



## Dental Schedule Communications

October paid  
November  
2024

**Welcome to the Schedule Communications where you will find all our latest news and useful information.**

**Access the schedule close dates and prior approval timescales [here](#)**

**November paid December cut-off date: Thursday 5 December at 5pm**

### **Amendment No. 165 to the Statement of Dental Remuneration (SDR)**

**[PCA\(D\)\(2024\)3](#)** advises on updates to the SDR. The updates to the SDR include:

- A new fee scale for Determination I, effective from 1 December 2024;
- An update to Determination IX – Commitment Payments, effective from 1 January 2025;
- An update to Determination X – Allowance and Grants for Practice Improvements, specifically Part I, effective from 29 October 2024;
- An update to Determination XIII – Recruitment and Retention Allowances, and a non-SDR coordinating change to the Scottish Dental Access Initiative (SDAI), both effective from 29 October 2024;
- An update to Determination XIV – Practice Allowances, from 1 December 2024.

### **Scottish Index of Multiple Deprivation (SIMD) file update**

On 1 December 2024, the [SIMD look up tool](#) will be updated with a new SIMD file. The updated file includes any changes to a post code's SIMD area and the addition of post codes that have not previously been linked to a SIMD area. The SIMD tool helps you identify patients that may need different levels of care and enables you to manage their claims more effectively.

## **CAT20 (Fortinet) replacement**

We are currently rolling out the replacement of the CAT20 (Fortinet routers). The new service is broadly similar to the CAT20 service but uses Palo Alto firewalls instead of Fortinet firewalls. We are currently replacing the CAT20 service in 700 dental practices in this financial year and our Customer Service team will contact your practice directly when your service is due to be replaced. When you receive your new device please install it as soon as possible, and ensure that you retain the CAT20 device after the change takes place, as all NHS CAT20 devices will need to be returned. The CAT20 will need to be stored on site and will be collected by Capita, who will contact the practice to arrange collection.

## **Dental prescriptions – black ink only**

Please can you make sure you use **black ink only** when issuing NHS dental prescriptions. Our pharmacy team have been receiving prescriptions to process for payment which have been completed using red ink and their scanners cannot read red ink, which then causes a delay in payment. This applies to the use of both red pen ink and red stamp ink.

## **Reminder: DO NOT refer patients to PSD for registration or prior approval queries**

We have had patients contacting us to check their registrations or the status of their prior approval, after being referred to us by their dental practice. This is a reminder to practices that we are unable to discuss these queries directly with patients.

If you have checked your registration detail report and can see that the patient is not registered at your practice, please refer them to the Public Dental Service as they will be able to properly advise the patient of their registration details. If there is an issue with a patient's registration, e.g. if you have not withdrawn their registration, or if a patient is adamant that they have not been elsewhere for treatment, please contact us for further clarification on behalf of the patients.

## **Request for practice or practice manager email addresses**

We are collating a list of practice and/or practice manager email addresses for any important or urgent updates pertaining to your practice.

We would like your help in providing us with your practice email, or your practice manager's email. You can do this by emailing us this information at [nss.psddental@nhs.scot](mailto:nss.psddental@nhs.scot). This does not have to be an NHS email address, just an email address of an account that is regularly accessed.

Please include the location number and/or the full name of the practice and the address when emailing us.

**Thank you to everyone who has already provided this information.**



Telephone: 0131 275 6300 | e-mail: [nss.psddental@nhs.scot](mailto:nss.psddental@nhs.scot)

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