

Date: 26 June 2025
Our ref: K: FOI/Ref: 2025-000165
Email: NSS.DevServicesFOI@nhs.scot

Dear [REDACTED]

Freedom of Information Reference: FOI-2025-000165 – Food related incidents.

I refer to your freedom of information request that we received on 06 June 2025 requesting the following information.

Please could you provide information on details of food related incidents that have been reported within/towards/attributed to catering assets/outlets within your portfolio, for the period 2024 as a result of:

- breaches in operating procedures
- allergen/intolerance errors
- cross contamination
- under cooked/raw
- foreign objects
- poor supply chain

Please also provide details and corrective actions around any incident.

We have now completed the search of our records and can provide you with the following information:

- breaches in operating procedures
- allergen/intolerance errors
- cross contamination.
- under cooked/raw

Under Section 17 of the Freedom of Information (Scotland) Act 2002 (FOISA), an organisation is not required to provide information it does not hold. NHS National Services Scotland (NSS) can confirm there have been no incidents reported to National Procurement (NP) during the specified period. We would suggest that you contact each of the NHSScotland Health Boards who may be able to provide the requested information using the emails listed below, as under the terms of FOISA we are unable to transfer this request on your behalf.

NHS Ayrshire & Arran
NHS Borders
NHS Dumfries & Galloway
NHS Fife
NHS Forth Valley
NHS Grampian
NHS Greater Glasgow & Clyde
NHS Highland
NHS Lanarkshire
NHS Lothian

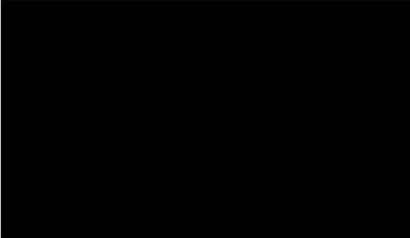
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Chair Keith Redpath
Chief Executive Mary Morgan

*NHS National Services Scotland is the common name of the
Common Services Agency for the Scottish Health Service*

Yours sincerely,



Chair Keith Redpath
Chief Executive Mary Morgan

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Common Services Agency for the Scottish Health Service*