

Procurement, Commissioning & Facilities
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Date: 01 February 2022
Our ref: K: FOI/Ref: 2022-000011
Direct Line: 0131 275 6807
Email: nss.pcf-foi@nhs.scot

Dear [REDACTED],

Freedom of Information Reference: FOI-2022-000011 – October 2017 MDUK Incident

I refer to your freedom of information request which we received on 13 January 2022 requesting the following information:

documents, meetings, communications and discussions held by and between National Services Scotland, Health Facilities Scotland and any other organisation or company with regard to:

an incident referred to by Gavin Payne of NHS Grampian in correspondence to National Services Scotland, Health Facilities Scotland - in previously disclosed FOI material which states:

"an incident you are aware of in October 2017 where machine settings were altered by MDUK and this was picked up by the manufacturer"

I can advise you that we have now completed the search of our records and can provide you with the following information:

Please refer to the below and attached appendices regarding your Freedom of Information request:

- Appendix 1 - Info received (IRIC investigations 825, 826 & 841)
- Appendix 2 - Info received (MDUK testing concerns)
- Appendix 3 - Info received (Grampian Audit Visit)
- Appendix 4 - Info received (INV825 Investigation)
- Appendix 5 - Info received (INV826 Investigation)
- Appendix 6 - Info received (INV825 Closing Findings)
- Appendix 7 - Info received (Overall Closing of Incidents 825, 826 & 841)

I trust you will find the information of assistance and if you require any further information please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request you can make representations to us asking us to review the handling of your request. Please write to the



Headquarters

Gyle Square, 1 South Gyle Crescent, EDINBURGH EH12 9EB

Chairperson Keith Redpath
Chief Executive Mary Morgan

Associate Director Information Security & Governance
Digital & Security
NHS National Services Scotland
Headquarters
Gyle Square
1 South Gyle Crescent
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within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely,

