

# Safety Information Message

Reference: SIM2306

Issued: 08 December 2023

Review Date: 08 December 2024

## Vernacare Clinisan Bodywash - product recall due to contamination

### Summary

Vernacare Clinisan Bodywash (250ml & 500ml) is being recalled<sup>1</sup> due to microbial contamination. The manufacturer has recalled all batches and new product will not be available for sale.

### Action

- Bring this notice to the attention of the relevant managers and staff.
- Cease use, quarantine remaining stock as soon as possible and contact Vernacare<sup>2</sup> or your distributor for information on next steps.
- Additional information is available Vernacare website<sup>3</sup>

### Product details



Manufacturer:	Vernacare
Product:	Clinisan 250ml & 500 ml
Product codes:	SBA250 (250ml) and SBA500 (500ml)

### Background

Vernacare Clinisan bodywash is being recalled due to the detection of microbial contamination<sup>1</sup>. This contamination can be a safety risk and therefore all batches are being voluntarily recalled as a precautionary measure.

*Pseudomonas fluorescens* is an unusual and rare cause of infection. Infections are more likely in patients with underlying immunosuppression.

Vernacare does not have new product available for purchase and it is unable to offer its own alternative. However, NHS users can obtain an alternative from another manufacturer through the National Distribution Service<sup>4</sup>.

## Suggested onward distribution

### Healthcare Specialties & Depts

District Nursing  
Infection Control Staff  
Pharmacy  
Wards

### Corporate

Health & Safety  
Risk Management  
Safety Representatives

### Local Authority & Social Care

Adult Care Services  
Adult Day Services  
Adult Residential Services  
Care Homes  
Children's Residential Services  
Children's Services  
Health, safety and wellbeing  
Home Care services

## References

1. Office for Product Safety and Standards: [Vernacare Clinisan Bodywash](#)
2. Contact details for queries on Vernacare's investigation or product recall notifications: [product.safety@vernacare.com](mailto:product.safety@vernacare.com)
3. Additional information on Vernacare website: <https://vernacare.com/blog/vernacare-issues-voluntary-recall-across-clinisan>
4. NDS Product Recall PR373 Version2 - Recall Notice SBA250/SBA500 Clinisan

## Enquiries about publication and distribution of this alert

Enquiries and adverse incident reports should be addressed to:

### Incident Reporting & Investigation Centre (IRIC)

NHS National Services Scotland

Tel: 0131 275 7575 Email: [nss.irc@nhs.scot](mailto:nss.irc@nhs.scot)

**Accessibility:** Please contact us using the above details if you are blind or have a sight impairment and would like to request this alert in a more suitable format.

**IRIC remit:** general information about adverse incidents, safety alerts and IRIC's role can be found in [CEL 43 \(2009\)](#), *Safety of Health, Social Care, Estates and Facilities Equipment: NHS Board and Local Authority Responsibilities*, issued 30 October 2009.

**Report an incident:** Information on [how to report an adverse incident](#)

NHS National Services Scotland is the common name for the Common Services Agency for the Scottish Health Service <https://www.nss.nhs.scot/>