Mary Morgan
Chief Executive, NHS National Services Scotland

NHS
National Services Scotland

Introduction to NHS Scotland Assure

Quality in the healthcare environment

NHS Scotland Assure
Quality in the healthcare environment

Who we are – NHS National Services Scotland (NSS)

Our purpose

"We provide national solutions to improve the health and wellbeing of the people of Scotland"

"To be integral to a world-leading health and care service"

Our services:

Digital and security

Specialist Healthcare Commissioning

Blood, tissues and cells

Primary care support

Fraud Prevention

Legal

Logistics

Procurement

Programme Management

ARHAI Scotland

NHS Scotland Assure

Health Facilities

Corporate shared services

What we've delivered for Scotland – some highlights:

- Scotland's COVID-19 vaccination programme – supported by NSS across multiple areas – saved more than 27,000 lives by the end of 2021.

- Our digital team worked with NHS Scotland partners to launch the 'Check In Scotland' app and the vaccination status scheme.

- We supported the opening of the West and South East of Scotland Trauma Centres.

- We protected £1.87million of NHS Scotland resources through preventing, detecting and investigating fraud.

- We ensured accurate payments totalling around £2.8billion to primary care practitioners.
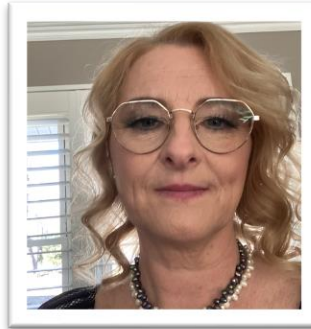
NHS Scotland Assure – connected to our NHS

- Co-designed with users.

- Launched in June 2021.

- Multi-disciplinary team – expertise across clinical and technical disciplines.

- Assurance for the healthcare built environment.

- Working with partners at every stage, including:
  - health boards
  - the supply chain
  - the people we commission to build and plan healthcare buildings

Our services

- ARHAI Scotland

- Property and capital planning

- Facilities services

- Sustainability

- Engineering and assurance

- Research and innovation

- Knowledge management

- Workforce development

The benefits of NHS Scotland Assure

- Increased patient safety.

- Improved outcomes for patients and families across Scotland.

- Stronger relationships with clinical teams.

- Increased public and professional confidence.

- Getting it right first time – reducing costly derogations and risk, improved quality in the healthcare built environment.