



Dental Schedule Communications

November
2021

Welcome to the Schedule Communications where you will find all our latest news and useful information.

PCA(D)(2021)7 – fee increase

[PCA\(D\)\(2021\)7](#) advises of the publication of [Amendment No. 153](#) to the Statement of Dental Remuneration (SDR), which takes effect from 1 December 2021 with a 3.0% fee increase for all courses of treatment started on or after 1 December 2021. The fee increase will be backdated for courses of treatment started on or after 1 April 2021 but before 1 December 2021, and for any capitation and continuing care payments made for that period. As NHS dental contractors are continuing to receive emergency support payments the Scottish Government will also apply a 3% increase based on the value of financial support payments, which will be backdated to 1 April 2021.

The backdated payment will be made in the January paid February 2022 payment schedule.

The Discretionary Fee Guide will be updated and published on our web site on 1 December 2021.

FW8 Maternity certificates

Patients who are pregnant or are the mother of a child under the age of 1 will receive a completed FW8 form from their midwife or doctor which they can present to their dentist, and this will allow them to receive an exemption from dental charges when attending for treatment.

Currently patients who are pregnant or are the mother of a child under the age of 1 receive an exemption card but from 1 January 2022 these cards will no longer be provided and the FW8 form will be the proof that the patient is eligible for the exemption.

Mail delivery guide

When sending anything to us by post, please make sure you check our [mail delivery guide](#) to make sure you are sending items to the correct address.

Please note that **no mail** should be sent to our offices at Bain Square in Livingston.

Please dispose of any envelopes you have in stock which are addressed to:

Prior Approval Requests
Dental Practice Division
PO BOX 23082
Edinburgh
EH12 9WY

Or

Practitioner Services
Bain Square
3 Bain Square
Livingston
EH54 7DQ

These envelopes are no longer valid and any mail that is sent to us using these envelopes may not be received by us.

Patients calling the dental helpdesk

We have recently had a number of calls to the helpdesk from members of the public asking to check on the status of prior approvals. We are unable to discuss individual prior approvals with patients due to data protection.

If a patient is querying the time it has taken to approve their treatment plan we please ask that you check the prior approval timescales on our [website](#). If more information is required that you contact us directly to discuss this rather than giving our contact details to the patient.

Helpdesk festive opening hours

Please note the following helpdesk opening hours over the Christmas and New Year period:

Date	Helpdesk opening times
Friday 24 December 2021	8.30am – 12pm
Monday 27 December 2021	Closed
Tuesday 28 December 2021	Closed
Wednesday 29 December 2021	8.30am – 4.30pm
Thursday 30 December 2021	8.30am – 4.30pm
Friday 31 December 2021	8.30am – 12pm
Monday 3 January 2022	Closed
Tuesday 4 January 2022	Closed
Wednesday 5 January 2022	8.30am – 4.30pm
Thursday 6 January 2022	8.30am – 4.30pm
Friday 7 January 2022	8.30am – 4pm

HC3 with no patient charge

If a patient is in receipt of a HC3 certificate and there are no chargeable items being claimed, for example only an examination, please change the claim to patient is liable for charges. If you keep the entitlement as HC3 the claim will be rejected, error code E000670.

November paid December cut-off date:

Thursday 2 December 2021 5pm

Telephone: 0131 275 6300 e-mail: nss.psddental@nhs.scot

Website: nss.nhs.scot/dental-services