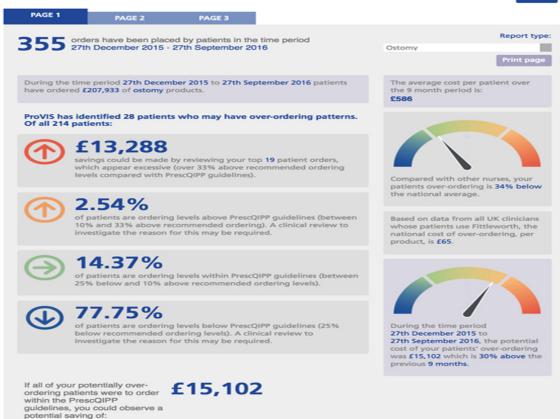
Fittleworth Glasgow visit

- Dispensing Appliance Contractor
 - Independent from stoma manufacturers.
- Prescriptions come from Edinburgh to warehouse for organising products to be dispensed.
- Cutting service: if required & ability deliver to patients home or patients can collect.
- Customer service |: Mon Fri 9-5
 - Telephone service to check product supply
 - Use Screening questions :
 - Annual customer satisfaction survey
- Benchmark patient product use against PrescQipp guidance using ProVIS: software system that can capture patient appliance & accessory use & categorises type of appliance / ostomy (over 9 month period)
- ProVIS marketed as a free, online, data management tool that provides data & visibility of patient product use.
 - Potential early warning flag to identify patient over- and under-ordering
 - Interface available to CNS's whose patients are receiving supplies from Fittleworth
- If requested Fittleworth Scotland can provide HB CNS's who use Fittleworth with monthly product use reports

Your ProVIS report views 9 months of dispensing data. Please select an end date from which your data will be pulled. Why 9 months? Revert to default

Submit





Comments

- Useful that they use screening questions & can highlight problems:
 - No copy ? Useful to discuss at BHTA meeting Dec
 - Potential triage or early signposting
- Provis reports Data validity
 - Not verified against HB use:
 - (use PrescQipp as benchmark; not currently agreed across NHSS)
- Governance: data protection
- ? Potential to adopt process of screening & reporting for NHSS with agreed governance: Industry partnership discussion
- Link to further information

https://www.clinicalrespect.com/insights-and-updates/driving-value-money-reducing-accessory-costs-9/

NEXT STEPS?