



**Dental Schedule
Communications**

**Jan paid
Feb 2024**

Welcome to the Schedule Communications where you will find all our latest news and useful information.

Access the schedule close dates and prior approval timescales [here](#)

February paid March cut-off date: Tuesday 5 March at 5pm

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Scottish Public Pension Agency (SPPA) Tier Changes: Backdated from October 2023

The SPPA have announced tier changes effective from October 2023. As these were mid-year changes, there will be an end of year reconciliation to take place. Please be aware that this means that if you have moved into a higher bracket there will be an outstanding SPPA contribution required from you. We will write to advise you if you are required to make a shortfall payment. However, in the meantime please take this opportunity to make provisions in advance of the request.

These changes will be backdated from October 2023. Therefore, your superannuation contributions will be backdated, and your total payment may be higher or lower than normal in a future payment schedule (the payment schedule will be confirmed in our next schedule communications).

Please see changes below:

Pensionable earnings	New rates from 1 October 2023
Up to £13,330	5.7%
£13,331 to £23,819	6.1%
£23,820 to £28,186	6.7%
£28,187 to £35,364	8.2%
£35,365 to £35,521	9.8%
£35,522 to £37,086	10.0%
£37,087 to £45,079	10.5%
£45,080 to £48,784	10.8%
£48,785 to £68,222	11.3%
£68,223 and above	13.7%

Pensionable earnings	Old rates from 1 April 2023
Up to £21,614	5.2%
£21,615 to £25,981	5.8%
£25,982 to £32,914	7.3%
£32,915 to £66,017	9.5%
£66,018 to £92,423	12.7%
£92,424 to £123,147	13.7%
£123,148 and above	14.7%

SPPA have issued a [publication](#) which details the changes. Unfortunately, we are unable to advise on specific queries relating to these changes. Therefore, if you are seeking further clarification, please contact [SPPA](#).

Bridging Payment

The 10 % on IOS Bridging payment ended on 31 October 2023. In line with the [PCA](#), there will be a reconciliation exercise relating to the Bridging payment for treatment claims opened prior to 31 October 2023 but submitted after 31 October 2023. Therefore, any claims started prior to the 1 November 2023, and sent for payment before 31st May 2024, would receive

the 10% uplift. Two manual payments will be made for this reconciliation; one in the February paid March 2024 schedule and another in the May paid June 2024 schedule.

Any payment due will be detailed in the schedule reports called Additional Payments and Recoveries. Please refer to the latest [SDR](#) for further information.

GP234 dates

The deadline for rent reimbursement for all four quarters of the financial year 2024/2025 is 29 February 2024.

If you miss this deadline, you can still submit the form for part payment of 2024/25 practice rental costs as follows:

- 31 May 2024 for quarters 2, 3 and 4
- 31 August 2024 for quarters 3 and 4
- 30 November 2024 for quarter 4 only

ePractitioner Verification Certificates

Notice for awareness:

The systems that are used to support the submission of claims etc to practitioner services are due to have certificates renewed, specifically the ePractitioner Verification Certificate which is due for renewal over the next few weeks.

The renewal of the Verification certificate used to secure elements of the ePractitioner infrastructure is due by 24th of March 2024. After this date, if the new certificate (the same certificate is used by all message end points) has not been installed on ePractitioner adapter servers this may affect your submissions to practitioner services.

We have written to each dental software supplier to support the work required to update these certificates.

Rollout of this certificate update will be tracked centrally and reported on regularly to ensure progress for relevant suppliers and their practices, where each practice runs a local copy of the Adapter.

Please be aware of this impending work which PMS providers are currently working on a plan and will be in touch with practices shortly. Practices should be ready to work with PMS providers to update the certificate and be aware of the date for when it should be completed.

Determination 1 Spotlight on guidance – Posterior restoration involving resin

The new SDR permits the restoration of posterior teeth (including the occlusal surface) using composite resin, where this is being provided for **functional**, rather than aesthetic reasons. Practitioners may claim this under items 3-(a) to 3-(c), but **cannot** claim the posterior composite supplement (item 3-(e)), in the circumstances below:

- when there is not enough tooth remaining to provide adequate retention for an amalgam restoration, or
- for tooth wear restorations that include the occlusal surface.

eDental, eOrtho and ePrior Approval systems Downtime

Due to essential updates the eDental, eOrtho and ePrior Approval systems will be unavailable between 19.00 and 22.00 on Tuesday 20 February 2024. You will not be able to submit any claims during this period. We apologise for any inconvenience this may cause.

eSchedules Access and Password Reset

Please note that if you are receiving an access error when trying to open your eSchedule reports, you may need to change your password. Sometimes you will still be able to log into account however it will not allow you to run any reports due to an error stating that your account is locked or access is denied. Please see instructions below on how to change your password.

Change or reset your eSchedules Password

If you need to change/reset your eSchedule password, you can visit the login screen on the [Directory Information System](#) website. If you have a CAT20 secure connection please use an unconnected device, such as your personal Smart Phone, to access this website.

Reminder: Practice Changes affecting CAT20 Connection

If your dental practice is closing, merging with another practice, or moving premises, you will either need to return the CAT20 to practitioner services, or take it to the new location.

Please contact us to advise of the details and depending on the situation we will offer the appropriate support and advice.

Reminder: DO NOT send any mail to Bain Square

No dental mail should be sent to Bain Square. All dental General and Orthodontic payment claims, and Prior Approval requests must be submitted via eDental. **Any mail sent to Bain Square will not be processed.**

Digital study models for orthodontic claims can also be submitted via eDental. Physical study models should be sent by post to the [Gyle](#).

Reminder: DO NOT refer patients to PSD for registration queries

We have had patients calling the helpdesk to check their registrations after being referred to us by their dental practice. This is a reminder to practices that we are unable to confirm patients' registrations with patients. If you have checked your registration detail report and can see that the patient is not registered at your practice, please refer them to the Public Dental Service as they will be able to properly advise the patient of their registration details.

If there is an issue with a patient's registration, e.g. if you have not withdrawn their registration, or if a patient is adamant that they have not been elsewhere for treatment, please contact us for further clarification on behalf of the patients.



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