

Underpinning NHSScotland with excellent services



Digital and security

Our expertise in digital innovation and person-centred scalable technology delivers local and national digital solutions, providing clinical informatics and cyber and information governance.



Primary care support

We support general practitioners, dentists, opticians, community pharmacies and dispensing contractors delivering primary care across Scotland. This includes payment, maintaining an up-to-date patient registration database, medical record transfers and clinical governance for dental services.



Legal

Providing specialist legal advice and assistance in every area of law relevant to the public sector. With many years of experience, we advise clients across many aspects of the law, and with close links to the Scottish Government, we also counsel on wider policy issues.



NHSScotland Assure

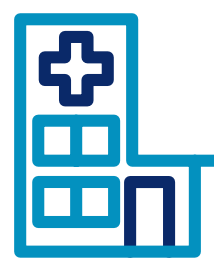
We work with health boards and partners to ensure healthcare buildings are designed to be safe, improve patient safety and support a 'once for Scotland' approach. The service unites professionals from different backgrounds including: infection, prevention and control; construction; and capital planning, facilities, decontamination and sustainability to reduce risk and improve quality in Scotland's buildings and estates.



Specialist healthcare commissioning

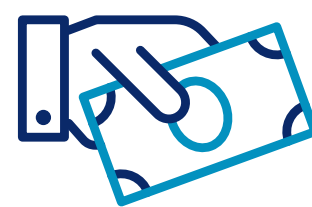
We commission a range of specialist and rare condition treatments supporting NHSScotland to ensure equitable and affordable access to these when needed. We also co-ordinate a range of cancer, pregnancy and new-born screening programmes.

NSS manage the growing development of national clinical networks and host the national planning function. This looks at how NHSScotland will deliver its services in the future, building upon lessons learned during the pandemic.



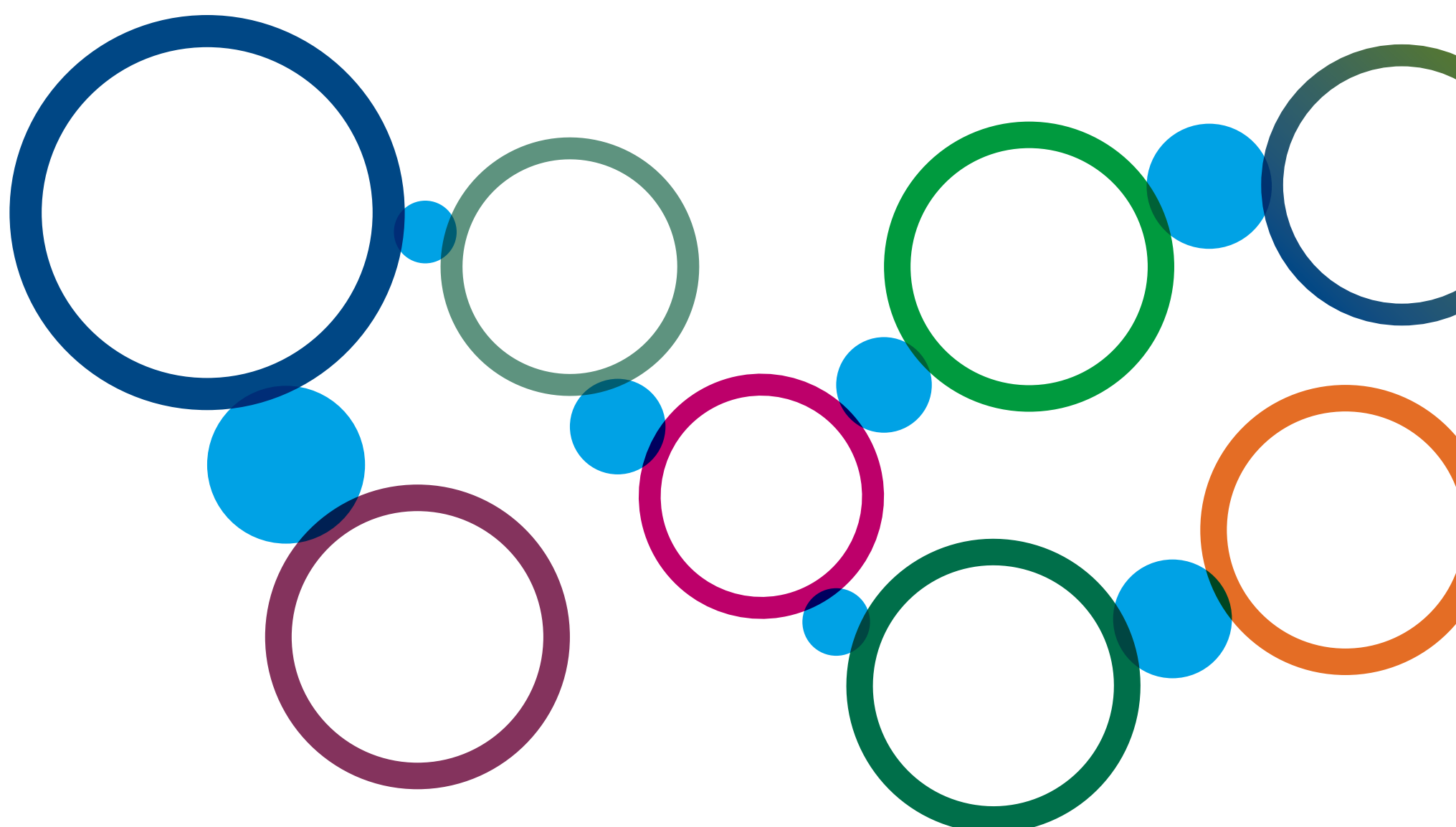
Health facilities

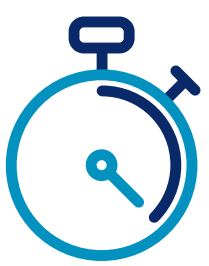
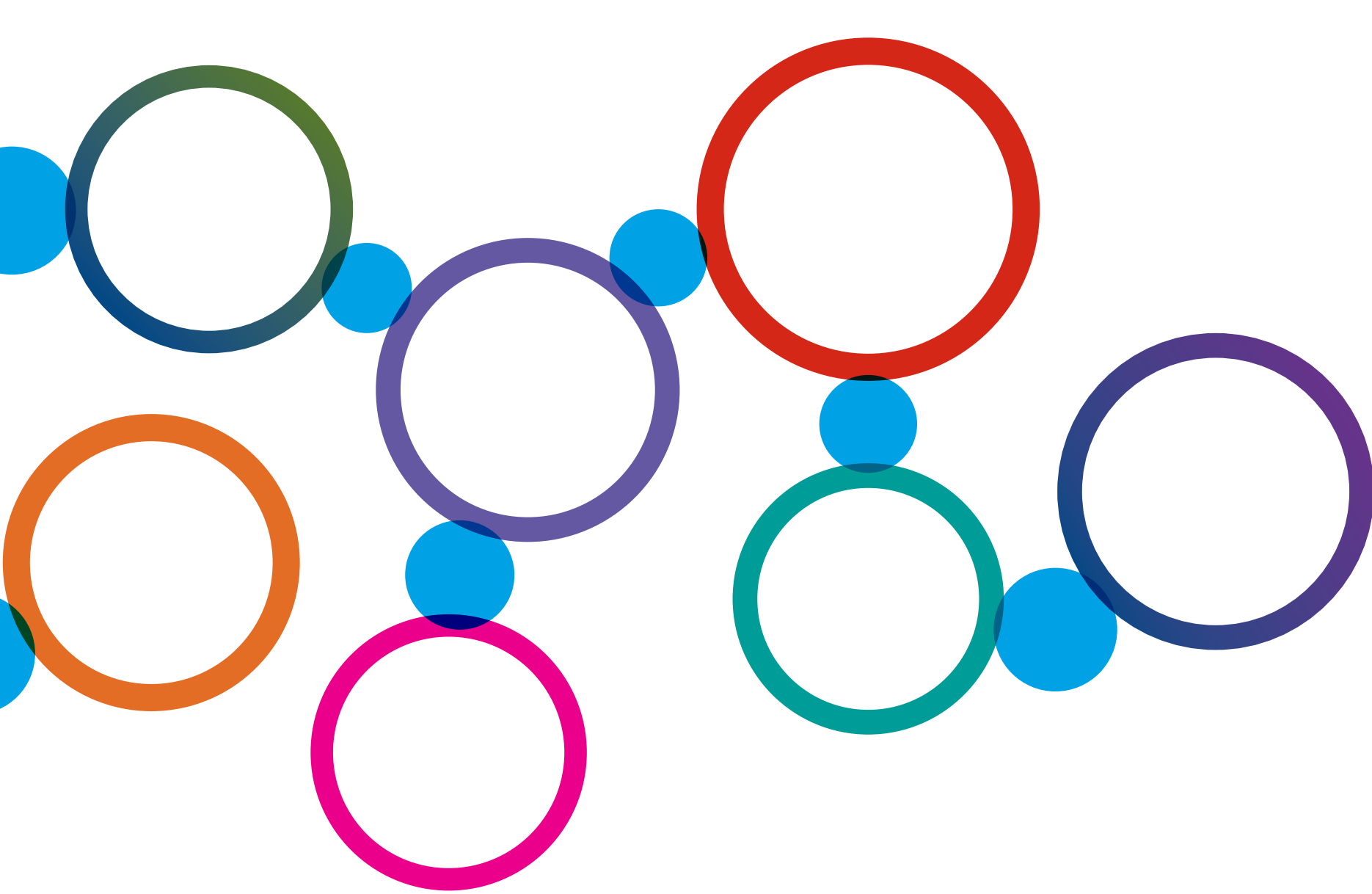
Health Facilities Scotland provides a range of specialist and technical services supporting NHSScotland's built environment in its role within NHSScotland Assure. From capital projects and engineering advice to equipment provision and facilities management, we work to ensure NHSScotland estates and facilities are as effective, efficient, sustainable and safe as possible.



Fraud prevention

We work in partnership with NHSScotland and across the Scottish public sector to provide a comprehensive service to reduce the risk of fraud and corruption. We are also responsible for checking patient exemptions in respect of NHSScotland patient charges and collecting payments for incorrectly claimed exemptions.





Programme management

We act as a national delivery provider and work with our partners to offer total solutions in portfolio, programme, project management and transformation services. By equipping our service users with the right people and approaches, this work supports the delivery of complex and challenging change programmes aligned to strategic goals.



ARHAI Scotland

Antimicrobial Resistance and Healthcare Associated Infection (ARHAI) Scotland is responsible for the coordination of national surveillance and reporting of healthcare associated infections and the monitoring of antimicrobial resistance and prescribing. Operating within NHSScotland Assure, we provide evidence-based guidance and expert advice on infection prevention and control to reduce healthcare-associated infection (HAI).



National procurement

We provide a single efficient procurement service to achieve the best deals on goods and services, from pharmaceuticals and clinical consumables to support services. We extract value, drive sustainability and support Scotland's economic growth via our supply solutions and partners.

Our expert logistics services include distribution, supply chain and warehouse operations, fleet management and ward product management.



Blood, tissues and cells

The Scottish National Blood Transfusion Service provides blood, tissues and cells to NHSScotland, ensuring they are available countrywide, 24 hours a day, every day of the year. We provide specialist treatment and therapeutic solutions to Scotland's patients, and specialist testing and diagnostic services to ensure all Scottish patients receive the most appropriate products for their needs.

Corporate services



For a number of years, NSS has provided corporate services to other health boards, but until last year these were not a single offering. We now provide a corporate shared services offering bringing together five vital services: HR; Digital and Security; Facilities; Procurement; and Finance. Since 2020, we provided this service to Public Health Scotland and are ready to bring the benefits of this holistic approach to a wide range of partners.

