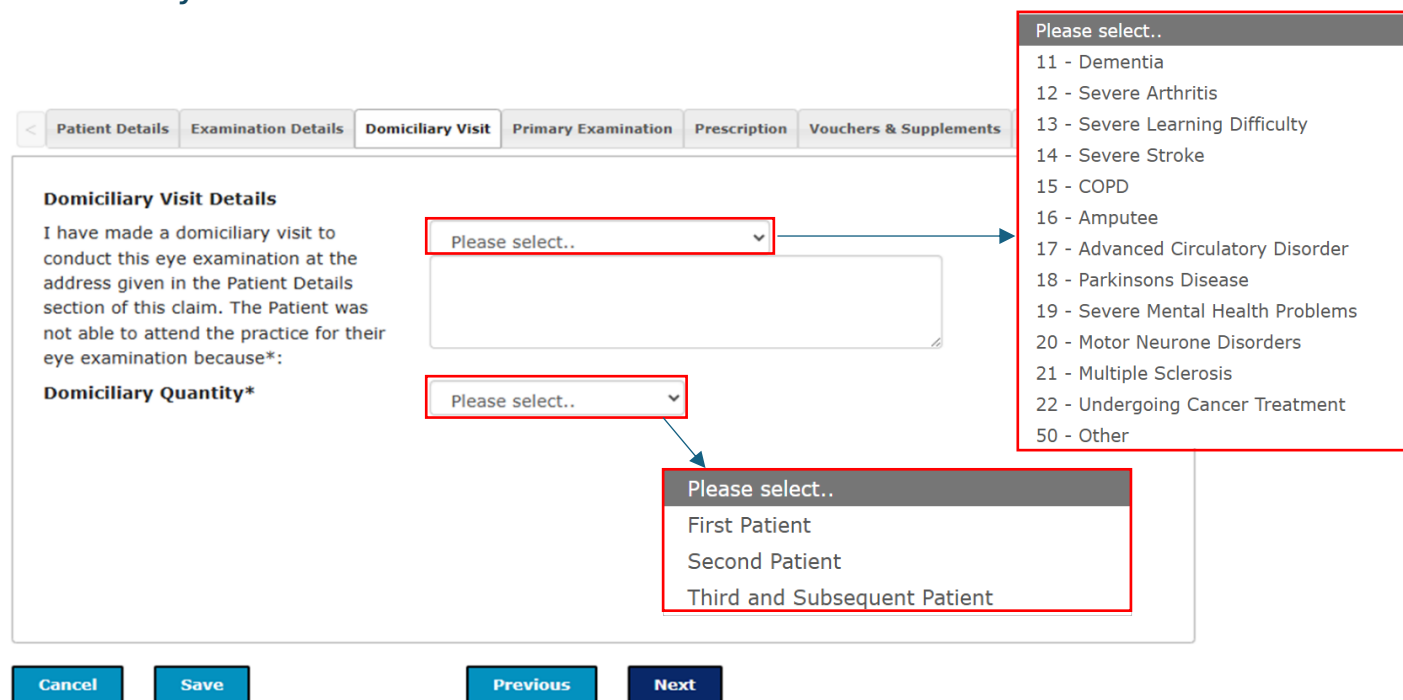
## Completing Examination details

On this tab, you will be able to enter the relevant details relating to the Examination. Any field marked with an asterisk (\*) is mandatory. The patient conditions have now been revised and there has now also been the addition of the "First Port of Call" option. You can also select "YES" or "NO" for Domiciliary Visit. If you select "No" the following tab will be faded out and skipped. If you select "YES", you will be able to complete the following tab. See image below.

## General Ophthalmic Services (GOS) Changes

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### Domiciliary Visit



The screenshot shows the 'Domiciliary Visit' tab selected in a multi-step form. The 'Domiciliary Visit Details' section contains a text area for reasons and a 'Domiciliary Quantity\*' dropdown. Two other dropdowns are open: one for reasons (showing a list of conditions) and one for quantity (showing patient counts). Navigation buttons are at the bottom.

**Domiciliary Visit Details**

I have made a domiciliary visit to conduct this eye examination at the address given in the Patient Details section of this claim. The Patient was not able to attend the practice for their eye examination because\*:

**Domiciliary Quantity\***

Please select..

- 11 - Dementia
- 12 - Severe Arthritis
- 13 - Severe Learning Difficulty
- 14 - Severe Stroke
- 15 - COPD
- 16 - Amputee
- 17 - Advanced Circulatory Disorder
- 18 - Parkinsons Disease
- 19 - Severe Mental Health Problems
- 20 - Motor Neurone Disorders
- 21 - Multiple Sclerosis
- 22 - Undergoing Cancer Treatment
- 50 - Other

Please select..

- First Patient
- Second Patient
- Third and Subsequent Patient

Cancel Save Previous Next

### Domiciliary Visit

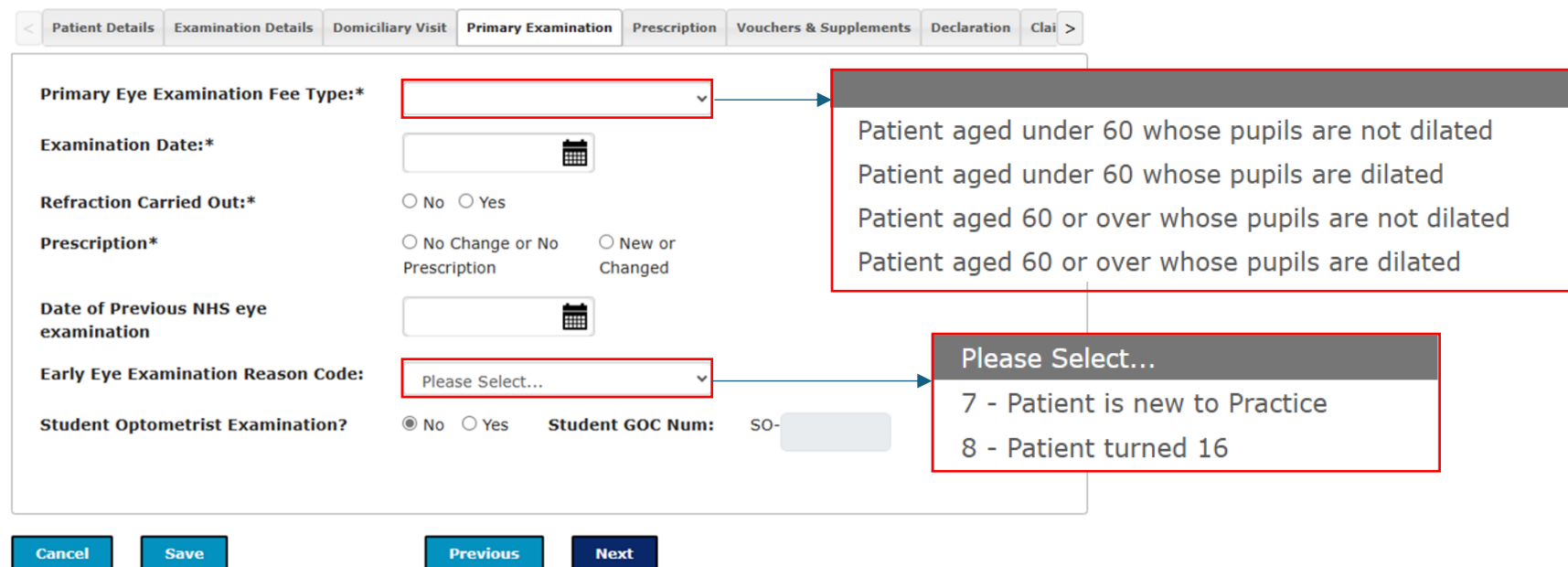
If you select "YES", you must complete Domiciliary Visit Details.

If you have selected "Other", please enter details in this regard in the field directly underneath.

## General Ophthalmic Services (GOS) Changes

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### Primary Examination



The screenshot shows the 'Primary Examination' tab in a web form. Two dropdown menus are highlighted with red boxes and arrows pointing to their respective option lists.

**Primary Eye Examination Fee Type:\*** dropdown options:

- Patient aged under 60 whose pupils are not dilated
- Patient aged under 60 whose pupils are dilated
- Patient aged 60 or over whose pupils are not dilated
- Patient aged 60 or over whose pupils are dilated

**Early Eye Examination Reason Code:** dropdown options:

- Please Select...
- 7 - Patient is new to Practice
- 8 - Patient turned 16

Other form fields include: Examination Date:\*, Refraction Carried Out:\*, Prescription\* (with radio buttons for No/Yes and No Change or No Prescription/New or Changed), Date of Previous NHS eye examination, Student Optometrist Examination? (with radio buttons for No/Yes), and Student GOC Num: SO- [text input].

Buttons at the bottom: Cancel, Save, Previous, Next.

#### Primary Examination details

On this tab, you will be able to enter the relevant details relating to the Primary. The 'Primary Eye Examination Fee Type' has been revised to include four options based on whether the patient is over 60 and whether their eyes were dilated.

There has also been the addition of 'Student Optometrist Examination'. If you select "YES" for this, you will need to enter the Student GOC Number.

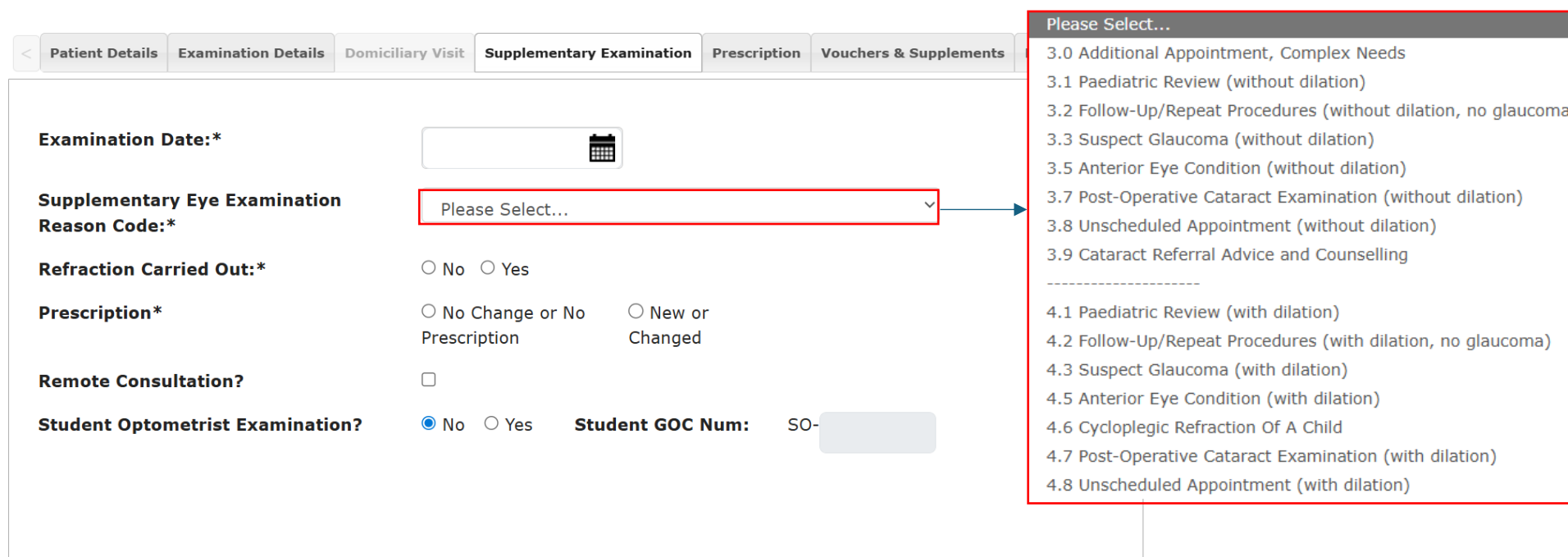
There has been no change to Early Eye Examination Reason Codes: If the patient is new to the practice, please select code 7. And if the patient has turned 16, then please select code 8.



## General Ophthalmic Services (GOS) Changes

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### Supplementary Examination



The screenshot shows the 'Supplementary Examination' tab selected in a navigation bar. The form contains the following fields:

- Examination Date:\*** A date picker field.
- Supplementary Eye Examination Reason Code:\*** A dropdown menu currently showing 'Please Select...'. A red box highlights this dropdown, and an arrow points to a larger view of the dropdown options on the right.
- Refraction Carried Out:\*** Radio buttons for 'No' and 'Yes'.
- Prescription\*** Radio buttons for 'No Change or No Prescription' and 'New or Changed'.
- Remote Consultation?** A checkbox.
- Student Optometrist Examination?** Radio buttons for 'No' (selected) and 'Yes'.
- Student GOC Num:** A text field with 'SO-' followed by a greyed-out input area.

The dropdown menu for 'Supplementary Eye Examination Reason Code' lists the following options:

- 3.0 Additional Appointment, Complex Needs
- 3.1 Paediatric Review (without dilation)
- 3.2 Follow-Up/Repeat Procedures (without dilation, no glaucoma)
- 3.3 Suspect Glaucoma (without dilation)
- 3.5 Anterior Eye Condition (without dilation)
- 3.7 Post-Operative Cataract Examination (without dilation)
- 3.8 Unscheduled Appointment (without dilation)
- 3.9 Cataract Referral Advice and Counselling
- 
- 4.1 Paediatric Review (with dilation)
- 4.2 Follow-Up/Repeat Procedures (with dilation, no glaucoma)
- 4.3 Suspect Glaucoma (with dilation)
- 4.5 Anterior Eye Condition (with dilation)
- 4.6 Cycloplegic Refraction Of A Child
- 4.7 Post-Operative Cataract Examination (with dilation)
- 4.8 Unscheduled Appointment (with dilation)

### Supplementary Examination details

If you are carrying out a Supplementary, then you 'Supplementary Examination' Tab will appear after the Domiciliary Visit tab instead of a Primary. The Supplementary Eye Examination Reason Codes have now been revised. Please read the description of the codes to ensure you make the correct selection.

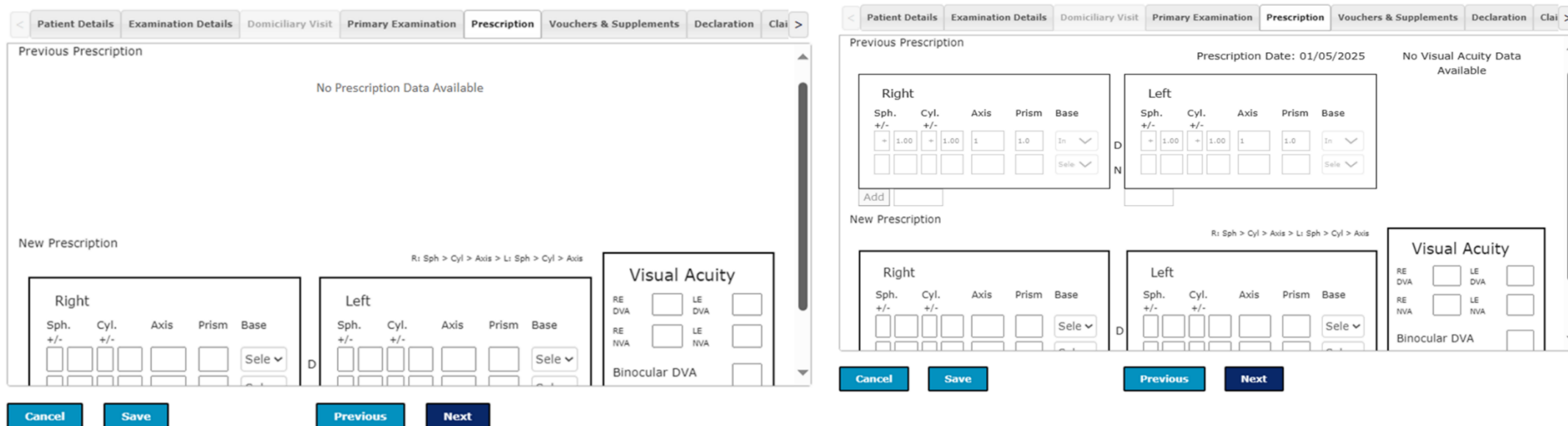
You can now also indicate that this was a remote consultation.

There has also been the addition of 'Student Optometrist Examination'. If you select "YES" for this, you will need to enter the Student GOC Number.

## General Ophthalmic Services (GOS) Changes

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### Prescription



The form displays a navigation bar with tabs: Patient Details, Examination Details, Domiciliary Visit, Primary Examination, Prescription, Vouchers & Supplements, Declaration, and Claim. The 'Prescription' tab is active.

**Previous Prescription:** No Prescription Data Available

**New Prescription:** R: Sph > Cyl > Axis > L: Sph > Cyl > Axis

**Right Eye:** Sph. +/-, Cyl. +/-, Axis, Prism, Base. Buttons: Sele, Add.

**Left Eye:** Sph. +/-, Cyl. +/-, Axis, Prism, Base. Buttons: Sele.

**Visual Acuity:** RE DVA, LE DVA, RE NVA, LE NVA, Binocular DVA.

Buttons: Cancel, Save, Previous, Next.

### Prescription Information

If we hold any prescription information, then this will be available under the 'Prescription tab' as shown on the right. If we do not have any prescription information, the top of the screen will be blank with a message stating "No prescription Data Available".

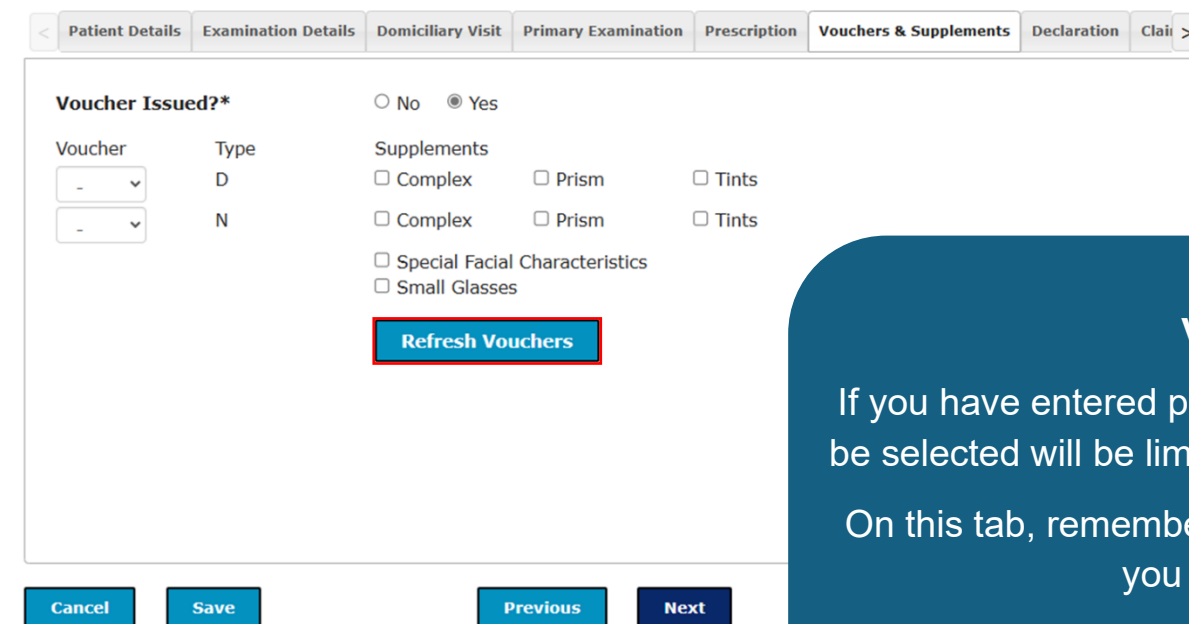
You can enter the new prescription information, but this is not mandatory.

However, entering this information is beneficial as it will allow you to make the correct voucher selections on the next tab, and also makes the process for creating a GOS3 much simpler.

## General Ophthalmic Services (GOS) Changes

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### Vouchers and Supplements



< Patient Details Examination Details Domiciliary Visit Primary Examination Prescription **Vouchers & Supplements** Declaration Claim >

**Voucher Issued?\*** ☐ No ☒ Yes

Voucher Type

- D

- N

**Supplements**

☐ Complex ☐ Prism ☐ Tints

☐ Complex ☐ Prism ☐ Tints

☐ Special Facial Characteristics

☐ Small Glasses

**Refresh Vouchers**

Cancel Save Previous Next

### Vouchers and Supplements

If you have entered prescription information, then the vouchers that can be selected will be limited in order to allow to make the correct selection.

On this tab, remember to always click on 'Refresh Vouchers' to ensure you have the most up to date values.

The option 'Special Facial Characteristics' has also been added. This has been added to GOS3 and GOS4 forms as well.

The system now makes it clear which combinations of selections are not possible. For instance, if you select special facial characteristics, you cannot also select small glasses.

## General Ophthalmic Services (GOS) Changes

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### Declaration

Case ID 29814 / 100953 / 0

## GOS(S)1 APPLICATION FOR AN NHS EYE EXAMINATION

<
Primary Examination
Supplementary Examination
Prescription
Vouchers & Supplements
Declaration
Claim Total
Claim Summary
>

**Patient / patient representative has confirmed the patient is entitled to a NHS Primary and/or Supplementary Eye Examination on the date of the examination because they are:\***

- ☐ Ordinarily a resident of the United Kingdom
- ☐ Exempt from NHS charges under the NHS (Charges to Overseas Visitors) (Scotland) Regulations 1989, as amended
- Or
- ☐ A refugee or asylum seeker

Cancel
Save
Previous
Next

### Declaration

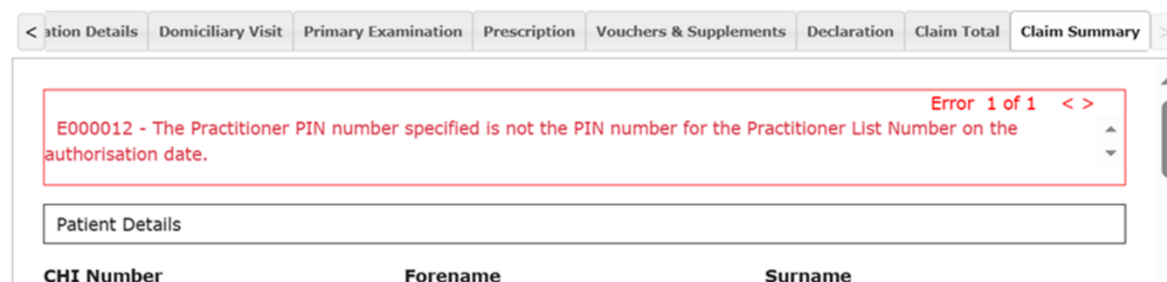
On this tab, you will be able to select the patient's entitlement to NHS Primary or Supplementary Eye Examination.

Please note that 'A refugee or asylum seeker' is now on the list of options.

## General Ophthalmic Services (GOS) Changes

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### Claims Summary - Errors – incomplete or incorrect data



The screenshot shows a web form with a navigation bar at the top containing the following tabs: < Claim Details, Domiciliary Visit, Primary Examination, Prescription, Vouchers & Supplements, Declaration, Claim Total, and Claim Summary >. The 'Claim Summary' tab is selected. Below the navigation bar, a red-bordered box contains the following error message: 'Error 1 of 1 < >' followed by 'E000012 - The Practitioner PIN number specified is not the PIN number for the Practitioner List Number on the authorisation date.' Below this box is a section titled 'Patient Details' with a table containing three columns: 'CHI Number', 'Forename', and 'Surname'.

#### Claim Errors

If you have entered anything incorrectly or have not completed all the mandatory fields, you will receive errors within the claim notifying you of this. Please see an example of this in the image above.

## General Ophthalmic Services (GOS) Changes

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### Claim Total

Navigation: < tion Details Domiciliary Visit Primary Examination Prescription Vouchers & Supplements Declaration **Claim Total** Claim Summary >

Claim Totals

|             |       |
|-------------|-------|
| Claim Total | £0.00 |
|-------------|-------|

Buttons: Cancel Save Calculate Previous Next

Navigation: < tion Details Domiciliary Visit Primary Examination Prescription Vouchers & Supplements Declaration **Claim Total** Claim Summary >

Claim Totals

|                     |        |
|---------------------|--------|
| Primary Examination | £44.74 |
| Claim Total         | £44.74 |

Buttons: Cancel Save Recalculate Previous Next

### Claim Total

This tab will show you the total value of what you have claimed. Please ensure to click on “Calculate” which will then present the total. If you have gone back into the claim to make changes, please ensure to click “Recalculate”.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Claim Summary

| Patient Details              |                        |                         |
|------------------------------|------------------------|-------------------------|
| <b>CHI Number</b>            | <b>Forename</b>        | <b>Surname</b>          |
| -                            | Jane                   | Bloggs                  |
| <b>Patient Date of Birth</b> | <b>Sex</b>             | <b>Previous Surname</b> |
| 01/01/2001                   | Female                 | -                       |
| <b>Address</b>               | 123 Drive<br>City<br>- |                         |
| <b>Postcode</b>              | EH12 9EB               |                         |

| Core Examination Details      |               |
|-------------------------------|---------------|
| <b>Reason for Examination</b> | Self-Referred |

|   |   |
|---|---|
| <b>Patient Has/Is</b>                             | <input checked="" type="checkbox"/> None <input checked="" type="checkbox"/> A Smoker |
| <b>Was this a First Port of Call Presentation</b> | -   |
| <b>Patient Referred To</b>                        | -   |
| <b>Domiciliary Visit</b>                          | No  |

| Primary Examination Details                 |  |
|---|--|
| <b>Primary Eye Examination Fee Type:</b>    | Patient aged under 60 whose pupils are dilated |
| <b>Examination Date:</b>                    | 17/07/2025                                     |
| <b>Refraction Carried Out:</b>              | No   |
| <b>Is Prescription Changed?</b>             | New or Changed                                 |
| <b>Date of Previous NHS eye examination</b> |  |
| <b>Early Eye Examination Reason</b>         | -  |

### Claims Summary

The Claims Summary tab will provide a full summary of the claim. This will allow you to see all the details on one page.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

## GOS(SS) - GOS Specialist Supplementary

Patient Details
Examination Details
Domiciliary Visit
**GOS Specialist Supplementary**
Declaration
Claim Total
Claim Summary

**Examination Date\***

**Specialist Supplementary Examination Reason Code\***

Please select..

Please select..
5.0 First Specialist SEE
5.1 Second and Subsequent Specialist SEE

**Anterior Eye Condition(s)\***

☐ Anterior Uveitis
☐ Marginal Keratitis
☐ Ocular Rosacea
☐ Episcleritis
☐ Corneal Foreign Body
☐ Herpes Simplex Keratitis
☐ Anterior and Posterior Blepharitis
☐ Ocular Allergy
☐ Infective Conjunctivitis
☐ Herpes Zoster Ophthalmicus

**Outcome of Examination\***

☐ Condition Managed to Full Resolution
☐ Treatment Initiated and Follow Up Appointment Arranged
☐ Treatment Altered and Follow Up Appointment Arranged
☐ Patient Referred to Hospital Eye Service
☐ Patient Returned to Referrer
☐ Patient Referred to GP

Cancel
Save
Previous
Next

### GOS-SS

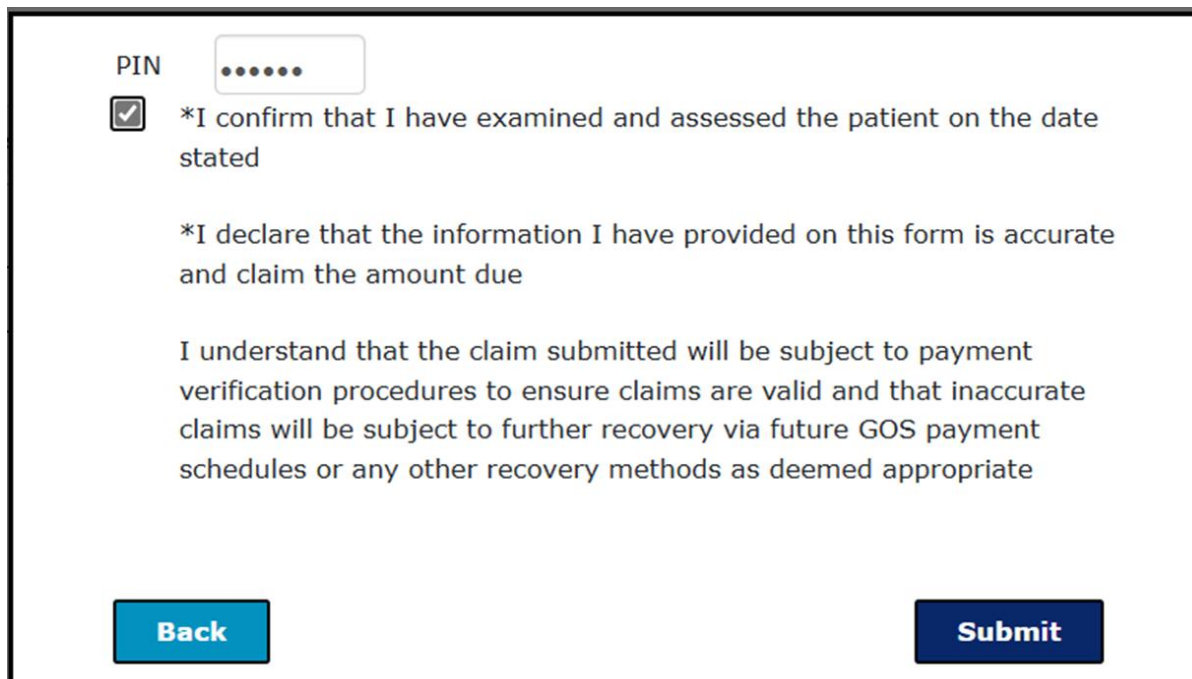
When completing a GOS-SS, you will enter all the relevant details on this tab, including the reason codes, the conditions (you can select one or more); and the outcome of examination (select only one).



## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### PIN Pop-up



The screenshot shows a PIN Pop-up form. At the top left, the label 'PIN' is next to a text input field containing six dots. Below this is a checkbox with a checkmark, followed by the text '\*I confirm that I have examined and assessed the patient on the date stated'. Underneath is another line of text: '\*I declare that the information I have provided on this form is accurate and claim the amount due'. Further down is a paragraph: 'I understand that the claim submitted will be subject to payment verification procedures to ensure claims are valid and that inaccurate claims will be subject to further recovery via future GOS payment schedules or any other recovery methods as deemed appropriate'. At the bottom left is a blue 'Back' button, and at the bottom right is a dark blue 'Submit' button.

### PIN pop-up

When you are ready to submit, you will get a pop-up asking you to enter your PIN.

If you are unsure what your PIN is, please contact Practitioner Services: [nss.psdophthalmic@nhs.scot](mailto:nss.psdophthalmic@nhs.scot)

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

## GOS – Claims review

### Review Claims

[Back to Home Page](#)

### Web Payments Submissions

Claim created between  and  Claim type  All Status  Incomplete

| Name       | CHI | Date of birth | Created    | Exam       | Type  | Status            | Value | Action               | Delete  |
|------------|-----|---------------|------------|------------|-------|-------------------|-------|----------------------|---|
| Patient 1  |     | 01/01/2010    | 27/05/2025 | 01/05/2025 | GOS4  | Parked            | 0.00  | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 2  |     | 01/01/2010    | 27/05/2025 | 01/11/2024 | GOS3  | Parked            | 44.09 | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 3  |     | 01/01/2010    | 26/05/2025 |            | GOS1  | Parked            | 0.00  | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 4  |     | 01/01/2010    | 15/05/2025 |            | SGSup | Parked            | 0.00  | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 5  |     | 01/01/2010    | 14/05/2025 |            | GOS3  | Parked            | 0.00  | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 6  |     | 01/01/2010    | 14/05/2025 |            | GOS1  | Parked            | 0.00  | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 7  |     | 01/01/2010    | 14/05/2025 | 01/10/2024 | GOS1  | Submitted (Error) | 10.00 | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 8  |     | 01/01/2010    | 14/05/2025 | 01/11/2024 | GOS4  | Parked            | 49.09 | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 9  |     | 01/01/2010    | 13/05/2025 | 01/05/2025 | SGSup | Parked            | 22.00 | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 10 |     | 01/01/2010    | 13/05/2025 | 01/05/2025 | GOS1  | Parked            | 44.84 | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 11 |     | 01/01/2010    | 13/05/2025 | 01/05/2025 | GOS1  | Parked            | 33.84 | <a href="#">View</a> | <a href="#">Delete</a> <input type="checkbox"/> |

### Review Claims

After you have submitted, you will be redirected to the Review Claims page, which shows a list of all the claims you have either submitted or parked.

On the right hand side, you can select multiple claims and bulk delete.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

## GOS - Claims Review – Create GOS3

### Review Claims

[← Back to Home Page](#)

#### Web Payments Submissions

Claim created between  and  Claim type  All Status  Submitted (OK)

| Name      | CHI | Date of birth | Created    | Exam       | Type | Status         | Value  | Action               | Create GOS3          | Delete  |
|-----------|-----|---------------|------------|------------|------|----------------|--------|----------------------|----------------------|---|
| Patient 1 |     |               | 10/06/2024 | 30/08/2019 | GOS3 | Submitted (OK) | 14.60  | <a href="#">View</a> |                      | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 2 |     |               | 28/09/2020 | 28/09/2020 | GOS1 | Submitted (OK) | 37.00  | <a href="#">View</a> | <a href="#">GOS3</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 3 |     |               | 24/09/2020 | 24/09/2020 | GOS4 | Submitted (OK) | 116.40 | <a href="#">View</a> |                      | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 4 |     |               | 22/06/2022 | 01/05/2022 | GOS1 | Submitted (OK) | 25.24  | <a href="#">View</a> | <a href="#">GOS3</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 5 |     |               | 30/10/2024 | 01/10/2024 | GOS1 | Submitted (OK) | 38.11  | <a href="#">View</a> | <a href="#">GOS3</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 6 |     |               | 30/10/2024 | 01/10/2024 | GOS3 | Submitted (OK) | 39.10  | <a href="#">View</a> |                      | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 7 |     |               | 26/06/2024 | 22/02/2020 | GOS3 | Submitted (OK) | 14.60  | <a href="#">View</a> |                      | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 8 |     |               | 12/05/2025 | 01/05/2025 | GOS1 | Submitted (OK) | 96.71  | <a href="#">View</a> | <a href="#">GOS3</a> | <a href="#">Delete</a> <input type="checkbox"/> |
| Patient 9 |     |               | 06/09/2022 | 01/06/2022 | GOS1 | Submitted (OK) | 25.24  | <a href="#">View</a> | <a href="#">GOS3</a> | <a href="#">Delete</a> <input type="checkbox"/> |

### Review Claims – Create GOS3

You can filter the status of claims by “Submitted OK” which will then show you results of all the claims submitted successfully. This creates an additional column called “Create GOS3” which will allow you to create a GOS3 for GOS1s that have been submitted successfully.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

## GOS3 and GOS4

### Entitlement & Declaration

Patient Details
Entitlement & Declaration
Prescription
Suppliers Statement
Patient Statement
Voucher Values
GOS4 Summary

**Voucher Entitlement\***

Please select...

**Evidence Not Shown**
☒ No
☐ Yes

**Person who gets the benefit (if not patient)**

**DoB**

**Forename**

**Surname**

**Number on Current HC2**

**Number on Current HC3**

**Amount on Current HC3**

**Signed?\***
☐ No
☐ Yes

**Signed By**
☐ Patient
☐ Guardian / Carer

**Date Signed**

Please select...
Under16
Student 16 to 18
Income Support
Income based Jobseekers Allowance
Income Related Employment Support Allowance
Pension Credit Guarantee Credit
Universal Credit
HC2
HC3
Complex Lenses

Cancel
Save
Previous
Next

### Entitlement and Declaration

This tab on both GOS3 and GOS4 will have all the information relating to a patient's voucher entitlement.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Prescription

#### GOS(S)3 NHS OPTICAL VOUCHER AND PATIENT'S STATEMENT

Patient Details
Entitlement & Declaration
**Prescription**
Suppliers Statement
Patient Statement
Voucher Values
GOS3 Summary

R: Sph > Cyl > Axis > L: Sph > Cyl > Axis

**Right**

| Sph. | Cyl. | Axis | Prism | Base      |
|------|------|------|-------|-----------|
| +/-  | +/-  |      |       | Select. v |
|      |      |      |       | Select. v |

**Left**

| Sph. | Cyl. | Axis | Prism | Base      |
|------|------|------|-------|-----------|
| +/-  | +/-  |      |       | Select. v |
|      |      |      |       | Select. v |

Add

Voucher
Type
Supplements

|   |   |  |
|---|---|--|
| - | D | <input type="checkbox"/> Complex <input type="checkbox"/> Prism <input type="checkbox"/> Tints |
| - | N | <input type="checkbox"/> Complex <input type="checkbox"/> Prism <input type="checkbox"/> Tints |

☐ Special Facial Characteristics  
☐ Small Glasses

**Refresh Vouchers**

Examining Practitioner  
Ophthalmic List Number\*

Forename\* Surname\*

Date of NHS Eye Examination\*

Date Signed\*

Practitioner Signature\* ☐ No ☐ Yes

#### GOS(S)4 NHS OPTICAL REPAIR/REPLACEMENT VOUCHER APPLICATION FORM

Patient Details
Entitlement & Declaration
**Prescription**
Suppliers Statement
Patient Statement
Voucher Values
GOS4 Summary

**Right**

| Sph. | Cyl. | Axis | Prism | Base      |
|------|------|------|-------|-----------|
| +/-  | +/-  |      |       | Select. v |
|      |      |      |       | Select. v |

**Left**

| Sph. | Cyl. | Axis | Prism | Base      |
|------|------|------|-------|-----------|
| +/-  | +/-  |      |       | Select. v |
|      |      |      |       | Select. v |

Add

Voucher
Type
Supplements

|   |   |  |
|---|---|--|
| - | D | <input type="checkbox"/> Complex <input type="checkbox"/> Prism <input type="checkbox"/> Tints |
| - | N | <input type="checkbox"/> Complex <input type="checkbox"/> Prism <input type="checkbox"/> Tints |

☐ Special Facial Characteristics  
☐ Small Glasses

**Refresh Vouchers**

Date of NHS Eye Examination\*

### Prescription

Here you will enter the prescription information and relevant details such as list number and name of the examining practitioner. Please click on 'Refresh Vouchers' to show possible voucher values based on the prescription.

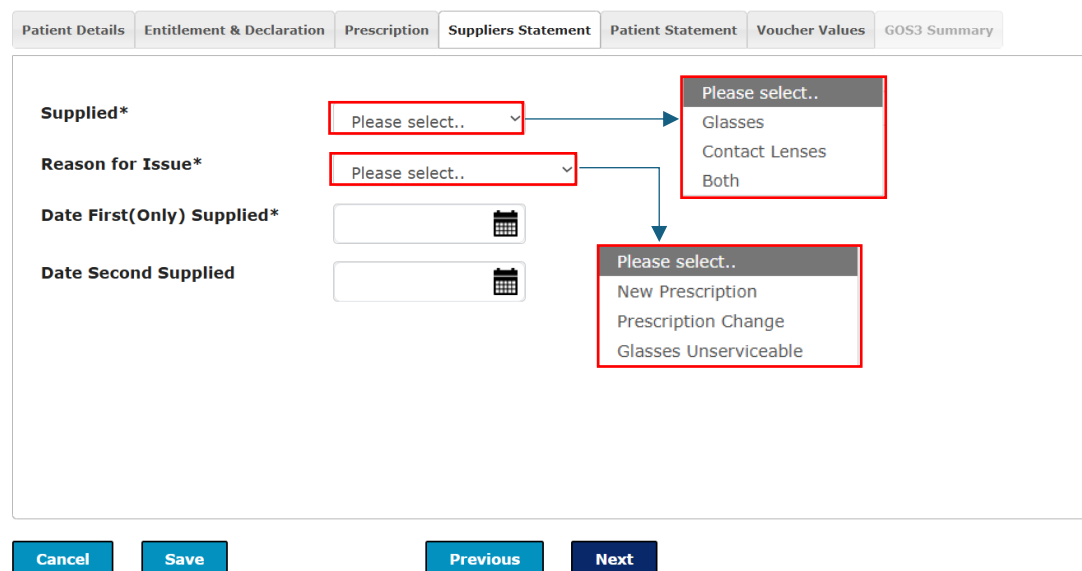
The system now makes it clear which combinations of selections are not possible. For instance, if you select 'Special facial characteristics', you cannot also select 'small glasses'.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Suppliers Statement

## GOS(S)3 NHS OPTICAL VOUCHER AND PATIENT'S STATEMENT

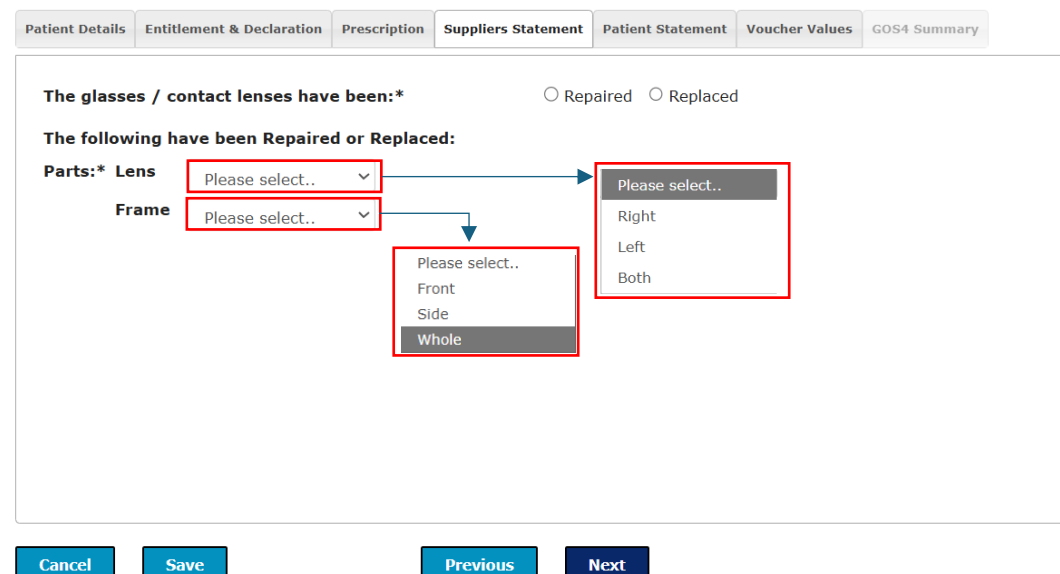


The screenshot shows the 'Suppliers Statement' tab for GOS(S)3. The form includes the following fields and options:

- Supplied\***: A dropdown menu with the option 'Please select..'.
- Reason for Issue\***: A dropdown menu with the option 'Please select..'.
- Date First(Only) Supplied\***: A date picker field.
- Date Second Supplied**: A date picker field.
- Supplied\*** dropdown options:
  - Glasses
  - Contact Lenses
  - Both
- Reason for Issue\*** dropdown options:
  - New Prescription
  - Prescription Change
  - Glasses Unserviceable

Navigation buttons at the bottom: Cancel, Save, Previous, Next.

## GOS(S)4 NHS OPTICAL REPAIR/REPLACEMENT VOUCHER APPLICATION FORM



The screenshot shows the 'Suppliers Statement' tab for GOS(S)4. The form includes the following fields and options:

- The glasses / contact lenses have been:\***: Radio buttons for 'Repaired' and 'Replaced'.
- The following have been Repaired or Replaced:**:
  - Parts:\*** Lens: A dropdown menu with the option 'Please select..'.
  - Frame**: A dropdown menu with the option 'Please select..'.
  - Parts:\*** Lens dropdown options:
    - Right
    - Left
    - Both
  - Frame** dropdown options:
    - Front
    - Side
    - Whole

Navigation buttons at the bottom: Cancel, Save, Previous, Next.

### Supplier's statement

On this tab, the Supplier will select what was supplied and the reason for issue on a GOS3. They will also enter the date first supplied (this may be the only date).

On a GOS4, the Supplier will indicate whether appliances have been repaired or replaced, and what parts were repaired or replaced.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Patient Statement

## GOS(S)3 NHS OPTICAL VOUCHER AND PATIENT'S STATEMENT

Patient Details Entitlement & Declaration Prescription Suppliers Statement **Patient Statement** Voucher Values GOS3 Summary

Patient Received\*

Please select..

On\*

Signed?\*

☒ No ☐ Yes

By

☐ Patient ☐ Guardian / Carer

Forename

Surname

Name (If not Patient)

Address

(If Different from Patient)

Postcode

Please select..

- 1 pair of glasses
- 2 pairs of glasses
- 1 pair of glasses and 1 pair of contact lenses
- 1 pair of contact lenses
- 2 pairs of contact lenses

Cancel

Save

Previous

Next

## GOS(S)4 NHS OPTICAL REPAIR/REPLACEMENT VOUCHER APPLICATION FORM

Patient Details Entitlement & Declaration Prescription Suppliers Statement **Patient Statement** Voucher Values GOS4 Summary

Confirmation Glasses / Contact Lenses have been\*

☐ Repaired ☐ Replaced

Date Received\*

Signed\*

☐ No ☐ Yes

By\*

☐ Patient ☐ Guardian / Carer

Forename

Surname

Name (If not Patient)

Address

(If Different from Patient)

Postcode

Cancel

Save

Previous

Next

### Patient Statement

On a GOS 3, this tab will allow you to select what the patient received.

On a GOS4, you can select whether the appliances were replaced or repaired.

For both forms, you will need to complete the patient signature details.

**A signature by the patient or Guardian/Carer is required.**

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Voucher Values

#### GOS(S)3 NHS OPTICAL VOUCHER AND PATIENT'S STATEMENT

| Patient Details                               | Entitlement & Declaration   | Prescription         | Suppliers Statement  | Patient Statement | Voucher Values | GOS3 Summary |
|---|---|----------------------|----------------------|-------------------|----------------|--------------|
| Vouchers Value(s):                            |   | £0.00                | £0.00                |                   |                |              |
| Complex:                                      | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00                |                   |                |              |
| Prism:  | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00                |                   |                |              |
| Tint:   | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00                |                   |                |              |
| S Glasses:                                    | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00                |                   |                |              |
| SFC:  | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00                |                   |                |              |
| Total of Vouchers & Supplements:              |   | £0.00                | £0.00                |                   |                |              |
| OR Actual Cost (If less / equal to vouchers): |   | <input type="text"/> | <input type="text"/> |                   |                |              |
| Maximum Claimable:                            |   | £0.00                | £0.00                |                   |                |              |
| Patient's Contribution:                       |   | £0.00                | £0.00                |                   |                |              |
| Total Claim:                                  |   | £0.00                | £0.00                |                   |                |              |

Cancel
Save
Calculate
Previous
Next

#### GOS(S)4 NHS OPTICAL REPAIR/REPLACEMENT VOUCHER APPLICATION FORM

| Patient Details                                     | Entitlement & Declaration | Prescription           | Suppliers Statement | Patient Statement | Voucher Values | GOS4 Summary |
|---|---------------------------|------------------------|---------------------|-------------------|----------------|--------------|
| Voucher Value Appropriate to Prescription:          |                           | £0.00                  |                     |                   |                |              |
| Parts   | Lens: -                   | £0.00                  |                     |                   |                |              |
|   | Frame: -                  | £0.00                  |                     |                   |                |              |
| Complex:  | <input type="checkbox"/>  | £0.00                  |                     |                   |                |              |
| Prism:  | <input type="checkbox"/>  | £0.00                  |                     |                   |                |              |
| Tint:   | <input type="checkbox"/>  | £0.00                  |                     |                   |                |              |
| S Glasses:  | <input type="checkbox"/>  | £0.00                  |                     |                   |                |              |
| SFC:  | <input type="checkbox"/>  | £0.00                  |                     |                   |                |              |
| Total of Vouchers & Supplements:                    |                           | £0.00                  |                     |                   |                |              |
| OR Part(s) per Current PCA(O) plus any supplements: |                           | £0.00                  |                     |                   |                |              |
| OR Actual Cost (If less / equal to vouchers):       |                           | £ <input type="text"/> |                     |                   |                |              |
| Maximum Claimable:                                  |                           | £0.00                  |                     |                   |                |              |
| Patient's Contribution:                             |                           | £0.00                  |                     |                   |                |              |
| Total Claim:  |                           | £0.00                  |                     |                   |                |              |

Cancel
Save
Calculate
Previous
Next

### Voucher Values

On this tab, you will be able to make voucher selections (S Glasses = Small Glasses; SFC = Special Facial Characteristics).

Some options may be greyed out or unavailable, depending on the details you have entered previously.



## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

# HES 3

## Patient Details

Patient Details
Entitlement & Declaration
Prescription
HES3 Suppliers Statement
Patient Statement
Voucher Values
HES3 Summary

CHI Number

Forename\*

Surname\*

DoB\*

Sex\*

Female

Previous Surname

Address

\*

\*

Postcode\*

Cancel

Save

Previous

Next

Patient Details
Entitlement & Declaration
Prescription
HES3 Suppliers Statement
Patient Statement
Voucher Values
HES3 Summary

CHI Number

Forename\*

Surname\*

DoB\*

Sex\*

Male

Previous Surname

Address

\*

\*

Postcode\*

Cancel

Save

Previous

Next

CHI Number must be 10 numeric digits

### Patient Details

You will complete the Patient Details on a HES3 the way you would for a GOS1, GOS3, GOS4 and GOS(SS).

Any invalid data will be flagged with an error message.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Entitlement & Declaration

<

Patient Details

Entitlement & Declaration

Prescription

HES3 Suppliers Statement

Patient Statement

Voucher Values

HES3 Summary >

Voucher Entitlement\*

Please select...

Evidence Not Shown
☒ No
☐ Yes

Please select...
Under16
Student 16 to 18
Income Support
Income based Jobseekers Allowance
Income Related Employment Support Allowance
Pension Credit Guarantee Credit
Universal Credit
HC2
HC3
Complex Lenses

Person who gets the benefit (If not patient)

DoB

Forename

Surname

Number on Current HC2

Number on Current HC3

Amount on Current HC3

Signed?\*

☐ No
☐ Yes

Signed By

☐ Patient
☐ Guardian / Carer

Date Signed

Cancel

Save

Previous

Next

### Entitlement and Declaration

This tab on both GOS3 and GOS4 will have all the information relating to a patient's voucher entitlement.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Prescription

<

Patient Details

Entitlement & Declaration

Prescription

HES3 Suppliers Statement

Patient Statement

Voucher Values

HES3 Summary

Right

Sph.

Cyl.

Axis

Prism

Base

+/-

+/-

-

2.5

-

0.75

173

Select

Select

Add

Left

Sph.

Cyl.

Axis

Prism

Base

+/-

+/-

-

3.00

-

1.00

004

Select

Select

D

N

Voucher

Type

Supplements

-

-

D

N

Complex

Prism

Tints

Complex

Prism

Tints

Special Facial Characteristics

Small Glasses

Refresh Vouchers

Examining Practitioner

Forename\*

Surname\*

Date of NHS Eye Examination\*

Date Signed\*

Practitioner Signature\*

No

Yes

### Prescription

Here you will enter the prescription information and relevant details such as list number and name of the examining practitioner. Please click on 'Refresh Vouchers' to show possible voucher values based on the prescription.

The system now makes it clear which combinations of selections are not possible. For instance, if you select 'Special facial characteristics', you cannot also select 'small glasses'.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Suppliers Statement

<

Patient Details

Entitlement & Declaration

Prescription

HES3 Suppliers Statement

Patient Statement

Voucher Values

HES3 Summary

>

Supplied\*

Reason for Issue\*

Date First(Only) Supplied\*

Date Second Supplied

Please select..

Please select..

Please select..

Glasses

Contact Lenses

Both

Please select..

New Prescription

Prescription Change

Glasses Unserviceable

Cancel

Save

Previous

Next

#### Supplier's statement

On this tab, the Supplier will select what was supplied and the reason for issue.

They will also enter the date first supplied (this may be the only date).

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

### Patient Statement

<
Patient Details
Entitlement & Declaration
Prescription
HES3 Suppliers Statement
**Patient Statement**
Voucher Values
HES3 Summary
>

**Patient Received\***

Please select..

**On\***

**Signed?\***
☒ No ☐ Yes
**By**
☐ Patient ☐ Guardian / Carer

**Name** (If not Patient)

Forename

Surname

**Address**  
(If Different from Patient)

**Postcode**

Please select..

- 1 pair of glasses
- 2 pairs of glasses
- 1 pair of glasses and 1 pair of contact lenses
- 1 pair of contact lenses
- 2 pairs of contact lenses

Cancel
Save
Previous
Next

#### Patient Statement

On this tab you will select what the patient received.  
You will also need to complete the patient signature details.

## General Ophthalmic Services (GOS) Changes

The layout for this guidance is based on screenshots from a test environment, and there may be cosmetic differences when viewing the web form.

<
Patient Details
Entitlement & Declaration
Prescription
HES3 Suppliers Statement
Patient Statement
Voucher Values
HES3 Summary
>

|   |   |                      |       |
|---|---|----------------------|-------|
| Vouchers Value(s):                            | £0.00   | £0.00                |       |
| Complex:                                      | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00 |
| Prism:  | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00 |
| Tint:   | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00 |
| S Glasses:                                    | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00 |
| SFC:  | <input type="checkbox"/> 1st Pair <input type="checkbox"/> 2nd Pair | £0.00                | £0.00 |
| Total of Vouchers & Supplements:              | £0.00   | £0.00                |       |
| OR Actual Cost (If less / equal to vouchers): | <input type="text"/>  | <input type="text"/> |       |
| Maximum Claimable:                            |   | £0.00                |       |
| Patient's Contribution:                       |   | £0.00                |       |
| Total Claim:                                  |   | £0.00                |       |

Cancel
Save
Calculate
Previous
Next

### Voucher Values

On this tab, you will be able to make voucher selections (S Glasses = Small Glasses; SFC = Special Facial Characteristics).

Some options may be greyed out or unavailable, depending on the details you have entered previously.