



# Ophthalmic Schedule Communications

May paid  
June 2023

**Welcome to the schedule communications, where you will find useful information and helpful tips**

Access the schedule close dates and payment timescales [here](#)

## **Increase in NHS optical voucher values**

NHS optical voucher values have increased from 1 June 2023. We have updated the [wall chart](#) to reflect these changes. For further guidance, please review [PCA\(O\)2023\(02\)](#).

## **eOphthalmic Unlocks and Password Resets**

To unlock your eOphthalmic account and/or reset your password, please contact the Ophthalmic helpdesk at: [nss.psdophthalmic@nhs.scot](mailto:nss.psdophthalmic@nhs.scot) or 0131 275 6200.

Please also ensure that you set up security questions to verify your account. This will allow you to use the self-service to unlock your account and reset passwords if you have forgotten your password.

## **Customer Satisfaction Survey**

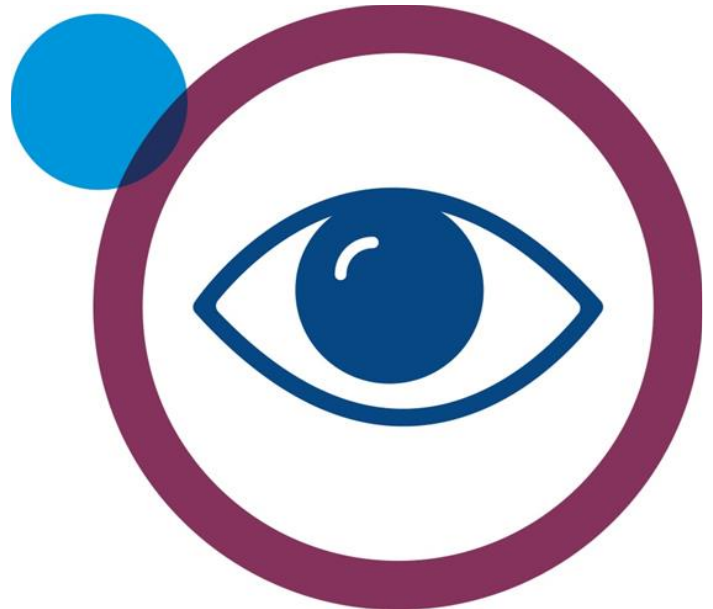
NHS NSS Practitioner Services are keen to know how we are performing and how you feel about the services we provide. Our services are also undergoing significant

transformation and change. Understanding how much you know about the changes that affect you, and what your priorities and concerns are, will help us to continue providing the best possible service to you.

I would like to invite you and your colleagues to fill in our annual Customer Satisfaction Survey using the link below. Please feel free share the link with any professional contacts; the more views we receive, the better we can target improvements to our services.

<https://forms.office.com/e/6JsLW790jn>

The survey closes on 30 June 2023. If you have any questions, comments or feedback about the survey please don't hesitate to get in touch with me at [anna-maija.rist2@nhs.scot](mailto:anna-maija.rist2@nhs.scot)



Telephone: 0131 2756200 | email: [NSS.psdophthalmic@nhs.scot](mailto:NSS.psdophthalmic@nhs.scot)

Visit [Ophthalmic services page on the NSS website](#)

Visit [Scotland's national website for eye care services and eye health information – For the public For professionals](#)