



Fw: PLEASE ACTION - RE: Adverse Event- PoTs Pathway

From NSS longCOVID [redacted]
Date Tue 16/07/2024 12:22
To Carson, Alan [redacted]

Hi Alan,

Here is the email below explaining why this is an adverse event. It is completely understandable that you saw the original email before seeing the one below as you would have had a lot of emails to get through. I also know your mailbox stopped receiving emails at one point, so this one maybe never reached you.

Thank you so much for your time, and again, apologies about this.

Kind regards,

[redacted]

National Strategic Network for Long term effects of COVID-19
National Specialist and Screening Services
NHS National Services Scotland

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From: NSS longCOVID [redacted]
Sent: 11 July 2024 17:44
To: NSS longCOVID [redacted]
Subject: PLEASE ACTION - RE: Adverse Event- PoTs Pathway

Dear All

You will have received the email below on Friday 5th July. You should not have been openly copied into this exchange, but blind copied in (BCC). On that basis can I ask that you delete this email from your inbox and then your deleted items. I need to also stress that addresses should not be used for any future correspondence linked to this email. What I mean by this is do not "reply all", nor should you retain any of the associated email addresses if you were not already in possession. Should you have "replied all" to this email already then you need to contact your Data Protection lead within your organisation to raise an adverse event and take necessary advice and action.

This has been recorded as an Adverse Incident and I would like to apologise for any inconvenience this may have caused you.

Many thanks for your support with this,

Best wishes,
Alison

Alison Gilhooly
Senior Programme Manager
Scottish Trauma Network
National Services Directorate (NSD)
NHS National Services Scotland

Tel: [redacted] | [redacted] [redacted]



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From: NSS longCOVID
Sent: Friday, July 5, 2024 4:18 PM

[redacted]

To:
Subject: Adverse Event- PoTs Pathway

Dear all

An individual has written to a wide range of senior NHS Scotland figures and to the Minister for Public Health raising concerns in relation to the Long Covid POTS Management Pathway that was developed and endorsed by the network.

A review of the situation by NHS National Services Scotland has identified clinical and other governance concerns and this is being managed as an adverse event in line with NHS NSS policy.

In the first instance the pathway has been removed from the network SharePoint site and you are requested to delete any copies you may hold locally. Work on the review of the pathway is also paused for the time being. This will allow us to review the concerns raised and ensure any corrective action is in place.

A Problem Assessment Group has been convened and will meet on 9 July to identify further corrective /preventive action to be taken and a timetabled plan for implementation. This will include a communication plan that will guide and govern all communications on the matter. We therefore also request that you do not enter into individual correspondence.

We are liaising with Scottish Government and will ensure a co ordinated response.

Thank you for your ongoing support for the network at this time.

Isaac

Programme Manager
National Strategic Network for Long term effects of COVID-19
National Specialist and Screening Services
NHS National Services Scotland



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