

Procurement, Commissioning & Facilities
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Date: 06 December 2023
Our ref: K: FOI/Ref: 2023-000446
Email: nss.pcf-foi@nhs.scot

Freedom of Information Reference: FOI-2023-000446 – Dr Gray’s, Elgin Patient Transport.

I refer to your freedom of information request that we received on 30 November 2023 requesting the following information.

I am requesting information regarding Patient Transport provided by Dr Gray’s Hospital, Elgin for patients discharged:

- 1. Who are the current operators providing this?**
- 2. When was the last tender for this?**
- 3. What checks are in place to ensure cleanliness of vehicles used?**
- 4. How is it decided which type of transport is used to take a patient home?**
- 5. Is there a risk assessment carried out before the patient leaves hospital?**
- 6. How many NHS vehicles are used?**
- 7. What was the ratio of NHS vehicles / private operators since the current tender was awarded?**

I can advise you that we have now completed the search of our records and can provide you with the following information:

Under Section 17 of the Freedom of Information Scotland Act, 2002 (FOISA) an organisation does not have to provide the requested information if it does not hold that information. NHS National Services Scotland (NSS) does not hold any information in relation to patient transport provided by Dr Gray’s Hospital, Elgin for patients discharged. We hold no records of any tender or any operators providing this service. If you wish to contact the local Health Board in charge of Dr Gray’s Hospital, please use the following email address - gram.foi@nhs.scot

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the



Headquarters

Gyle Square, 1 South Gyle Crescent, EDINBURGH EH12 9EB

Chairperson Keith Redpath
Chief Executive Mary Morgan

Head of Information and Cyber Security
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or at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely

