

Date: 15 March 2024
Our ref: K: FOI/Ref: 2024-000112
Email: nss.pcf-foi@nhs.scot

Freedom of Information Reference: FOI-2024-000112 – Hospital vending machines

I refer to your freedom of information request that we received on 08 March 2024 requesting the following information.

I was needing some information regarding whom would I need to speak to regarding Kiosk/Vending machines within the hospitals?

I have tried the switch board and unfortunately no one knows what department to transfer me to.

We have a new business model which I think will be a great new asset to the hospitality industry and especially for the Hospital.

We have now completed the search of our records and can provide you with the following information:

Under section 17 of the Freedom of Information Scotland Act, 2002 (FOISA) an organisation does not have to provide that information if it does not hold that information. NHS National Services Scotland (NSS) does not hold any information in relation to contacts for vending machines or kiosks as these are not managed by NSS. To discuss how your model might fit with Hospitals across Scotland you should contact the catering or property transaction teams at each NHS Board. These details may be available online or you can contact the individual Health Boards FOI teams to request this information.

Ayrshire and Arran - foi@aapct.scot.nhs.uk

Borders – foi.enquiries@borders.scot.nhs.uk

Dumfries and Galloway – dg.feedback2@nhs.scot

Fife – fife.foirequestfife@nhs.scot

Forth Valley – fv.freedomofinformation@nhs.scot

Grampian – gram.foi@nhs.scot

Greater Glasgow & Clyde – foi@ggc.scot.nhs.uk

Highland – nhsh.foirequestshighland@nhs.scot

Lanarkshire – foi@lanarkshire.scot.nhs.uk

Lothian – foi@nhslothian.scot.nhs.uk



Chair
Chief Executive
Director

Keith Redpath
Mary Morgan
Julie Critchley

*NHS National Services Scotland is the common name of the
Common Services Agency for the Scottish Health Service*

Orkney – ORK.FOIREquests@nhs.scot

Shetland – shet.foi@nhs.scot

Tayside – tay.informationgovernance@nhs.scot

Western Isles – wi.foi-requests@nhs.scot

NHS24 – foi@nhs24.scot.nhs.uk

NHS National Waiting Times Centre – FOI@gjnh.scot.nhs.uk

Scottish Ambulance Service – sas.foi@nhs.scot

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the

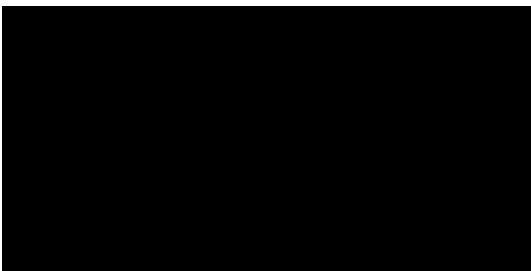
Head of Information and Cyber Security
Digital and Security
NHS National Services Scotland
Headquarters
Gyle Square
1 South Gyle Crescent
Edinburgh
EH12 9EB

or at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely



Chair Keith Redpath
Chief Executive Mary Morgan
Director Julie Critchley

*NHS National Services Scotland is the common name of the
Common Services Agency for the Scottish Health Service*