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Date: 02 October 2023  
Our ref: K: FOI/Ref: 2023-000336  
Email: [nss.pcf-foi@nhs.scot](mailto:nss.pcf-foi@nhs.scot)

Dear [REDACTED]

**Freedom of Information Reference: FOI-2023-000342 – Temporary staff arrangements**

I refer to your freedom of information request that we received on 09 September 2023. I can advise you that we have now completed the search of our records and can provide you with the following information:

**Sourced Staffing Arrangements**

**1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place**

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. NHS National Services Scotland (NSS) engages with agencies directly and does not have a master vendor or neutral vendor arrangement in place for sourcing agency staff.

**1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**

N/A, as per response to question 1a.

**1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?**

N/A, as per response to question 1a.

**1d. Please provide the contract start and end date for the supplier (dd/mm/yy)**

N/A, as per response to question 1a.



**Headquarters**

Gyle Square, 1 South Gyle Crescent, EDINBURGH EH12 9EB

Chairperson Keith Redpath  
Chief Executive Mary Morgan

## **Direct Engagement**

**2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)**

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. NSS do not operate a Direct Engagement/Outsourced Employment Solution. We deal directly with third party agency companies but have no contracts in place between organisation and workers.

**2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)**

N/A, as per response to question 2a.

**2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**

N/A, as per response to question 2a.

**2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)**

N/A, as per response to question 2a.

**2f. How much did the organisation pay the supplier in 21/22 (April 2021 to March 2022) for the provision of the direct engagement service?**

N/A, as per response to question 2a.

## **Vendor Management System for Nurse Agency**

**3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?**

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. NSS does not use a third-party Vendor Management System for the supply of nurse agency staff.

**3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.**

N/A, as per response to question 3a.

**3c. Please provide the contract start and end date for this provider (dd/mm/yy)**

N/A, as per response to question 3a.

## **Bank Management**

**4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers**

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. NSS does not use a technology provider to manage the supply of bank staff.

**4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

N/A, as per response to question 4a.

**4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

N/A, as per response to question 4a.

**4d. How much did the organisation pay the supplier(s) in 21/22 for the provision of the bank service?**

N/A, as per response to question 4a.

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the

Head of Information and Cyber Security  
Digital and Security  
NHS National Services Scotland  
Headquarters  
Gyle Square  
1 South Gyle Crescent  
Edinburgh  
EH12 9EB

or at the email address [nss.foi@nhs.scot](mailto:nss.foi@nhs.scot) within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely

