

Date: 11 September 2024
Our ref: K: FOI/Ref: 2024-000301
Email: nss.pcf-foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference: FOI-2024-000301 – Temporary staff.

I refer to your freedom of information request that we received on 23rd August 2024. We have now completed the search of our records and can provide you with the following information:

1. What was the value of spend on temporary staff from recruitment agencies by the council from April 2023 to June 2024?

Where you reference "the council" we are interpreting it as "NHS National Services Scotland" a body within NHS Scotland.

The value of spend for temporary agency staff within NHS National Services Scotland (NSS) from April 2023 to June 2024 is £8,647,453.65

1a. Please ensure that a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor). Please ensure that all figures are provided separately by year.

Please find attached Appendix 1 – Temporary Agency Staff, for the spend broken down by month and recruitment agency including all associated costs from April 2023 to June 2024.

2. If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following.

- 2a. How was the contract to manage/provide the supply of agency/temporary staff let?**
- 2b. Who was the contract to manage/provide the supply of agency/temporary staff let to?**
- 2c. When did the contract to manage/provide the supply of temporary/agency staff commence, how long does it run for and what is the end date?**

Under section 17 of the Freedom of Information Scotland Act, 2002 (FOISA) an organisation does not have to provide that information if it does not hold it. NSS does not have a Managed Service Provider (MSP) in place for the provision of temporary agency staff.

3. If you use Frameworks, please state which frameworks you use and for which categories of staff

NSS uses the following Scottish Government frameworks to recruit agency staff in their respective categories:

- 1. Interim Professional Staff Services Framework Ref: [SP-22-001](#)
- 2. Interim IT Staff Services Framework Ref: [SP-22-002](#)
- 3. Temp administrative, catering and manual staff services – South region Ref: [SP-22-003](#)
- 4. Temp administrative, catering and manual staff services – North region Ref: [SP-22-004](#)



Chair Keith Redpath
Chief Executive Mary Morgan

NHS National Services Scotland is the common name of the Common Services Agency for the Scottish Health Service

4.If you don't have a managed service provider (MSP) in place for the provision of temporary recruitment agency staff, which recruitment agencies do you use, and what basis were they awarded?

The following suppliers were awarded the contract by Scottish Government:

- Venesky-Brown Recruitment Ltd.
- ASA Recruitment
- Harvey Nash Limited
- Lorien Resourcing Ltd.
- Blue Arrow Ltd
- Brightwork Limited
- Pertemps Recruitment Partnership Ltd.

5. Please can you provide details of the names of the decision-makers who ultimately decide which recruitment agencies your organisation uses.

The senior officer for this framework is Kris Lindsay, kris.lindsay@nhs.scot

6. Please provide the name(s) of the person(s) who the manage the recruitment agency contract on a day-to-day basis.

The senior officer for this framework is Kris Lindsay, kris.lindsay@nhs.scot

7. Please advise what the permanent agency spend was between April 2023 to June 2024

Please find attached Appendix 2 – Permanent Agency Staff, for the spend on permanent agency staff within NSS from April 2023 to June 2024.

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Governance and Board Services (Board Secretary) at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

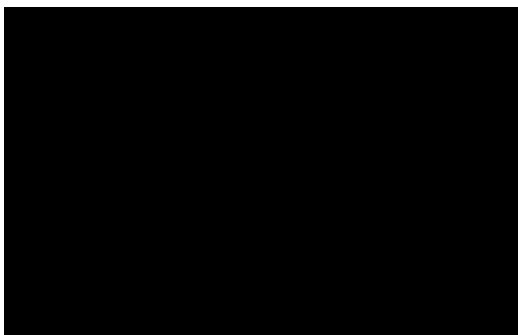
If you have any queries about this letter, please contact me at the above address.

Yours sincerely,



Chair Keith Redpath
Chief Executive Mary Morgan

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Common Services Agency for the Scottish Health Service*



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