



Welcome to the schedule communications, where you will find useful information and helpful tips!

eSchedules - keep your details up to date

2021

If you wish to register, amend or close your monthly online report account please complete the appropriate <u>Online Registration Form</u>. This will allow us to update your details to make sure your practice can continue to access the online reports.

If your email address has changed since registering please email your old and new email address with your username to:

nss.psdophthalmic@nhs.scot

Submitting vouchers after closing a practice

If you are closing a practice make sure you submit all GOS claims before the resignation date of the payment location code (PLC). Once the practice is closed and the PLC is resigned you will be unable to submit claims for payment.

Helpdesk festive opening hours

Please note the following helpdesk opening hours over the Christmas and New Year period:

| Date | Helpdesk opening times |
|----------------------------|------------------------|
| Friday 24 December 2021 | 8.30am – 12pm |
| Monday 27 December 2021 | Closed |
| Tuesday 28 December 2021 | Closed |
| Wednesday 29 December 2021 | 8.30am – 4.30pm |
| Thursday 30 December 2021 | 8.30am – 4.30pm |
| Friday 31 December 2021 | 8.30am – 12pm |
| Monday 3 January 2022 | Closed |
| Tuesday 4 January 2022 | Closed |
| Wednesday 5 January 2022 | 8.30am – 4.30pm |
| Thursday 6 January 2022 | 8.30am – 4.30pm |
| Friday 7 January 2022 | 8.30am – 4pm |

WE WOULD LIKE TO WISH YOU AND YOUR TEAM A VERY MERRY CHRISTMAS AND A HAPPY NEW YEAR!

Claim cut-off dates – December paid January Schedule

Electronic: Tuesday 11 January 2022 5pm Post (HES forms only): Friday 24 December 2021 4pm Telephone: 0131 2756200 Email: <u>NSS.psdophthalmic@nhs.scot</u> Website: nss.nhs.scot/ophthalmic-services