

Date: 28 February 2024
Our ref: K: FOI/Ref: 2024-000065
Email: nss.pcf-foi@nhs.scot

Freedom of Information Reference: FOI-2024-000065 – Incidents reporting

I refer to your freedom of information request that we received on 01 February 2024 requesting the following information.

I have been asked by one of the MSPs if information is published for NHS Scotland - similar to that reported by NHS Digital:

1. Estates and Facilities RIDDOR incidents
2. Estates and facilities related incidents of which:
 - a. Related to Critical Infrastructure Risk
 - b. Related to Non-Critical Infrastructure Risk
 - c. Related to other.
3. Clinical service incidents caused by estates and infrastructure failure of which:
 - a. Caused by estates and infrastructure failure related to Critical Infrastructure Risk
 - b. Caused by estates and infrastructure failure related to non-Critical Infrastructure Risk
 - c. Caused by estates and infrastructure failure - other.
4. Overheating occurrences triggering a risk assessment (in line with trust's "heatwave" plan)
5. Flood occurrences triggering a risk assessment.
6. It looks like this information may be collected in Datix. Any information you have on this would be really appreciated.

If you are unable to help with this enquiry, I'd be grateful if you could point me in the right direction.



Chair
Chief Executive
Director

Keith Redpath
Mary Morgan
Julie Critchley

*NHS National Services Scotland is the common name of the
Common Services Agency for the Scottish Health Service*

We have now completed the search of our records and can provide you with the following information:

I have been asked by one of the MSPs if information is published for NHS Scotland - similar to that reported by NHS Digital:

Under Section 17 of the Freedom of Information Scotland Act, 2002 (FOISA), an organisation does not have to provide that information if it does not hold it. NHS National Services Scotland (NSS) cannot provide information on behalf of NHS Scotland as we do not capture or publish this data.

NSS records all accidents and incidents through an internal digital platform, Accident Incident Reporting system (AIR), which supports the notification, investigation and management associated with accidents and incidents. This data is not structured, gathered or published in a report format such as the one from NHS Digital.

1. Estates and Facilities RIDDOR incidents

Under Section 17 of FOISA an organisation does not have to provide that information if it does not hold that information. NSS capture RIDDOR notifiable incidents within the AIR system, however these are not sub categorised or specifically identified as Estates and Facilities RIDDOR incidents and therefore we are unable to provide a total amount of incidents in this area.

2. Estates and facilities related incidents of which:

- a. Related to Critical Infrastructure Risk**
- b. Related to Non-Critical Infrastructure Risk**
- c. Related to other.**

Under Section 17 of FOISA an organisation does not have to provide that information if it does not hold that information. Not all NSS Estates and Facilities incidents relating to Infrastructure risk are captured within the AIR system, however the ones that are, have not been sub categorised or specifically identified as Estates and Facilities incidents and therefore we are unable to provide a total amount of incidents in this area.

3. Clinical service incidents caused by estates and infrastructure failure of which:

- a. Caused by estates and infrastructure failure related to Critical Infrastructure Risk**
- b. Caused by estates and infrastructure failure related to non-Critical Infrastructure Risk**
- c. Caused by estates and infrastructure failure - other.**

Under Section 17 of FOISA an organisation does not have to provide that information if it does not hold that information. NSS does not hold any information in relation to clinical service incidents caused by estates and infrastructure failure.

4. Overheating occurrences triggering a risk assessment (in line with trust's "heatwave" plan).

Under Section 17 of FOISA an organisation does not have to provide that information if it does not hold that information. Not all NSS Overheating incidents are captured within the AIR system, however the ones that are, have not been sub categorised and therefore we are unable to provide a total amount of incidents in this area.



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5. Flood occurrences triggering a risk assessment.

Under Section 17 of FOISA an organisation does not have to provide that information if it does not hold that information. Not all NSS flooding incidents are captured within the AIR system, however the ones that are, have not been sub categorised and therefore we are unable to provide a total amount of incidents in this area.

6. It looks like this information may be collected in Datix. Any information you have on this would be really appreciated.

Under Section 17 of FOISA, NSS cannot provide any information held on Datix databases as NSS does not use this programme, this is managed by the individual Health Boards (HB). This should be requested direct from HBs using the email addresses below:

Ayrshire and Arran - foi@aapct.scot.nhs.uk
Borders – foi.enquiries@borders.scot.nhs.uk
Dumfries and Galloway – dg.feedback2@nhs.scot
Fife – fife.foirequestfife@nhs.scot
Forth Valley – fv.freedomofinformation@nhs.scot
Grampian – gram.foi@nhs.scot
Greater Glasgow & Clyde – foi@ggc.scot.nhs.uk
Highland – nhsh.foirequestshighland@nhs.scot
Lanarkshire – foi@lanarkshire.scot.nhs.uk
Lothian – foi@nhslothian.scot.nhs.uk
Orkney – ORK.FOIrequests@nhs.scot
Shetland – shet.foi@nhs.scot
Tayside – tay.informationgovernance@nhs.scot
Western Isles – wi.foi-requests@nhs.scot
NHS24 – foi@nhs24.scot.nhs.uk
NHS National Waiting Times Centre – FOI@gjnh.scot.nhs.uk
Scottish Ambulance Service – sas.foi@nhs.scot
Healthcare improvement Scotland - his.foi@nhs.scot
Mental Welfare Commission for Scotland - mwc.enquiries@nhs.scot
NHS Education for Scotland - foidp@nes.scot.nhs.uk
Public Health Scotland - PHS.FOI@phs.scot
State Hospital Board for Scotland - tsh.info@nhs.scot

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the

Head of Information and Cyber Security
Digital and Security
NHS National Services Scotland
Headquarters
Gyle Square
1 South Gyle Crescent
Edinburgh
EH12 9EB



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Director Julie Critchley

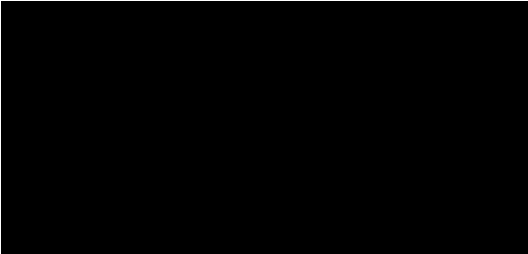
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or at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely



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Director	Julie Critchley

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