

From: IRIC (NHS NATIONAL SERVICES SCOTLAND)

Sent: 07 May 2020 10:22

To: "NHS Boards & Local Authorities" <NHS-LA@scotland.uk.com>

Subject: Information Message IM/2020/009 - Hotpoint and Indesit Washing Machines - risk of fire due to faulty door mechanism: product recall update

IRIC Incident Reporting &
Investigation Centre

Reference: IM/2020/009

Subject: Hotpoint and Indesit Washing Machines - risk of fire due to faulty door mechanism:
product recall update

This information message is sent to draw the attention of Equipment Co-ordinators to information which may be relevant to the safety of equipment and facilities in NHS Boards and Local Authorities. Please find the information below.

Summary

Certain models of Hotpoint and Indesit washing machines manufactured between 2014 and 2018 have faulty door locking mechanisms which can overheat and cause fire. Whirlpool issued an initial product recall in December 2019. However, it has recently **added a further 21 model numbers to the recall**. This

- Click [here](#) to check whether your washing machine is affected
- Stop using affected washing machines
- Contact Whirlpool on their helpline: 0800 316 1442

If your washing machine has been recalled, Whirlpool state that you will be able to choose between two options:

1. A like-for-like replacement washing machine provided free-of-charge
2. A free-of-charge in-home repair of your appliance

Accommodation Services

Care for the Elderly

Care Home Services

Community Care

Domestic Services

Estates and Facilities

Fire Safety Advisors

Health & Safety

Hospices

As the Equipment Co-ordinator for your organisation, we recommend that you assess whether or not to forward this information to managers and staff within your area of responsibility who might benefit from being aware of it.

If you received this message directly from IRIC, email us at nss.irc@nhs.scot or phone 0131 275 7575 quoting the IM reference number. Alternatively, if you have received this message from someone in your own organisation, please direct all enquiries to them and they will liaise with IRIC as required.

Incident Reporting & Investigation Centre (IRIC)

Health Facilities Scotland

NHS National Services Scotland

Contact us:

IRIC Email nss.irc@nhs.scot

Helpline 0131 275 7575

<https://www.nss.nhs.scot/health-facilities/incidents-and-alerts/report-an-incident/>

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