

Procurement, Commissioning & Facilities
NHS National Services Scotland
National Distribution Centre
2 Swinhill Avenue
Canderside
Larkhall
ML9 2QX



Telephone 01698 794400
Fax 01698 794401
**RNID Typetalk; 18001 01698
794400/794410**

Date: 09 January 2023
Our ref: K: FOI/Ref: 2022-000326
Email: nss.pcf-foi@nhs.scot

Dear [REDACTED],

Freedom of Information Reference: FOI-2022-000326 - Go-Centric COVID-19 test and trace activity

I refer to your freedom of information request that we received on 07 December 2022 requesting the following information.

All information on the deteriorating financial position of Go-Centric, a company engaged by NSS to conduct COVID-19 test and trace activity on its behalf. This should include any intimation from the company that it may not be able to fulfil its contracted obligations - and any response from you on the matter. The company ceased trading on December 1 2022 so I'd appreciate any information related to this impending event which you hold."

I can advise you that we have now completed the search of our records and can provide you with the following information as appendices:

Appendix 1 – Urgent Call_Redacted (this is an email from Go-Centric on 23 November 2022 asking for a meeting to be arranged)

Appendix 2 – Meeting comments - Summary of above meeting (appendix 1) and a summary of a meeting which took place on 30 November 2022. This is a contemporaneous note from an NSS representative.

Appendix 3 - Re_NCC Commercial contractor_Redacted (this is an email discussion regarding Go-Centric)

Appendix 4 - NCC and GoCentric QandA 06122022 RP (this is the attachment from Appendix 3)

Some of the documentation includes personal data of third parties, specifically, names of individuals which have not been released into the public domain on any previous FOIs or literature regarding this topic. Where this is the case, these names and contact details have been redacted in line with exception (Section 38 (1)(b)) of the FOISA

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.



Headquarters

Gyle Square, 1 South Gyle Crescent, EDINBURGH EH12 9EB

Chairperson Keith Redpath
Chief Executive Mary Morgan

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the

Head of Information and Cyber Security
Digital and Security
NHS National Services Scotland
Headquarters
Gyle Square
1 South Gyle Crescent
Edinburgh
EH12 9EB

or at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely

