



# Dental Schedule Communications

Mar paid  
Apr 2024

Welcome to the Schedule Communications where you will find all our latest news and useful information.

Access the schedule close dates and prior approval timescales [here](#)

April paid May cut-off date: Monday 6 May 2024 at 5pm

## Item 1-(c) Unscheduled Care – Further Clarification

Item 1-(c), for unscheduled care assessment and treatment, is for use when a patient attends an unscheduled appointment as an emergency or has an acute condition and there is no other code in Determination I which can be claimed (except items 1-(d), 1-(e) or 8- which can be claimed alongside item 1-(c) if required).

The clinical examples listed under item 1-(c) are not exhaustive, and it can be claimed for other clinically appropriate reasons, which should be recorded in the patients records, for example, managing acute conditions; TMJ dysfunction; temporary dressings; recementing crowns; or any other scenario for which there is no other code that can be claimed.

Item 1-(c) must be claimed on its own, **with the exception of item 8- (Domiciliary Visit and Recalled Attendance) and any associated radiographs (items 1-(d) and 1-(e)) - which can be included in the same claim.** It can be claimed in addition to another examination/treatment item if unscheduled treatment is also required when a patient attends the practice, but the 1-(c) must be submitted as a separate claim.

Observations are not required when claiming for item 1-(c).

Please see latest [SDR](#) for further information.

## The last bridging payment

The 10 % on IOS Bridging payment ended on 31 October 2023. In line with the [PCA](#), there will be a reconciliation exercise relating to the Bridging payment for treatment claims opened prior to 31 October 2023 but submitted after 31 October 2023. Therefore, any claims started prior to the 1 November 2023, and sent for payment before 31st May 2024, would receive the 10% uplift. Two manual payments will be made for this reconciliation; one in the February paid March 2024 schedule and another in the May paid June 2024 schedule.

Any payment due will be detailed on line 7 of the eSchedules Account 7 report.

## Practitioner Services website

[Our website](#) is designed to help you find information that is useful to you. It is a useful tool for accessing information and guidance on important areas including [allowances, claims, and payments](#), [eSchedule reports](#), [schedule close dates](#), and [prior approval timescales](#).

We have also published guidance relating to the [Dental Reform](#), and have added a section to include [further clarification](#) on specific SDR items where clarification was provided by the Scottish Government following discussion with Dental Advisors and PSD. This page is continually updated, and we advise you to keep checking for any further clarifications.

If you have any suggestions for any improvements or changes to the information that is available to you, please email us at [nss.psddental@nhs.scot](mailto:nss.psddental@nhs.scot)



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