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Date: 28 February 2023
Our ref: K: FOI/Ref: 2023-000044
Email: nss.pcf-foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference: FOI-2023-000044 – E-Rostering System

I refer to your freedom of information request that we received on 01 February 2023. I can advise you that we have now completed the search of our records and can provide you with the following information:

We are currently updating data on NHS Grampian IT systems. Specifically, your E-Rostering (staffing) system.

Could you please clarify for me some information about Allocate Software?

System type - E-Rostering (staffing)

Supplier name - Allocate Software

System name - Healthroster

Date installed - National contract signed on 21st November 2021 and phased implementation roll out until 30th November 2024.

Contract expiration - 21st November 2028 with the option of a further three-year extension.

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework - Open OJEU procurement

Other systems it integrates with? – Human Resources (HR), Payroll and Single Sign On (SSO).

Total value of contract (£) - circa £49million

Could we please have the system details? - We use the RLDatix Allocate system out of the box. Further information on the functionality of the system is available from the supplier themselves via their website. [Intelligent Scheduling and Rostering - RLDatix - UK \(allocatesoftware.co.uk\)](https://www.allocatesoftware.co.uk)



Headquarters

Gyle Square, 1 South Gyle Crescent, EDINBURGH EH12 9EB

Chairperson Keith Redpath
Chief Executive Mary Morgan

I trust you will find the information of assistance and if you require any further information please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the

Head of Information and Cyber Security
Digital and Security
NHS National Services Scotland
Headquarters
Gyle Square
1 South Gyle Crescent
Edinburgh
EH12 9EB

or at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely

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