

From: [REDACTED] (NHS NATIONAL SERVICES SCOTLAND) <[REDACTED]@nhs.net>
Sent: 24 August 2018 11:00
To: [REDACTED] (NHS GRAMPIAN) <[REDACTED]@nhs.net>; [REDACTED] (NHS GRAMPIAN) <[REDACTED]@nhs.net>; [REDACTED] <[REDACTED]@nhs.net>
Cc: [REDACTED] (NHS NATIONAL SERVICES SCOTLAND) <[REDACTED]@nhs.net>; [REDACTED] (NHS NATIONAL SERVICES SCOTLAND) <[REDACTED]@nhs.net>
Subject: FW: Aberdeen Endoscopy

Dear All,

Please see below from [REDACTED] I have not responded to him, but can you confirm please that quarterly tests are on track. I assume as he is still under contract to carry out testing then he ought to be doing so until such time contract arrangements are either resolved, or MD UK are replaced. If there has been a delay with some of the testing we can look at IMS data and weekly test results if necessary to demonstrate consistent performance throughout (this is no different in principle to testing delays due to any other reason) – however as you are ISO13485 accredited, you obviously do need to demonstrate satisfactory arrangements are in place for periodic testing.

Best regards,

[REDACTED]
[REDACTED] (Decontamination)

NHS National Services Scotland
Health Facilities Scotland
3rd Floor
Meridian Court
5 Cadogan Street
Glasgow
G2 6QE
Email: [REDACTED]@nhs.net
Mobile: [REDACTED]
www.hfs.scot.nhs.uk

Please consider the environment before printing this email.
NHS National Services Scotland is the common name for the Common Services Agency for the Scottish Health Service. www.nhsnss.org

From: [REDACTED] [mailto:[REDACTED]@medicaldevicesuk.co.uk]
Sent: 24 August 2018 10:18
To: [REDACTED] (NHS NATIONAL SERVICES SCOTLAND)
Subject: Aberdeen Endoscopy

Hi [REDACTED]

I hope you are well.

I am contacting you with regards to Aberdeen Royal Infirmary endoscopy unit, as things stand MDUK have been prevented from carrying out our maintenance and testing contract on the Wassenburg equipment

due to NHS Grampian having concerns over the risk in allowing our company to validate the equipment. After seven years of providing this service without incident we are being questioned over our competency.

I should inform you that as of today the quarterly validations on this equipment is now over due, I do not know if this work has been carried out by any other party.

My concern is MDUK do still legally have the contract to provide this service but are being prevented from doing so.

Would it be possible for you to raise this question in regard to validations with them as potentially, yet again we have equipment not be validated in line with the current validation program.

We have been formally informed they are looking for options to terminate the existing contract but whilst this continues we have a potential risk to patient safety.

I look forward to your response in regard to this matter.

Best Regards

██████████

████████████████████
████████████████████

Medical Devices UK Ltd

Mob: ██████████

Tel: ██████████

██████████@medicaldevicesuk.co.uk

www.medicaldevicesuk.co.uk



This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify message sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. Email transmission cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Medical Devices UK Ltd. therefore does not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version. Please consider the environment before printing this email.